

Spring
2026

Nimiipuu Health

GENERAL COUNCIL REPORT



Nimiipuu Health

of the Nez Perce Tribe



tá'c léehayn Nez Perce Tribal Members and Guests:

On behalf of Nimiipuu Health (NMPH), I would like to extend a warm welcome and express our appreciation for your attendance at the 2026 Spring General Council. Our report and accompanying PowerPoint presentation are available on the NMPH website for those who would like additional information.

Since the last General Council, NMPH has continued to navigate both progress and ongoing challenges across the organization. During this time, I have been on approved family medical leave and have remained engaged as capacity allows. I appreciate your patience and understanding during this period.

Work continues across several key areas. BEMAR-funded projects remain in progress, including facility improvements at Kamiah. While some setbacks have occurred, such as flooring replacement due to a manufacturing defect, these issues are being addressed, and improvements continue to move forward. Additional updates include the installation of new equipment to support both staff and patient needs.

Development of the wéew'nikinwees Assisted Living Facility is also progressing. Current efforts are focused on addressing water system coordination with the City of Lapwai, as well as planning for furnishing, staffing, and overall operations as the project nears completion.

NMPH continues to navigate ongoing staffing shortages and increasing demands across services. These challenges have placed added strain on our staff, who continue to show flexibility, professionalism, and dedication in maintaining patient care. We recognize the impact this has had and remain focused on supporting our workforce while continuing efforts to recruit and stabilize staffing levels.

Nimiipuu Health remains committed to strengthening our services and infrastructure while continuing to provide high-quality, culturally sensitive care to our community. I am deeply grateful for the dedication of our staff and appreciate the continued support of the General Council.

Thank you for your time and continued trust. Please feel free to reach out with any questions, concerns, or suggestions.

Kind Regards,

Roberta José-Bisbee
Nimiipuu Health Executive Director
robertab@nimiipuu.org
(208) 843-2271 ext. 2943



Loretta Penney
Nimiipuu Health Executive Assistant
lorettap@nimiipuu.org
(208) 843-2271 ext.2842

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Actions Approved by The Nez Perce Tribal Executive Committee (NPTEC) September 2025 – April 2026



Budget & Finance Sub-Committee

Chairman – Ryan Oatman, Vice Chairman – Jesse Leighton

Members - Shirley J. Allman, Rachel P. Edwards, Ferris Paisano III, Samuel N. Penney, Ashton Picard

September 2025

NMPH Financials for period ending June 30, 2025

Asphalt Repair paid from BEMAR Funds in the amount of \$84,620.00

Lease Agreement with Quadient in the amount of \$584.00 per month for 6 months (Mail machines)

October 2025

NMPH Financials for period ending July 31, 2025

IDH&W Overdose Response Training & Recovery & Peer Support Subgrant for \$55,000.00

Purchase of GE Healthcare Ultrasound in the amount of \$96,979.50

January 2026

NMPH Financials for period ending September 30, 2025

NMPH Financials for period ending October 31, 2025

March 2026

NMPH Financials for period ending November, 2025

NMPH Financials for period ending December 31, 2025

BEMAR Project Contract – Roof Run-off drainage assessment \$19,150.00

BEMAR Project Contract – Clarkston Glass repair/replace windows \$42,181.16

weéwnikinwees ALF planning, development/transition into operational status

April 2026

NMPH Financials for period ending January 31, 2026

BEMAR proposal for hot water heaters replacement-Alden Mechanical \$23,106.00

OptConnect Transfer Agreement with Sign Crafters/OptConnect for reader board

Human Resources Sub-Committee

Chairman – Rachel Edwards, Vice Chairman – Samuel N. Penney

Members – Shirley J. Allman, Jesse Leighton, Ferris Paisano III, Ryan Oatman, Ashton Picard

