

Nimiipuu Health

GENERAL COUNCIL REPORT



Nimiipuu Health

of the Nez Perce Tribe



tá'c léeheyn Nez Perce Tribal Members and Guests:

On behalf of Nimiipuu Health (NMPH), I would like to extend a warm welcome and express our appreciation for your attendance at the 2026 Fall General Council. Our report and accompanying PowerPoint presentation are available on the NMPH website for those who would like additional information.

Since the last General Council, NMPH has continued to move forward across several key areas. While we continue to navigate challenges, there are also several positive developments underway.

NMPH has applied for the Rural Health Transformation Program (RHTP) Grant in the amount of \$7 million. When awarded, these funds would be utilized over the course of several years to support continued improvements and growth across Nimiipuu Health.

Construction of the wéew'nikinwees Assisted Living Facility is nearing completion. We believe we have finally reached a resolution regarding the water system with the City of Lapwai and the Tribe. There are still several steps to complete before the facility can open, including establishing the hiring process, hiring and training staff, and preparing for overall operations, including operating costs and financial sustainability. We anticipate this process will take at least several more months.

NMPH has also contracted a consultant to review our referral process, identify gaps, and provide recommendations for improving continuity of care. She has hit the ground running and, with her years of experience, has already identified several areas where we can make improvements.

We also recently experienced an issue with our phone system. This has since been resolved, and we appreciate the patience and understanding of our patients, staff, and community during that time.

Nimiipuu Health remains committed to strengthening our services, improving continuity of care, and building a strong foundation for the future of NMPH and the community we serve.

I am grateful for the continued dedication of our staff, and I would like to thank you for your time and continued support. Please feel free to reach out with any questions, concerns, or suggestions.

Kind Regards,

Roberta José-Bisbee
Nimiipuu Health Executive Director
robertab@nimiipuu.org
(208) 843-2271 ext. 2943



Loretta Penney
Nimiipuu Health Executive Assistant
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(208) 843-2271 ext.2842

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Actions Approved by The Nez Perce Tribal Executive Committee (NPTEC)

May 2026 – September 2026



Budget & Finance Sub-Committee

Chairman – Ryan Oatman, Vice Chairman – Marsan Lawyer

Members - Shirley J. Allman, Jesse Leighton, Ashton Picard, Alexis Walker, Shannon F. Wheeler

May 2026

NMPH Financials for period ending February 28, 2026

NMPH Financials for period ending March 31, 2026

FY 2025 Independent Auditor's Report

CompuNet, Inc. Service Agreement

June 2026

NMPH Financials for period ending April 30, 2026

July 2026

NMPH Financials for period ending May 31, 2026

August 2026

NMPH Financials for period ending June 30, 2026

NMPH Enterprise Fleet Replace vehicles

FY 2027 WIC Grant Amendment 3 in the amount of \$71,828.00

September 2026

NMPH Financials for period ending July 31, 2026

FY 2027 Operating Budget

Human Resources Sub-Committee

Chairman – Marsan Lawyer, Vice Chairman – Alexis Walker

Members – Shirley J. Allman, Ryan Oatman, Ashton Picard

May 2026

Pharmacy Department Policy & Procedure Manual Revision

June 2026

Phase 2 Produce Prescription Pilot Program

July 2026

Reappointment of Kimberly Merrill, Pharmacist

Reappointment of Natasha Stamper, Pharmacist

Appointment of Deborah VanHuizen, RN

Safety Manual Policies and Procedures revision

August 2026

Appointment of Leslie Smith, RN

Appointment of Tami Wolfe, RN

Appointment of Jessica Swancy, RDH

Johns Hopkins University SPIRIT Playspace Project in amount of \$65,000.00

September 2026

Independent Contractor Agreement with Eddy Robertson, Licensed Physical Therapist

All-Staff Memorandum Correspondence from NMPH Executive Director

May 2026

- Admin Leave 16-hours to attend the Spring General Council
- Admin Leave 8-hours for Nez Perce Tribe's Elder's Day
- Admin Leave 1-hour for NPTHA Home Fair
- Admin Leave 8-hours to attend the IRT Event "Healthy, Happy, You"

June 2026

- Admin Leave 6-hours for Treaty 101 Training
- Admin Leave 8-hours for Remembering the Summer of 1877 Presentation
- Admin Leave 8-hours for Thunder Mountain Sundance

July 2026

- Admin Leave 8-hours for Chief Lookingglass Memorials
- Admin Leave 8-hours for Mud Springs Memorials

August 2026

- Branding, Logo Management, Letterhead, and Communications Process
- Food/Water to wildlife and stray animals
- Professional Behavior

September 2026

- Admin Leave 8-hours for Parent University activities
- Admin Leave 6-hours for Hahham Pi'amkin Indigenous Men's Gathering

Meetings/Trainings

July 2026

- All-Staff Meeting – Wednesday, July
- Disaster Preparedness, Fire, & General Safety
- HIPAA Training
- Risk Management: Adverse Incidents
- Cultural Training

Ongoing Staff Trainings – offered during new employee orientation

- HIPAA Training
- General Safety
- Employee Health
- CPR

Behavioral Health

Contact: Direct Line: (208) 843-7244 Fax: (208) 843-7394

Department Staff:

Karen Hendren, LCSW, Behavioral Health Director
Toni Eneas, Administrative Assistant
Tonia Aripa, LCSW, Co-Occurring Clinician
Sabrina Wakefield, LCSW, Co-Occurring Clinician
Tammy Everson, LCSW, Co-Occurring Clinician
Dora Axtell, LCSW, Co-Occurring Clinician
Kiara Garcia, LMSW, Co-Occurring Clinician

Ada Fryer – LMSW, Co-Occurring Clinician
Alex “Tei” Tall Bull, Recovery Program Supervisor
Sasheena Williams, Recovery Coach
Brandy Blackeagle, Certified Recovery Coach
Travis Wilson, Addictions Counselor
Kristy Kuehfuss, PhD, Contracted Psychologist
Dr. Gary Grogan, PhD, Contracted Psychologist

Program Purpose/Overview:

The mission of the Behavioral Health Department is to promote mental wellness in Nimiipuu Health patients by providing evidence based, confidential, and culturally sensitive treatment within a well-designed, comprehensive behavioral health system.

Current Projects:

- Ongoing collaboration with Lapwai Middle/High school, to provide “Second Step Emotional Learning” program
- Continuing “Contingency Management” plan, mandated by SAMHSA/TOR grant.
- Restructuring department and adding a licensed clinician
- Assisting the tribe with adolescent prevention grant
- Planning third annual Suicide Awareness & Remembrance Walk in partnership with the Lapwai School District
- Collaboration with NMPH Communications to promote recovery month through social media information

Attended & Planned Activities:

- Narcan Trainings
- White Water Rafting with Recovery Program 07/26
- Selway Recovery Campout 07/26
- Various Outreach at Community Events

Accomplishments:

- Continuing Education completed for all clinicians
- Training completed for new native American curriculum “Sacred Traditions”
- No long wait list due to summer slowdown
- Opioid overdoses have declined
- Ten outpatient clients graduated since the last report
- Brandy Blackeagle became a Certified Peer Recovery Coach

Grants:

- Tribal Opioid Response (TOR) through SAMHSA Northwest Portland Area Indian Health Board
- Drug Overdose Prevention (DOP) from Idaho Department of Health & Welfare, Provides Naloxone training and supplies

Challenges:

- Continued lack of resources for Severe Persistent Mental Illness
- Continued lack of transitional / sober housing for tribal members returning from inpatient treatment
- Continued lack of nearby detox centers
- Recruitment of credentialed and licensed providers

Business Office/Benefits Coordination/Clinical Records

Contact: (208) 843-2271 Fax: (208) 843-2658

Department Staff:

Tina L. Bullock, Manager Ext. 2985	Jolanda Villalobos, Billing Technician I
Ruth Corbett-Munoz, Certified Coder II	Daniel Vantrease, Billing Technician I
Camielle Chapman, Coder I	Wilma Williams, Billing Technician I
Andrianna Albert, Coder I	Tracee Holt, Billing Technician I
Jeanette Jackson, Clinical Records Technician II	Artrette Sampson, Benefits Coordinator
Kikeya Sobotta-Clavon, Clinical Records Technician I	Samantha Wilson, Benefits Coordinator

Business Office (BO)

The Business Office is responsible for coding and billing patient visits at both clinics. The BO team has extensive knowledge and experience in revenue reimbursement services. Our team has experience with clinical coding and billing for several types of patient care visits such as Medical, Laboratory, Optical, Behavioral Health and more. Clinical Billing generates revenue for NMPH to utilize and supplement the Indian Health Service (IHS) budget dollars. Revenue generated by BO has historically allowed for the expansion of programs and services within NMPH.