September 2025

Reappointment of Tyler Cowart, Pharmacist

Reappointment of Dora Axtell, Licensed Clinical Social Worker

Reappointment of Kiara Garcia, Licensed Master Social Worker

October 2025

Approval of GLP1-GIP Agonists for Weight Loss Policy 6.4

November 2025

Reappointment of Sally Springs, Licensed Massage Therapist

Reappointment of Brendon Swenson, Dentist

December 2025

Adopt ALF Policies and Procedures Manual

Your Health Idaho (YHI) Contract Agreement 2026

January 2026

VSP Vision Care Election to participate as Group - Authorized Provider

February 2026

Rural Health Transformation Program application for funding project

Appointment of Teresa Rice, RN/OB/GYN

Appointment of Philip Stein, OD

March 2026

Reappointment of Peter Cunningham, PA-C

Appointment of Rebecca Kelly, RN

April 2026

Appointment of Leslie Merkel, RN
Appointment of Gary Payton, Jr., RN
Appointment of Deborah Jackson, RN
Appointment of Rebecca Jones, RN
Appointment of Ivrys Dukes, FNP-C

All-Staff Memorandum Correspondence from NMPH Executive Director

September 2025

Admin Leave (16 hours) to attend Fall General Council
Admin Leave (8 hours) for Gathering Our Needs Survey Event
Notification to all staff regarding Influenza Vaccination Requirement

October 2025

Admin Leave (1 hours) out of town employees to vote

November 2025

Admin Leave (3 hours) to volunteer at the food bank for November & December

December 2025

NMPH Closure days for Christmas on Dec. 24 half day and all day on Dec. 26, 2025
Holidays/Memorials observance for 2026

March 2025

Men's Wellness Conference -Approval of 8 hours of Admin Leave

Meetings/Trainings

October 2025

All-Staff Meeting – Wednesday, October 29
Fire Safety, General Safety, & Disaster Preparedness Training
HIPAA Training
Breaking the Triangle Presentation

December 2025

Supervisor Training - Employee Evaluations

January 2026

Supervisor Training - Employee Evaluations

March 2026

BLS, AED Training

April 2026

BLS, AED Training

Ongoing Staff Trainings – offered during new employee orientation

HIPAA Training
Employee Health
CPR

Behavioral Health

Contact: Direct Line: (208) 843-7244 Fax: (208) 843-7394

Department Staff:

Karen Hendren, LCSW, Behavioral Health Director
Toni Eneas, Administrative Assistant
Tonia Aripa, LCSW, Co-Occurring Clinician
Sabrina Wakefield, LCSW, Co-Occurring Clinician
Tammy Everson, LCSW, Co-Occurring Clinician
Dora Axtell, LCSW, Co-Occurring Clinician
Kiara Garcia, LMSW, Co-Occurring Clinician

Ada Fryer – LMSW, Co-Occurring Clinician
Alex “Tei” Tall Bull, Recovery Program Supervisor
Sasheena Williams, Recovery Coach
Brandy Blackeagle, Recovery Coach
Travis Wilson, Addictions Counselor
Kristy Kuehfuss, PhD, Contracted Psychologist
Dr. Gary Grogan, PhD, Contracted Psychologist

Program Purpose/Overview:

The mission of the Behavioral Health Department is to promote mental wellness in Nimiiipuu Health patients by providing evidence based, confidential, and culturally sensitive treatment within a well-designed, comprehensive behavioral health system.

Current Projects:

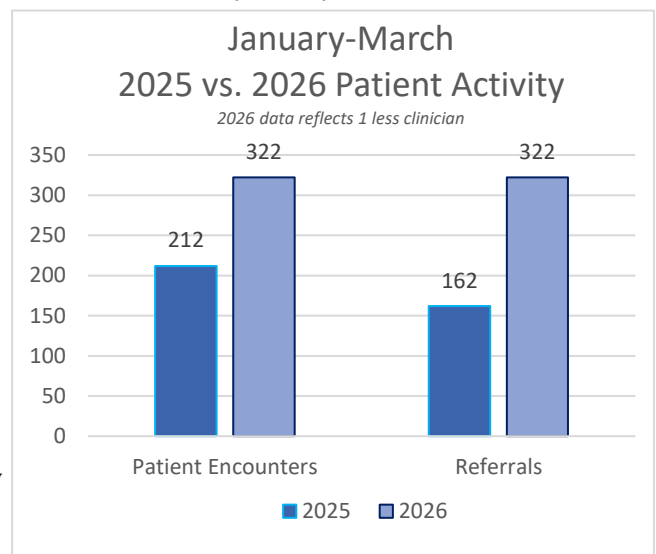
- Recruiting a Co-Occurring clinician
- Implementing new Native American Curriculum for our Substance Use Disorder (SUD) groups
 - “Sacred Traditions”
- Discussions with Hope and Healing to start a Native American treatment facility locally

Attended & Planned Activities:

- Narcan Trainings
- White Water Rafting with Recovery Program 06/26
- Tribal Behavioral Health Conference 04/26
- Drum Making Classes
- Canning Classes
- Soap Making
- Intervention Trainings
- Outreach events in the area

Accomplishments:

- Continuing education completed for all clinicians
- Completed numerous trainings to best serve the community
- Continually improving cultural interventions
- Collaborations/partnerships including Lapwai School District, Nez Perce Tribe Departments/entities, Umatilla & Coeur d’Alene Tribes, various treatment facilities, etc.



Grants:

- Tribal Opioid Response (TOR) through SAMHSA Northwest Portland Area Indian Health Board
- Drug Overdose Prevention (DOP) from Idaho Department of Health & Welfare, Provides Naloxone training and supplies

Challenges:

- Continued lack of resources for Severe Persistent Mental Illness, detox & transitional/sober housing for Tribal members returning from inpatient treatment
- Difficulty with recruitment for Behavioral Health positions
- Referrals up from 70% since last September to 35% from last year –Working at capacity, and down one clinician

Business Office/Benefits Coordination/Clinical Records

Contact: (208) 843-2271 Fax: (208) 843-2658

Department Staff:

Tina L. Bullock, Manager Ext. 2985	Jolanda Villalobos, Billing Technician I
Ruth Corbett-Munoz, Certified Coder II	Daniel Vantrease, Billing Technician I
Camielle Chapman, Coder I	Wilma Williams, Billing Technician I
Andrianna Albert, Coder I	Artrette Sampson, Benefits Coordinator
Jeanette Jackson, Clinical Records Technician II	Samantha Wilson, Benefits Coordinator

Business Office (BO)

The Business Office is responsible for coding and billing patient visits at both clinics. The BO team has extensive knowledge and experience in revenue reimbursement services. Our team has experience with clinical coding and billing for several types of patient care visits such as Medical, Laboratory, Optical, Behavioral Health and more. Clinical Billing generates revenue for NMPH to utilize and supplement the Indian Health Service (IHS) budget dollars. Revenue generated by BO has historically allowed for the expansion of programs and services within NMPH.

Benefits Coordination (BC)

Benefits Coordination assists patients with applying for alternate resources such as Medicaid, Medicare, Marketplace and Insurance Coverage. BC staff completes registration for Medicare Part B & D Premium Payback Program. On a limited basis, BC assists clients requesting assistance with Social Security Disability Determinations. We also provide alternate resource application assistance, with a priority to clients with PRC high-cost claims. Having insurance saves Purchased/Referred Care (PRC) funding and generates revenue allowing NMPH to provide more services to our patients. BC staff completes monthly reports to Your Health Idaho (YHI) which provides funds that are utilized to provide incentives for patients to sign up for insurance. BC will hold Medicare workshops on August 12 and November 18, 2026, at the large conference room at the Lapwai clinic. Staff regularly provide insurance and Medicare/Medicaid education at various clinic and community events throughout the year.