Benefits Coordination (BC)

Benefits Coordination assists patients with applying for alternate resources such as Medicaid, Medicare, Marketplace and Insurance Coverage. BC staff completes registration for Medicare Part B & D Premium Payback Program. On a limited basis, BC assists clients requesting assistance with Social Security Disability Determinations. We also provide alternate resource application assistance, with a priority to clients with PRC high-cost claims. Having insurance saves Purchased/Referred Care (PRC) funding and generates revenue allowing NMPH to provide more services to our patients. BC staff completes monthly reports to Your Health Idaho (YHI). BC will hold another Medicare workshop on November 18, 2026, in the large conference room at the Lapwai clinic. Staff regularly provide insurance and Medicare/Medicaid education at various clinic and community events throughout the year.

Clinical Records (CR)

Clinical Records, formerly known as Medical Records, ensures the accuracy, confidentiality, and accessibility of patient health information to facilitate high-quality and continuous patient care. CR assists with audits of insurance and legal claims to ensure our organization meets regulatory standards. The CR team assists patients, providers, and referral facilities with the client Release of Information (ROI) process to ensure our patient continuity of care. The CR staff scan clinical records into patient files daily, which are received from many hospitals and specialty clinical offices.

What We Do/Current Projects:

- Excited to announce that Tracee Holt has joined us as our new Billing Technician I
- Excited to announce that Andrianna Albert has joined us as our new Coder I Technician
- Excited to announce that Kikeya Sobotta-Clavon has joined us as our new Clinical Operations Technician I
- Further staff education in Medical Terminology, Health Insurance Portability and Accountability Act (HIPAA), Anatomy and Physiology and Coding Certification
- Ongoing training in Idaho Medicaid, Washington Medicaid and Medicare Policies and Billing Procedures
- ICD-10, CPT, and HCPCS Clinical Coding of patient visits
- Revenue management with claims aging investigation and resolution
- Assist Nimiipuu Health Finance Office with requested documents for annual financial audit
- Assure Provider Insurance Credentialing is completed prior to assigning payer to visits
- Continuing Education (CEU) for Coding staff
- Register patients for the Medicare B & D Premium Payback Program annually
- Collaborate with other NMPH Departments to determine high cost patients needing mandatory alternate resource coverage
- Meet with Idaho and Washington Medicaid to assure Managed Care Organizations (MCO) are paying correctly
- Work towards resolution of Medicare Advantage Insurance Issues, including payment and denied referrals

- Statewide Health Insurance Benefits Advisors (SHIBA) training
- Verifying claims on eCAMS government website for patients with Veteran (VA) coverage
- Coding staff attending classes to become Certified Professional Coders (CPC)
- Ongoing communication with PCC's (Patient Registration) to ensure current insurance information is obtained and entered accurately to complete the billing cycle without errors.
- Staff attended the IHS PRC Revenue Cycle Operations Training
- Staff attended the Idaho Healthcare Conference
- Held training with Coding and Clinical Operations staff on Optum Encoder Pro software

Planned Activities/Future Projects

- Fiscal Year (FY) Closeout due September 30, 2026 for Coding and Billing responsibilities
- Collaborating with several NMPH Departments to repair interface between Laboratory tests crossing into the Greenway patient software
- Assisting with planning Idaho Medicaid and Nez Perce Tribal Council Consultation meeting
- Continue to attend quarterly Medical Care Advisory Committee (MCAC) meetings
- Attend Monthly and Quarterly Idaho Tribes/Department of Health and Welfare (DHW) meetings

Join us at our next Medicare workshop!

- Wednesday, November 18
- 10:30am-12:00pm
- Lapwai Large Conference Room

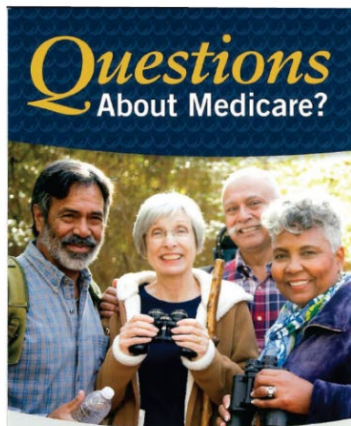


*Open to the Public
NO Cost
Veterans Welcomed!*



Medicare Workshop

Learn all you need to know to start Medicare successfully



Turning 65 Soon?

Leaving Group Health Insurance?

Part A and Part B

Medigap /Supplements

Medicare Advantage Plans Prescription

Drug Plans

SHIBA has Answers!

**Wednesday, Nov 18th,
2026 10:30 a.m. - noon**

**Nimiipuu Health
111 Bever Grade, Lapwai
Large Conference Room**

For information contact SHIBA 800-247-4422



This project was supported, in part by grant number 2402IDMISH, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

Clinical Operations

Contact: (208) 843-2271 ext. 2979

Clinical Operations Staff:

Cynthia (Cindy) O'Brien, MBA, Clinical Operations Manager

Phone: (208) 843-2271 ext. 2979

Program Purpose/Overview:

The purpose of the Clinical Operations position is to provide overall administration, leadership, supervision and guidance to facilitate collaboration and develop department plans for continuous operational improvements and quality care of the following departments: Behavioral Health, Community Health, Dental, Optometry and Pharmacy. Clinical Operations is stationed two days per week in Kamiah and three days per week in Lapwai.

Planned Activities/Future Projects:

- Operations: Developing Standard Operating Procedures (SOPs) within departments, workflows, onboarding tools, department processes, interdepartmental collaboration and service-improvement strategies to create greater consistency across the clinic.
- Workforce & Leadership: Piloting Performance Evaluation (PE) tools with Pharmacy to make PE's geared to professional growth and improvements, refining job descriptions, compensation analysis, corrective-action guidance, and working on development of an academy for leadership succession planning and new employee training.
- Compliance & Accreditation: Strengthened guidance related to HIPAA, confidentiality, EHR access, AI use, infection control, employee onboarding, and AAAHC readiness.
- Behavioral Health & Recovery: Evaluated programs and services, certification and supervision requirements, program sustainability, and the potential development of a culturally relevant broad spectrum recovery support program, independent of treatment.
- Clinical & Revenue Operations: Supported analysis of provider capacity, appointment utilization, PRC eligibility, credentialing, and departmental reporting. Expanded access to care by adding a contract physical therapist to reduce PRC costs, add services and billing capacity.
- Strategic Development: Planning for leadership strategic planning retreat, developing workforce partnerships, evaluating grant opportunities, technology/AI utilization, data analytics, and continuous quality improvement.
- Patient Experience: Developed approaches to improve the patient experience and strengthen customer service throughout the organization.
- Referral Management: Cleaning up and refining the referral process. Working with consultant to develop a system to ensure referrals are tracked, acted upon timely, and do not fall through the cracks or expire. Preliminary assessment appears to support a designated position.

Accomplishments:

- Completed Physical Therapy Contract and facilitated implementation of services beginning in September

Overall:

The primary accomplishment has been moving Nimiipuu Health toward more standardized processes, stronger accountability, improved compliance, better use of data and technology, and greater organizational capacity to support the community.

Communications

Contact: Communications Direct Line: (208) 621-4964

Department Staff:

Cara Montelongo, Communications Program Manager

E-mail: caram@nimiipuu.org

Phone: (208) 621- 4964

Stay Connected with Nimiipuu Health:

Find us on [Instagram](#), [Facebook](#), and [YouTube](#)! Search *Nimiipuu Health* or visit our website at nimiipuuhealth.org

Program Overview:

The Communications Program supports Nimiipuu Health’s mission by delivering accurate, timely, and culturally responsive health information to the community. We enhance community engagement, promote health initiatives, and ensure clear and consistent internal and external messaging.

What We Do:

As a single-staff department, the program centralizes all organizational communications, including:

- Digital Communications: Social media, website, and digital signage
- Content Development: Newsletters, flyers, videos, press releases, and announcements
- Internal Communications: Staff updates through email, Microsoft Teams, and internal postings
- Community Outreach: Public information, newsletters, signage, and community-facing materials
- Employee Engagement: Staff recognition, employee activities, and organizational culture
- Branding & Messaging: Consistent organizational branding and communication across NMPH

Current & Future Projects:

- Developing communications and promotional content for the Women’s Wellness and Family Spirit Programs
- Supporting Kamiah Mill Site community communications in partnership with tribal departments
- Participating in the NMPH Employee Association and Scholarship Committee, including employee activities, morale initiatives, and scholarship discussions
- Implementing new digital signage software in Lapwai and Kamiah and developing video content
- Coordinating professional employee photography for organizational use
- Managing employee birthday recognition, including cards, gifts, and digital signage
- Maintaining communication with the Nez Perce Tribe Circle of Elders and Senior Advisory Board
- Collaborating with NMPH departments to communicate program updates, events, services, and organizational information
- Proposed expansion of Communications Program to include an additional staff member
- Developing indoor signage for the Pharmacy window to increase awareness for patients

Committees & Workgroups

- Nez Perce Tribe Energy Workgroup
- NMPH Safety Committee
- Infection Control
- Assisted Living Facility Workgroup
- Code Gray Team
- NMPH Employee Association
- NMPH Scholarship Committee

Community Health

Contact: Community Health Direct Line: (208) 843-9375 Kamiah (208) 935-0733

Department Staff:

Leslie Smith, RN, BSN, Lead PHN
Jackienna Hopkins, RN, PHN
Julie Saunders, RN, BSN, Emp. Health/Infection Prevention
Teresa Rice, RN, CLC, MCH Nurse
Tami Wolfe, RN, PHN (Kamiah)
Cynthia Charles, CHD/WIC/Women's Wellness Receptionist
Julie Keller, Registered Dietician, RDN, CDCES, WIC

Crissy Garcia, School Health Specialist
Larry Greene, Transportation Aide
Vacant, Transportation Aide (Kamiah)
Emilie Guzman, CHR, CHW
Sonya Wood, CHR, CHW, CLC (Kamiah)
Tina Holt, CHR, CHW

Program Purpose/Overview:

The Community Health Department (CHD) promotes the health of the Nez Perce Tribal community through disease prevention, health education, and ongoing care. Services include nursing assessments, case management, medication management, vaccinations, transportation, WIC, infection prevention, and clinic employee health. The department also offers education and support related to nutrition, exercise, diabetes, car seat safety, smoking cessation, sexual health, healthy relationships, prenatal and postpartum care, and lactation. Dr. Vu provides OB/GYN services within the department and is known as Nimiipuu Health Women's Health Clinic. CHD works with other Nimiipuu Health departments, Tribal programs, and state and federal partners to coordinate services.

Accomplishments:

May 6, we hosted a lunch and learn event for NMPH staff and the community with Heart and Home Hospice Agency who provided education about comfort care in person and it was live streamed on the NMPH Facebook page. June 4, Emilie, Crissy and Tina participated in the Nez Perce Tribal Housing Fair. Education was provided concerning elder safety, tobacco second and third hand smoke and how to clean, and services that Community Health provides. June 5, Tina and Sonya provided vital signs and elder safety education at Elders Day at the Clearwater River Casino. Crissy arranged for Sonya and Teresa to attend Occupant Safety Training where they received a certification to be car seat technicians. She also arranged Safe Sleep training for Lapwai Early Childhood Development Program (ECDP), Teresa and Sonya to attend. June 12, CHD held its annual Community Pride Event providing an array of fun activities celebrating the LGBTQ community. June 25, Lapwai Blood Drive was held. July 7-9, the Kamiah Kids Camp was held with activities that included Community and Culture Day, Fisheries Field trip Day and River Adventure Day. July 16, the Nimiipuu Health Women's Health Clinic Open House was held, where community members had a chance to meet with Dr. Vu and greet our new MCH Nurse Teresa Rice. Teresa orchestrated the decorations, food, and activities for this event. August 5, Sonya had a booth at the NPTHA fair in Kamiah which focused on head lice. CHD was invited by Mary Taylor to the Veterans Stand Down where Leslie, Tina, and Sonya provided education concerning heart health and performed vital signs, August 13. Jackienna served as the camp nurse for Students for Success camp events held in Wallowa and Montana.

Activities:

Mileage Club is held weekly in Lapwai and Kamiah. Sonya Wood is holding Fit and Fall Proof classes bi-weekly in Kamiah, Tina Holt holds Fit and Fall Proof bi-weekly in Lapwai. Food distribution is held on the second Tuesday of each month. Julie Keller, RDN, is collaborating with the Diabetes Program to provide cooking classes in Kamiah and Lapwai and will provide kids' cooking classes hosted by the Lapwai Library when it reopens. The cooking classes are live streamed on Nimiipuu Health Facebook page and have upwards of one thousand views.

Grants:

Julie Keller manages the WIC grant. Crissy purchased car seat with LEA grant to be used during Child Passenger Safety Event that is coming up.

Challenges:

Looking to fill a vacancy, Kamiah Transportation Aide

Future Goals:

September 25, NMPH General Council Health Fair and vaccine clinic kick off.

Child Passenger Safety Event October 6, Lapwai 2-5 pm Lapwai Grade School, October 7, Kamiah 2-5 pm Headstart and October 9, Orofino City Park.

October 28 and 29, the MCH and Kamiah RNs will receive training to provide education on female incontinence.

September 21-25, MCH Nurse and Kamiah CHR are attending a conference by Family Spirit.

Look for future grants to replace the ones that were eliminated by the state and federal government.

Provide education to the Boys and Girls club on various health subjects regularly.

Community Health Event Photos:

Dental

Contact: Dental Direct Line: (208) 621-4945 Fax: (208) 843-9408 Kamiah: (208) 935-0733

Department Staff:

Brad Schaff, DDS, Dental Director (hired Oct. 2025)
David Eichler, DMD, Lead Dentist (Kamiah)
Jesse Guzman, DDS, Dentist
Douglas Heath, DDS, Dentist
Jeff Patten, DDS, Contracted Dentist
Brenden Swenson, DDS, Contracted Orthodontist
JoAnna Hendren, RDH, Hygienist
Jessica Pratt, RDH, Hygienist
Jessica Swancy, RDH, Hygienist (Kamiah)

Christie Lussoro, Dental Coder/Biller
Julianne Big Man, Dental Receptionist
Tina Roy, EFDA (Kamiah)
Mellissa Wilson, EFDA (Kamiah)
Suzanne McAtty, EFDA
Ariel King, EFDA
Jamie LeFavour, EFDA
Rachael Haubrich, EFDA
Raquel Broncheau, DA

What We Do/Current Projects:

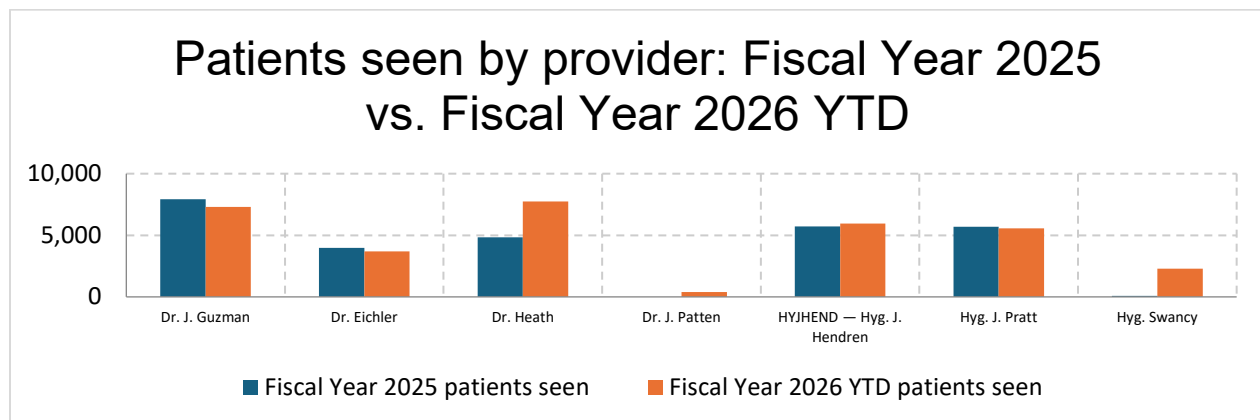
We have successfully added a full-time hygienist, Jessica Swancy, in Kamiah. She is available Tuesday through Friday. We have had a full-time Dentist in Kamiah, Dr. Eichler, who works Monday through Thursday and some Fridays. This is great for school children since Kamiah doesn't have school on Fridays. Lapwai has two full-time dentists, Dr. Guzman and Dr. Heath, and one part-time contracted dentist, Dr. Patten. Orthodontist efficiency will increase on Ortho Fridays due to improved productivity.

Planned Activities/Future Projects:

- Review the aging report weekly
- Correct rejected claims and missing information, and follow up on unpaid claims every two weeks
- Fill openings through recall, short-call, and community outreach efforts
- Report production and A/R monthly to Dr. Schaff

Accomplishments:

- Patient access improvement
Patients seen increased from 28,237 in Fiscal Year 2025 to 32,949 in Fiscal Year 2026 YTD - an increase of 4,712, or 16.7%. The greatest increases were Dr. Heath (+2,926).
- Collection-rate improvement
Collection rates improved for Dr. Heath from 77.3% to 91.8%, Hyg. J. Pratt from 83.6% to 94.7%, and Hyg. J. Swancy from 41.5% to 88.5%. The overall rate was 96.1% in Fiscal Year 2026 YTD compared with 141.0% in Fiscal Year 2025. The prior-year rate above 100% indicates collections included older balances; the current opportunity is to consistently collect while reducing A/R.



A fee schedule change was implemented during the current fiscal year. This transition may explain some inconsistencies in reported production. Results should be interpreted with that change in mind until reporting levels off under the new fee schedule.

Facilities

Contact: (208) 843-2271 ext. 2828

Department Staff:

Jim Stitt, Facilities Manager, jstitt@nimiipuu.org , ext. 2828	Tee Jay Henry, Custodian
Mark Broncheau, Maintenance Technician II	Steve Guzman, EVS
Daniel Lawyer, Maintenance Technician I	Carol Ellenwood, EVS
Delia Minkey, Lead Environmental Services Tech. (EVS)	Ira Ellenwood, EVS
Jerry McCain, Custodian (Kamiah)	Austin Broncheau, Temp/PT EVS

Program Purpose/Overview:

Our staff strive to maintain the integrity and cleanliness of our clinics in Lapwai and Kamiah to present our communities with safe and hygienic healthcare facilities

What We Do/Current Projects:

- Continuing with work on the wéew'nikinwees (Assisted Living Facility) in Lapwai
- Working with the City of Lapwai to find solutions to the water shortage.
- Daily cleaning and sanitization of Lapwai Clinic and Kamiah Clinic
- Fleet vehicle maintenance and service
- Building and grounds maintenance at Lapwai Clinic and Kamiah Clinic
- Grounds maintenance around wéew'nikinwees (Assisted Living Facility)
- Receiving freight
- Staff office modifications
- Continuing interior painting and maintenances

Planned Activities/Future Projects:

- Replacing Flooring at the Kamiah Clinic
- Develop and install Asphalt Apron around Helipad at the Kamiah Clinic
- Repair Patient Parking Lot at the Kamiah Clinic
- Repair Parking Lot at the Lapwai Clinic
- Design landscaping plan for area between Patient Parking Lot and Bever Road at the Lapwai Clinic
- Design landscaping plan for area between Patient Parking Lot and 3rd Street at the Kamiah Clinic
- Working toward dual language signage in the wéew'nikinwees (Assisted Living Facility)
- Working toward dual language signage in the clinics
- Design landscaping plan for the wéew'nikinwees (Assisted Living Facility)
- Fleet swap of Santa Fes to Chevrolet Equinoxes

Accomplishments:

- Replaced Hot Water Heaters at the Lapwai Clinic
- Updated Electrical Controls for Water Heaters at the Lapwai Clinic
- Replaced Thermal Pane Windows at the Lapwai Clinic
- Replaced Thermal Pane Windows at the Kamiah Clinic
- Installed extra gate in Fleet Parking Lot at the Lapwai Clinic
- Installed new drinking fountain in Kamiah Clinic

Partnerships:

- Indian Health Services, Portland
- Enterprise Fleet

Finance

Contact: (208) 843-2271 Fax: (208) 843-2102

Department Staff:

Sergio Islas, MBA, Financial Management Officer
sergioi@nimiipuu.org, ext. 2811
Direct: (208) 621-4957

Sonya Pablo, BS Business Administration,
Accountant
sonyap@nimiipuu.org, ext. 2869

Shelley Simpson, Purchasing Specialist
shelleys@nimiipuu.org, ext. 2833

Vacant, Financial Specialist



Program Purpose/Overview:

The Finance Department provides financial oversight and accountability for Nimiipuu Health, helping maintain stable health services in a rapidly changing funding and regulatory environment. Finance works with departments, tribal leadership, and partners to respond to changes while protecting existing resources and maintaining compliance.

During this reporting period the Finance Department continued to work on the Rural Health Transformation Program (RHTP), as well as the Assisted Living Facility. Work on the RHTP required extensive project development with numerous rounds of refinement with the state, Tribal leadership, and departments, all within compressed deadlines.

This occurred alongside regular financial, grant, billing and administrative responsibilities that are required to keep Nimiipuu Health operating on a daily basis. Our department will continue to work alongside managers and tribal leadership to bring the Assisted Living Facility into operation, which includes the evaluation of long-term resource needs.

Nimiipuu Health has worked with and in support of the Nez Perce Tribes self-funded employee health plan. This does provide the tribe with a unique opportunity to build a plan and priorities that align with the wellbeing of Nez Perce tribe employees and covered individuals.

Finance, Business Office, and Benefits Coordination continue to participate in tribal state and regional discussions related to reimbursement, insurance, and access to care. There have been, and will continue to be, issues which arise and we will continue to work on addressing and having input into decisions made on the federal and state level that impact reimbursements and access to care for our patients.

Nimiipuu Health Budget Summary (July, 2026)

Benchmark: 83%

Revenue/Funding	Annual Budget	Year to Date	Remaining	YTD % Budget
Federal Funding Agreement	\$ 12,000,000	\$ 12,385,590	\$ (385,590)	103%
Third Party Collections	10,000,000	9,091,698	908,302	91%
Miscellaneous Revenue	15,000	2,860	12,140	19%
Orthodontic Revenue	40,000	34,650	5,350	87%
Ophthalmology Revenue	35,000	39,229	(4,229)	112%
Interest Revenue	400,000	407,300	(7,300)	102%
Indirect Revenue	60,000	22,144	37,856	37%
Medicaid Administrative Match	75,000	-	75,000	0%
Direct Contract Support Cost	250,000	-	250,000	0%
Prior Year Retained Earnings	9,647,200	-	9,647,200	0%
Total available funding	\$ 32,522,200	\$ 21,983,470	\$ 10,538,730	68%

Expenditures	Annual Budget	Year to Date	Remaining	YTD % Budget
Administration - Lapwai	\$ 1,251,500	\$ 906,042	\$ 345,458	72%
Administration - Kamiah	59,000	32,234	26,766	55%
Behavioral Health	1,783,950	1,253,038	530,912	70%
Benefits Coordination	178,700	130,382	48,318	73%
Business Office	744,100	478,074	266,026	64%
Community Health - Lapwai	502,700	372,470	130,230	74%
Community Health - Kamiah	196,500	160,435	36,065	82%
COVID-19 Response	250,000	35,578	214,422	14%
Dental Lapwai	2,280,400	1,614,096	666,304	71%
Dental - Kamiah	703,100	496,639	206,461	71%
Direct Contract Support Cost	250,000	110,457	139,543	44%
Facilities - Lapwai	1,221,000	735,165	485,835	60%
Facilities - Kamiah	435,800	111,268	324,532	26%
Finance	590,000	409,043	180,957	69%
Human Resources	633,150	446,476	186,674	71%
Integrated Health	248,100	95,246	152,854	38%
Information Technology	766,000	532,738	233,262	70%
Laboratory	1,170,400	897,103	273,297	77%
Maternal Child Health	229,850	84,502	145,348	37%
Medical - Lapwai	5,479,200	2,940,183	2,539,017	54%
Medical - Kamiah	828,350	596,913	231,437	72%
Medical Records	151,000	63,868	87,132	42%
Nutrition	169,550	82,482	87,068	49%
Optometry	791,550	565,587	225,963	71%
Pharmacy	5,441,450	3,763,577	1,677,873	69%
Public Health	612,200	462,710	149,490	76%
Purchased & Referred Care	5,329,200	3,886,646	1,442,554	73%
Quality Improvement	225,450	164,085	61,365	73%
Total Expenditures	\$ 32,522,200	\$ 21,427,037	\$ 11,095,163	66%

Human Resources

Contact: Direct line: (208) 621-4950 E-mail: hr@nimiipuu.org

Department Staff:

Carmalita Bohnee, HR Manager
Keesha Spencer, HR Generalist
Beverly Childers, HR Specialist
Evelyn Bohnee, HR Technician



Program Purpose/Overview:

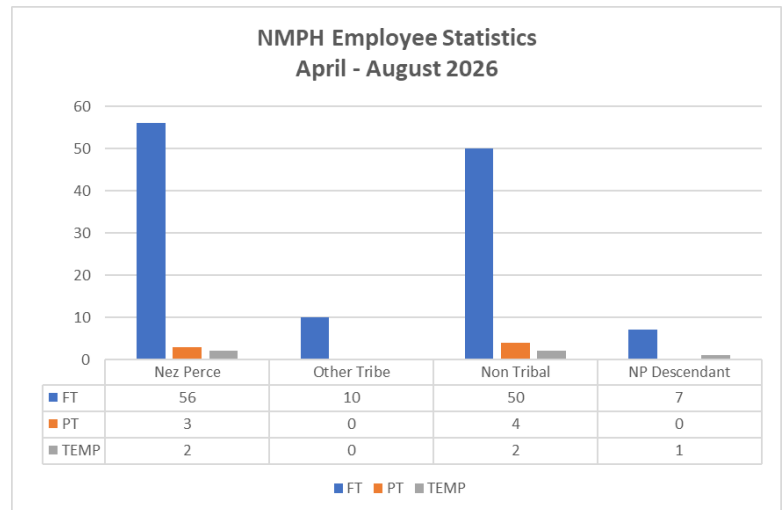
The Human Resources Office (HRO) is committed to meeting the evolving needs of Nimiipuu Health. We promote organizational excellence by fostering a workplace that values diversity, professional development, and transparent communication. Guided by fair and consistent policies, we balance the needs of our employees with those of Nimiipuu Health (NMPH), while ensuring full compliance with all applicable tribal and employment laws. The HRO serves as a trusted advisor and resource for both administration and staff.

What We Do/Current Projects:

- Recruitment & Retention
- Employee Relations
- Employee Benefits
- Volunteers/Internships/Clinicals/Preceptorships
- Mandatory Employee Trainings
- HR Quarterly Meetings
- 401K Quarterly Meetings

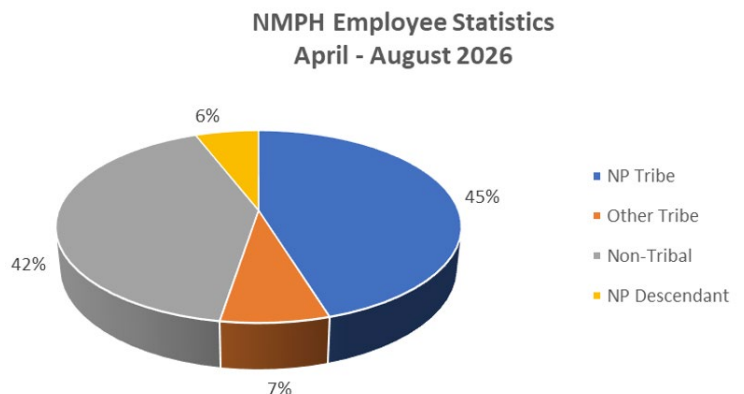
Planned Activities/Future Projects:

- Participation in Job Fairs, Career Fairs, & Community Events
- HRM Revisions—Ongoing
- HUB Monthly Meetings—HR & Finance departments
- Participate in the Planning for the Assisted Living Facility (ALF)
- Plan for a Compensation Study



Accomplishments

- Positions Filled: Clinical Records I, PBX Operator: 2 positions, Lapwai EVS, Dentist (PT), and Locum Tenens – DNP
- AAAHC required trainings conducted during all staff meetings & employee orientation
- Trainings: CPR/BLS—all NMPH staff are current
- All Staff Meetings—5th Wednesday, quarterly
- Hosted the 2nd Annual NPT Career Fair in Partnership with NPT, NPTE, & Housing (4/23/26)
- Cultural Presentations at All-Staff Meetings in April & July
- Benefits Renewals for FY 27 & conducted Open Enrollment



Information Technology

Contact: (208) 843-2271 ext. 3225

Department Staff:

James Penney, IT Manager
Nick Keller, System Administrator
Amanda Calkins, Clinical Applications
Coordinator (CAC)
Vacant, IT Technician



Program Purpose/Overview:

The Information Technology department is a high-performance team providing technology support that advances efficiency, communication, and patient care in alignment with the Nimiipuu Health mission statement.

What We Do/Current Projects:

The Information Technology (IT) Department is responsible for maintaining the organization's digital infrastructure by overseeing network systems, providing help desk support, managing cybersecurity, and ensuring compliance with data protection standards. We support users at both Lapwai and Kamiah, ensuring consistent, responsive service across all locations. We handle all aspects of hardware and software management, including the deployment, maintenance, and replacement of equipment and applications. Our team ensures data is securely backed up, supports business continuity, and leads technology-driven projects that align with organizational goals.

Planned Activities/Future Projects

The IT Department will continue replacing workstations that have reached end-of-life based on our established replacement schedule. We will also begin upgrading the clinic's wireless network infrastructure, including the replacement of wireless access points and supporting backend hardware throughout the facility.

Accomplishments:

The IT Department completed a major organization-wide hardware refresh that took place over several months. Computers and related equipment were replaced and upgraded across all departments. Continued efforts to improve the reliability and overall performance of staff workstations.

The IT Department also participated in the IRT Cyber Security event with the National Guard. The assessment was completed successfully with no significant findings identified, providing additional validation of the organization's current cybersecurity practices and environment.

Due to Security Awareness Training via KnowBe4 we have a less than 1% click through rate on suspicious emails.

Medical/Laboratory/Radiology

Contact: Lapwai: (208) 843-2271 Kamiah: (208) 935-0733

Department Staff:

Providers:

Edward Smith, MD
Hailey Wilson, MD
Danae Vu, MD
Dustin Worth, DO
Brenda Sellner, FNP-C
Peter Cunningham, PA-C
Miles Robinson, DNP
Brad Capawana, DPM
Sally Springs, LMT

Nursing:

Vacant - RN Supervisor
Deborah Ven Huizen, RN
Becky Jones, RN
Deborah Jackson, RN
Gary Payton, RN
Leslie Merkel, RN
Melissa Berry, CMA
Deborah Everett, CNA
July Greene, Administration

Rhonda Blegen, CNA
Gail Jackson, PCC
Nikki Davis, PCC
Mildred Penney, PCC
Noel Zierlein, PCC
Mary Johnson, PCC
Loretta Islas, Operator
Tamara Padilla, Operator

Diabetes Program Staff:

Marissa Verduci, Program Coordinator
Julianna Kickingwoman, Fitness Assistant

Kristine Riggers, Fitness Coordinator

Memory Care Program Staff:

Jessica Ford, Program Coordinator

Anitta (Shayna) Padilla-Gomez, Program Assistant

Laboratory/X-Ray Staff:

Brenda Gillispie, Lab Supervisor
Michelle Bennett, Medical Lab Scientist
Lori Drury, Radiologic Tech

Consuelo Cruz, Medical Technologist
Jacqueline Ryan-Pearce, Phlebotomist/Lab Tech
Rhonda Blegen, Phlebotomist/Lab Tech

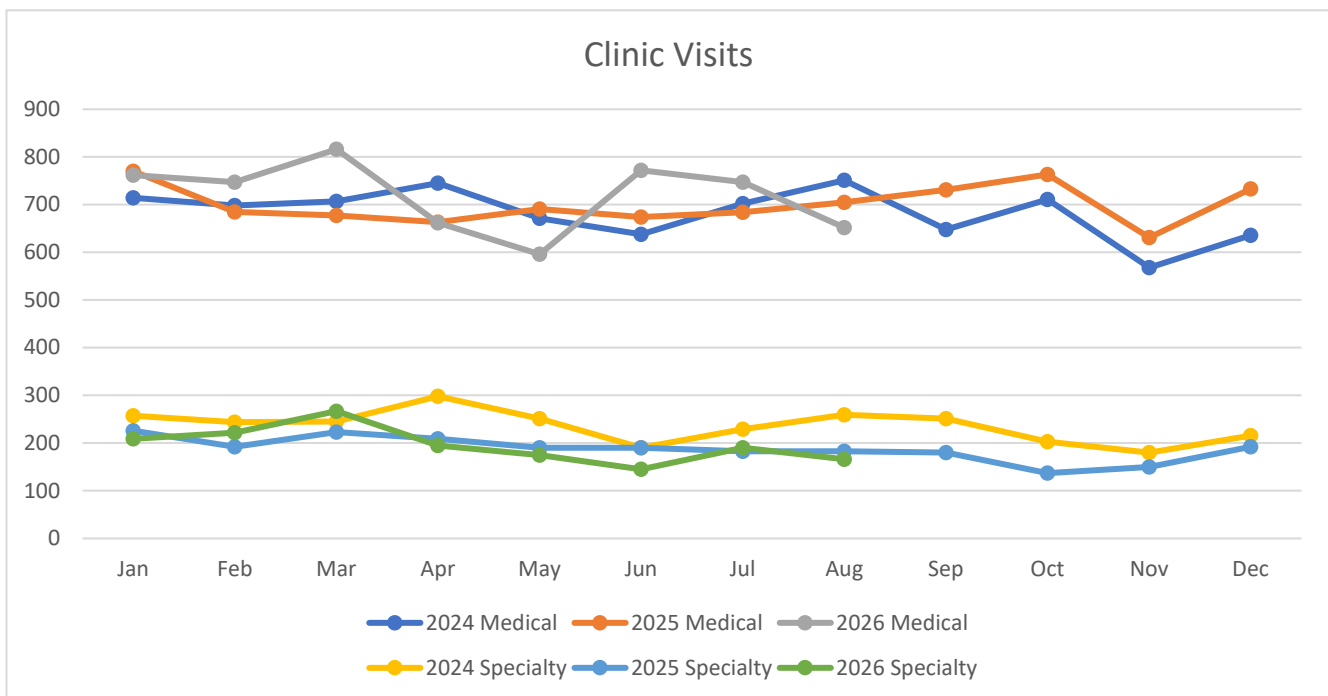
Program Purpose/Overview:

The Medical Department strives to provide quality healthcare in a culturally sensitive and confidential environment. Our Nimiipuu Health patients deserve the highest quality of healthcare, and our Medical Department endeavors to provide this.

Medical Department Highlights, Planned Activities and Accomplishments:

- Provide acute and primary care in Kamiah and Lapwai clinics with routine nursing triage availability. Continued reliance on locum tenens providers to help maintain patient load due to prolonged provider shortages. Ongoing provider recruitment given 3 provider vacancies.
- Ongoing specialty care by OB/GYN, podiatry and massage therapy.
- Adding a new Physical Therapy contractor Ed Robertson. He will work in the Lapwai clinic 2 days per week doing physical therapy and wound care.
- Long time RN supervisor Rebecca Kelly recently retired, her job duties were temporarily managed by the other RN staff and the co-interim medical directors. We have welcomed back a locums provider Faith Phillips, DNP, FNP-BC to cover those RN supervisor duties along with ongoing patient care while we work on long term recruitment and filling that position.
- Working to improve our vaccination rates for patients of all ages and planning an immunization training for nursing staff.
- All medical staff have completed their annual competencies in July 2026 and will continue to complete annually. RN staff Deb Ven Huizen and Gary Payton have maintained CPR/BLS instructor status and continue providing training for all NMPH staff.
- Assisted Living Facility wéew'nikinwees project progressing, working on completing the application in collaboration with NPTEC. Water issues being resolved with the city. The building is nearing completion and furnishings are being ordered. Working with Momentum Procurement Group, a tribally-owned business for furnishings, linens, etc.
- Working with NPTEC to finalize the business and payment structure for this new entity.

- Coordinated with Idaho National Guard for the 2026 IRT project to provide medical services to the community completed May 12-21, 2026.
- 43 personnel including healthcare providers, cybersecurity specialists and JISCC team.
- 342 total patient encounters totaling an approximate \$156,700 community value.
- Medical saw 114 patients receiving 511 services, dental saw 112 patients receiving 310 services and optical saw 117 patients and 90 patients receiving glasses in partnership with Love Heals.
- The Defensive Cyber Operations Element (DCOE) simultaneously evaluated our clinic networks to identify any cyber risks.
- Welcomed Loretta Islas as new PBX operator in Lapwai.
- The clinic provider staff have trialed the Greenway Clinical Assistant, a tool to help with providing accurate and timely note-taking that integrates seamlessly into the electronic health record.
- NMPH CAC has been working with Greenway (the electronic health record system) to help streamline and improve our system for our facility needs. A new documentation template to track GPRA (Government Performance and Results Act) measures such as cancer screenings and routine diabetes care have been created. Our data should be able to be pulled more easily with this new template.
- **Accomplishments**
 - Ongoing collaboration with Oregon Health Science University Tribal Health Scholars Program and Lapwai High School for students to gain an understanding of several different careers in healthcare. 2025-26, 8 students completed the program and 3 students have completed shadowing in the clinic.
 - In calendar year 2025 we provided 8407 medical clinic visits and 2255 specialty clinic visits. There are many other nursing clinic visits and triage encounters. For calendar year 2026 through August we had 5754 medical visits and 1569 specialty clinic visits.



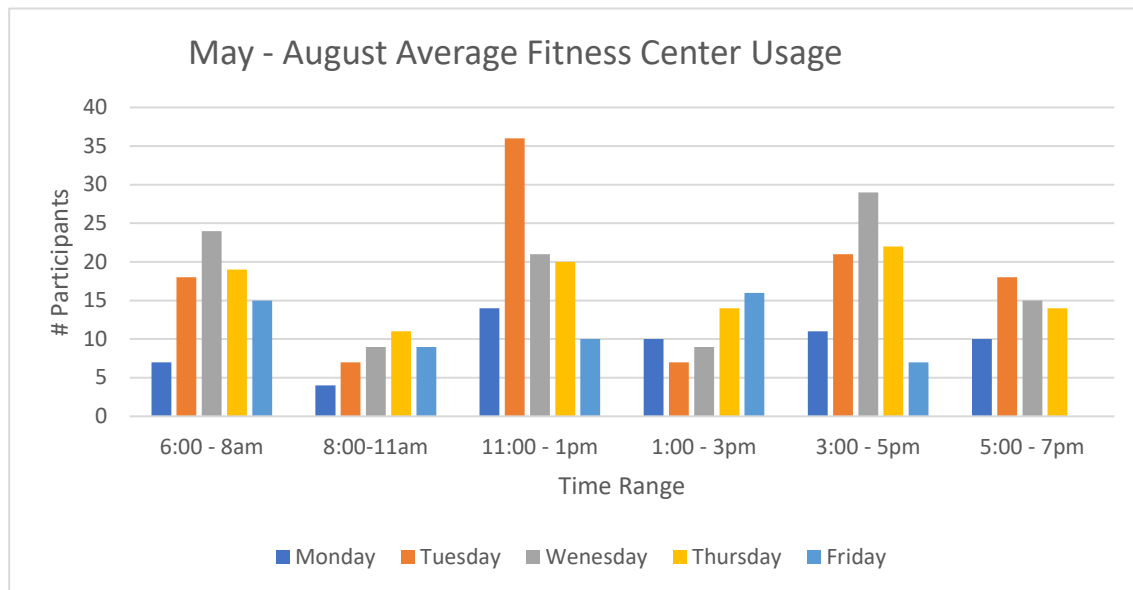
Diabetes Program Highlights, Planned Activities and Accomplishments:

- Special Diabetes Program for Indians (SDPI) grant programming continues with great services and programs.
- Waq'iswiisa Community Education: continuing to offer monthly community cooking classes focused on healthy, culturally relevant nutrition and diabetes prevention as well as monthly community support groups to provide education, encouragement, and accountability around healthy lifestyle changes.
- Waq'iswiisa Comprehensive Weight Loss Wellness Program: Continuing to offer the program to NMPH patients with a referral from their PCP. Supporting patients through comprehensive and lifestyle interventions focused on nutrition, physical activity, health literacy, emotional wellness, sleep and medical care.

- Produce prescription initiative: working on efforts to expand access to healthy foods. Received a one-time supplemental SDPI funding award with plans to use a portion of the funding to implement a smaller-scale Produce Prescription initiative for eligible patients/community members.
- Expanded fitness opportunities: beginning in September, adding 3 new group fitness classes to expand opportunities for movement and wellness:
 - Pilates: focused on core strength, balance, flexibility, and functional movement.
 - Myofascial Magic: focused on mobility, flexibility, recovery, and injury prevention.
 - Zumba: A fun, energetic dance-based workout designed to improve cardiovascular fitness and encourage regular movement.
- Youth nutrition and cooking education: establishing a partnership with the local library to provide nutrition education and hands-on cooking activities for youth. This partnership will promote healthy eating habits, basic cooking skills, and nutrition education in a fun and accessible community setting.

Fitness Center Usage:

From May through August, the NMPH Fitness Center averaged approximately 414 participants per month. The graph below provides a closer look at Fitness Center participation, including usage by time of day and day of the week. This information helps us understand when the Fitness Center is most utilized by our community and can help guide future programming, staffing, and class scheduling.



Memory Care Program Highlights, Planned Activities and Accomplishments:

- Presented 2 billboards featuring four elders from our community; one on Main St and 18th in Lewiston and one near the weigh station on highway 95 between Lewiston and the Clearwater River Casino; displayed August through September.
- Memory Care Program documentary short clips shared on NMPH Facebook page highlighting different topics related to dementia.
- Hosted an Art Therapy session in Lewiston for tribal elders and their families.
- Provided dementia education at the NPT Housing Block Party.
- Memory Care Program Staff participating in the Elder Care Contributor Group hosted by IHS.
- Co-hosting an event on dementia education on Oct. 13 in Lapwai in collaboration with the Alzheimer's Association.
- Ongoing participation in the Alzheimer's support group at Community Action Partnership.
- Memory Care Program Staff will be participating in a Train the Trainer training program with the Alzheimer's association.

- Working with the Memory Care Program Patient Registry, we will be contacting caregivers to complete the Caregiver Assessments. Primary providers continue to refer individuals with concerns about cognitive decline to the Memory Care Program for AD8 screening and memory resources.

Laboratory/Radiology Highlights, Planned Activities and Accomplishments:

Purpose

To perform diagnostic laboratory and radiology testing of the highest quality in a caring and compassionate setting while using all the available resources for the benefit of our patients.

What we are doing now, current/future projects:

- Michelle Bennett, MLS, is continuing to cross train with Lori Drury, radiologic tech, in the radiology department. She can now perform basic X-rays on a number of different areas but not yet fully independent on all plain X-rays.
- All staff successfully finished their yearly competencies and have started the 2026 competencies. This ensures every employee stays up to date and competent in performing and reporting patient testing.

Accomplishments:

- Lab continues to excel in all proficiency testing. Proficiency testing is a CLIA/COLA accreditation requirement. Unknown test samples are tested and graded. This ensures the equipment is working adequately and staff competencies are acceptable.

Laboratory and Radiology department numbers:

2026	April 2026	May 2026	June 2026	July 2026	Aug. 2026	Totals
Lab Patients	359	307	396	350	363	1775
X-ray Patients/ Exams	57/75	56/67	63/77	67/91	57/67	300/377

COVID Testing	April 2026	May 2026	June 2026	July 2026	August 2026	Totals:
Positive/Negative Total	1/11 12	0/7 7	1/15 16	0/2 2	0/9 9	2/44 46

Planned scheduled activities:

- Maintain laboratory accreditation through quality policies and procedures, as well as continued monitoring and quality assurance of all patient related activities.
- Pass the required laboratory COLA accreditation.

Optometry

Contact: Optometry Direct Line: (208) 621-4965

Department Staff:

Dr. Ileen Huh, O.D., Supervising Optometrist
 Lydia Munoz, Optician/Optometric Technician
 Morning Star Andrew, Optician/Optometric Technician
 Vacant, Optician/Optometric Technician

Current Projects:

- Recruiting for vacant position - Optician/Ophthalmic Technician
- Patient care for April – Aug 2026

		April'26	May'26	June'26	July'26	Aug'26
Pts seen		93	79	65	83	98
Glasses Orders		139	98	65	83	80
Glasses Warranties		12	13	7	5	5
Glasses repair		28	23	34	25	21
Special	VF***	10	11	9	13	11
testing	OCT	24	25	23	21	23
	Fundus photo	22	13	12	20	14
	total	56	49	44	53	48



Virtual Field (VF) device is utilized for visual field monitoring, with indications including but not limited to Glaucoma, stroke, high risk medication use. Purchased in May 2022, it has supported over 400 tests and generated enough revenue to cover its cost **3 times over!** It also allows patients to receive this service in-house, eliminating the need for outside referrals.

Planned Activities/Future Projects:

- Obtain an anterior segment camera for in-house ocular disease process monitoring and reduced outside referrals.
- Providing employees opportunities to earn their certification and expand their clinical knowledge to better serve Nimiipuu Health patients.
- Expand pediatric outreach for early refractive error detection, including Head Start and elementary school vision screenings, contingent on NMPH Optometry staffing
- Recruit a part time/contract Optometrist for vacation relief.

Accomplishments and activities:

- Lydia Munoz celebrated 10 years with Nimiipuu Health Optometry in April! Please congratulate her on this huge milestone and recognizing her dedication, expertise and commitment to caring for our community!
- New art piece installment (artist: Brian Davidson, title: Powwow Nights)



Pharmacy

Contact: Pharmacy Refill Line: (208) 621-4963 Fax: (208) 843-2119

Department Staff: Tyler Cowart, Chief Pharmacist, 4 years

Rita Jamison, Pharmacist, 26 years	Jennifer MacMenamin, Certified Technician, 10 yrs, (Kamiah)
Christina Hammond, Pharmacist, 13 years	Amber Porter, Certified Technician, 5 years
Natasha Stamper, Pharmacist, 9 years	Sadie Smith, Certified Technician, 4 years
Kimberly Merrill, Pharmacist, 5 years	Trisha Kearney, Certified Technician, 6 months
Katie Raymond, Pharmacist, 2 years	Elizabeth Murillo, Technician, 12 years
Linore Rider, Certified Technician 12 years	Ann White, Technician, on-call, 7 years

Program Purpose/Overview:

Our purpose and function is to provide pharmaceutical services to Nez Perce tribal members, descendants, and members of other tribes. We meet the needs of individuals by maintaining a robust stock of medication within a fiscally responsible limit.

What We Do/Current Projects:

- Fill prescriptions and request refills as needed
- Review each medication for accuracy and safety
- Contact providers for dose changes, medication changes and patient requests as needed
- Fill weekly med sets for patients at the provider's or the patient's request
- Order medications, vaccines and supplies to have medications readily available
- Counsel patients on new medications, medication changes, and patient questions
- Adjust doses for warfarin, a blood-thinning agent, based on lab values
- Maintain medication list for the providers based on what a patient is currently taking
- Workup patients for providers to offer insight on compliance and potential dose issues
- Serve as gatekeepers to controlled substances
- Earn revenue for the clinic by maximizing third party billing
- Operate a patient assistance program which allows our budget to stretch further
- Order supplies and stock crash carts in the clinic
- Guide care for treatment of hepatitis

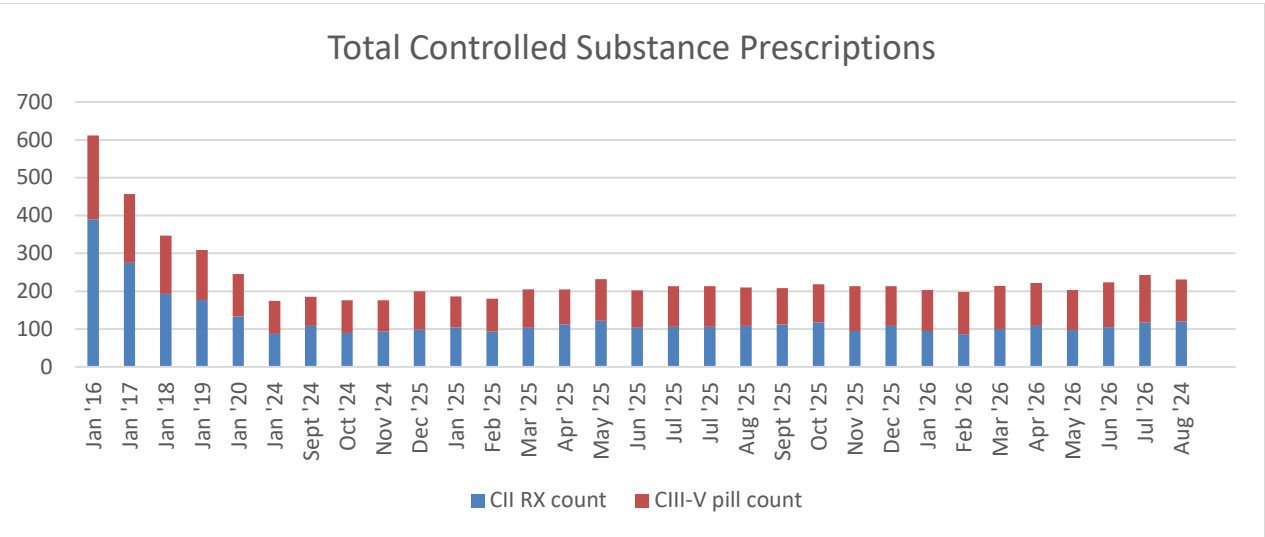
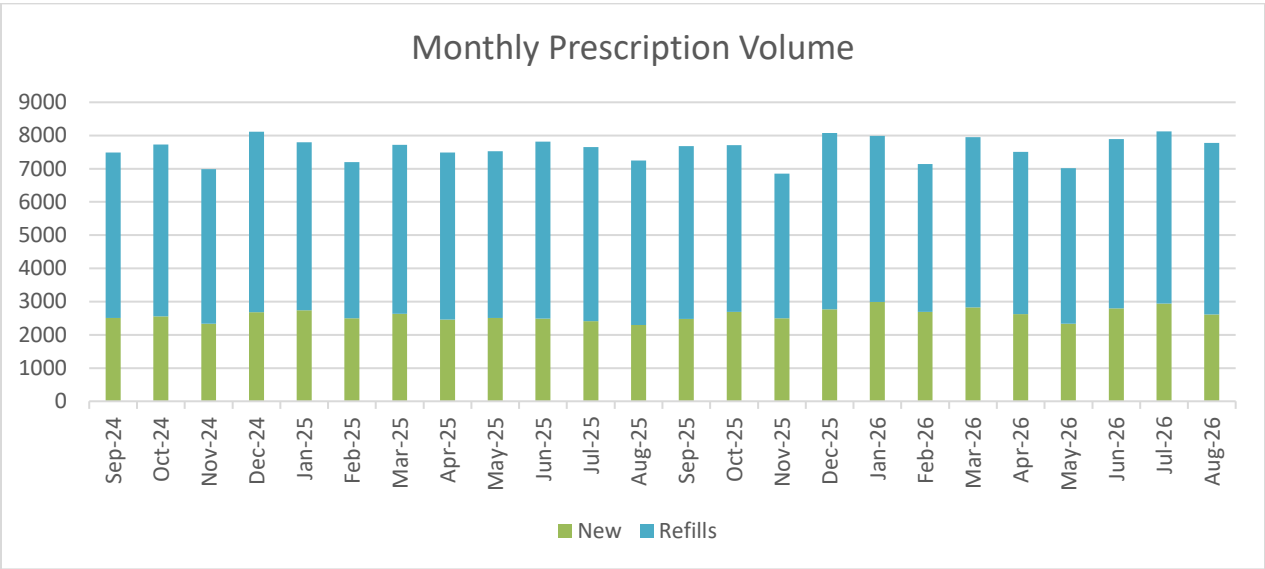
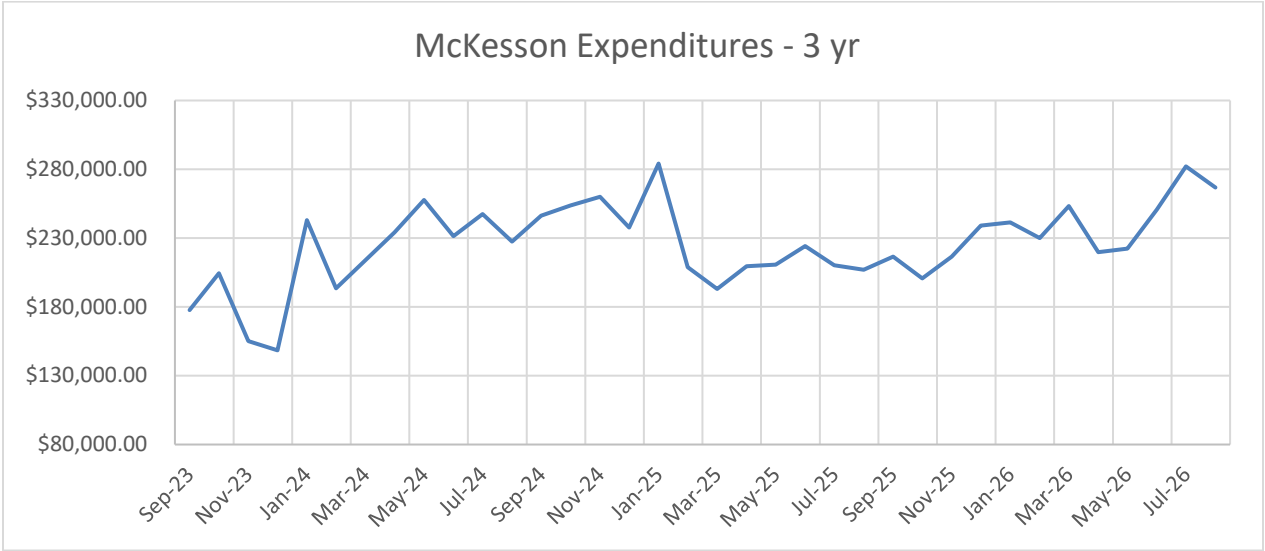
Medication Costs

- Total Cost: \$1,239,562
- Ozempic: \$294,329 = 24% of total medication expenditure

Accomplishments:

- Filled 38,033 prescriptions for 2,052 patients (up 472 RXs from last year)
- Generated ~ \$2,156,563 of 3rd party revenue (down \$12,780 from last year)

Pharmacy Graphs:



Purchased/Referred Care

Contact: (208) 843-2271 Appointment Hotline: (208) 621-4955 Fax: (208) 843-2687 Email: prc@niiipuu.org

Department Staff:

Pam Reisdorph, PRC Supervisor - Ext. 2836
Trina Rogers, PRC Claims Specialist
Celiisa Booker, PRC Technician

Natasha Weaskus, PRC Referral Specialist
Jenny Blackeagle, PRC Data Entry Technician

Program Purpose/Overview:

The Purchased/Referred Care (PRC) program provides payment for eligible medical and dental services that are not available through the Niiipuu Health Clinics. Patients who meet applicable residency, referral, and alternate resource requirements may qualify for PRC services. The PRC Team is committed to providing timely, responsive, and high-quality service to patients while addressing PRC eligibility, outside provider billing, and referral concerns.

What We Do/Current Projects:

- PRC staff work closely with Niiipuu Health Patient Care Coordinators (PCCs) and Benefits Coordinators to ensure timely review and confirmation of patient PRC eligibility.
- PRC staff work closely with all outside providers and facilities to ensure all patient referrals are authorized in a timely manner, and billing issues are resolved quickly.

Planned Activities/Future Projects:

- PRC staff will receive additional Medicare-Like Rate (MLR) training to strengthen PRC operations and maximize PRC dollars

PRC Accomplishments October 1, 2025 through August 31, 2026:

- 9,577 complete/clean claims reviewed, approved, repriced for MLR, and paid.
- Complete/clean claims were processed and paid within 30 days.
- \$ 3,192,222 PRC dollars were saved with Medicare Like Rate (MLR) repricing.

Purchased/Referred Care Fiscal Year 2026 – 10/01/2025 through 9/30/2026 Reporting for 10/01/25 through 8/31/2026

Patient Statistics		
Age Group	# of Patients	PRC Paid
0 - 18	230	\$ 439,084.14
19 - 34	239	\$ 594,091.20
35 - 54	312	\$ 992,948.52
55 - 64	171	\$ 683,303.23
65 - 69	86	\$ 169,972.04
70 - 79	147	\$ 474,031.36
80 - 89	56	\$ 118,487.45
90+	6	\$ 25,169.63
Totals:	1247	\$ 3,497,087.57

Top 10 Provider Expenditures	
Provider/Facility	PRC Paid
St Joseph Hospital	\$ 482,170.05
Tri-State Memorial Hospital	\$ 474,919.30
Hope & Healing Treatment Ctr	\$ 388,832.21
Clearwater Endodontics	\$ 186,290.80
Oral & Facial Surgery	\$ 178,553.15
St. Luke's Regional Med Ctr	\$ 112,694.60
Paige Schmidt (Children's Dental)	\$ 94,568.11
Moonlight Mountain Recovery	\$ 89,000.00
Back in Balance Body	\$ 76,625.00
Vogue Recovery Center	\$ 67,158.80

Savings Medicare Like Rate MLR	
FY 2026	\$ 3,192,222
FY 2025	\$ 3,418,212
FY 2024	\$ 2,764,186
FY 2023	\$ 3,470,600
FY 2022	\$ 2,689,098
FY 2021	\$ 3,026,695
FY 2020	\$ 5,265,984
FY 2019	\$ 5,467,777
FY 2018	\$ 6,136,261
FY 2017	\$ 4,951,054

PRC Contact Information:

Phone: 208-621-5000 extension 2817

E-mail: prc@niiipuu.org

Fax: 208-843-2687

Appointment Hotline: 208-621-4955 (message only)



Visit niiipuuhealth.org to submit an Emergency Care/Appointment Notification Form or scan this QR code on your mobile device for easy notification form access

Quality Improvement/ Risk Management

Contact: (208) 843-2271

Department Staff:

McCoy Oatman, Quality Improvement / Risk Manager - mccoyo@nimiipuu.org or ext.2857

Aillia Wilson, Patient Advocate - patientadvocate@nimiipuu.org, ext.2973 or Direct: (208) 621-5009

Program Purpose/Overview:

To establish a policy and procedure for Quality Improvement/Risk Management activities within Nimiipuu Health. The mission of the QI/Risk program is to ensure the provision of quality healthcare in a culturally sensitive and confidential manner.

What We Do/Current Projects:

- Presentation to new employees by QI/Risk Manager and Patient Advocate
- Yearly training for members of QI Committee on developing QI projects
- Reporting Adverse Incidence training for all staff
- Yearly training for the Governing Body
- Patient Satisfaction Survey
- Ongoing monitoring and data collection via the Patient Comment software Issuetrak
- Medical DME Supply System tracking project

Planned Activities/Future Projects

- Department to collect data and report on possible QI projects/studies for FY 2027
- Implement and maintain the Patient Comment/Incident reporting software Issuetrak
- Continue to assist with the Assisting Living Facility project as a work group member
- Identify relevant performance benchmarks, set measurable goals, and as a committee, identify opportunities for improvement and QI projects/studies
- Integrate the GPRA measures into our reporting schedule and compile the EHR data

Accomplishments:

- Developed and currently implementing the 2026 QI/Risk Plan
- The patient advocate developed the 2026 Patient Satisfaction survey
- Delegated as a member of the Tribal Government Tribal Emergency Response Planning Team (TERPT)
- Held a training for the NMPH staff on identifying and developing Quality Improvement projects
- Participated in the Northern Idaho Healthcare Coalition healthcare incident command training

Notes