Clinical Records (CR)

Clinical Records ensures the accuracy, confidentiality, and accessibility of patient health information to facilitate high-quality and continuous patient care. CR assists with audits of insurance and legal claims to ensure our organization meets regulatory standards. The CR team assists patients, providers, and referral facilities with the client Release of Information (ROI) process to ensure our patient continuity of care. The CR staff scan clinical records into patient files daily, which are received from many hospitals and specialty clinical offices.

What We Do/Current Projects:

- International Classification of Diseases Version 10(ICD-10), Current Procedural Terminology (CPT), and Healthcare Common Procedure Coding System (HCPCS) Clinical Coding for patient visits
- Patient billing and collections
- Revenue management with claims aging investigation and resolution
- Assist NMPH Finance Office with requested documents for annual financial audit
- Assure Provider Insurance Credentialing completed prior to assigning payer to visits
- Continuing CEU education for Coding staff
- Register patients for the Medicare B & D Premium Payback Program annually
- Collaborate with other NMPH Departments to determine high-cost patients needing payer coverage
- Meet with Idaho and Washington Medicaid to assure Managed Care Organizations (MCO) are paying correctly
- Statewide Health Insurance Benefits Advisors (SHIBA) training
- Verifying claims on eCAMS government website for patients with VA coverage
- Coding staff attending classes to become certified
- Ongoing communication with PCC's (Patient Registration) to ensure current insurance information is obtained and entered accurately to complete the billing cycle without errors
- Clinical Records scanning kept current to assure continuity of care for NMPH patients

- Release of Information kept current daily
- Requesting all patients to submit copies of their Medicare, Medicaid and Private Insurance cards
- Business Office regularly notifies all Nez Perce Tribe Supervisor and Human Resource offices to assure employees file timely workmen's compensation paperwork
- Benefits Coordination assists with Medicaid applications, Disability Determinations, Nursing Home placement assistance, holds educational events for Medicare recipients on avoiding fraud, and Pros and Cons of Medicare Advantage Programs
- Works to resolve non-payment of Vision Service Plan (VSP) claims with VSP Management assistance

Planned Activities/Future Projects

- Continue working with Greenway Support to complete tickets
- Continue to attend quarterly Medical Care Advisory Committee (MCAC) meetings
- Attend Monthly and Quarterly Idaho Tribes/Department of Health and Welfare (DHW) meetings

Join us at these upcoming Medicare workshops

- Wednesday, August 12 & Wednesday, November 18
- 10:30am-12:00pm
- Lapwai Conference Room

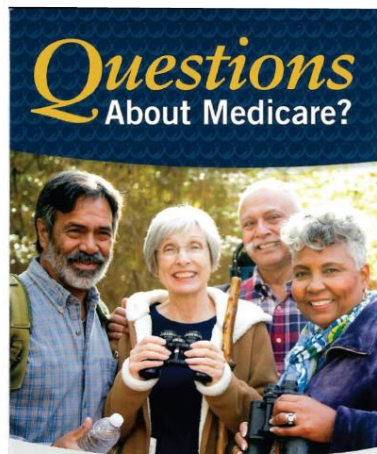


*Open to the Public
NO Cost
Veterans Welcomed!*



Medicare Workshop

Learn all you need to know to start Medicare successfully



Turning 65 Soon?

Leaving Group Health Insurance?

Part A and Part B

Medigap /Supplements

Medicare Advantage Plans Prescription

Drug Plans

SHIBA has Answers!

**Wednesday, Aug 12, 2026
10:30 a.m. - noon**

**Nimiipuu Health
111 Bever Grade, Lapwai
Admin Conference Room**

For information contact SHIBA 800-247-4422



This project was supported, in part by grant number 2402IDMISH, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

Clinical Operations

Contact: (208) 843-2271 ext. 2979

Clinical Operations Staff:

Cynthia O'Brien, Clinical Operations Manager

Phone: (208) 843-2271 ext. 2979

Program Purpose/Overview:

The purpose of the Clinical Operations position is to provide overall administration, leadership, supervision and guidance to facilitate collaboration and develop department plans for continuous operational improvements and quality care of the following departments: Behavioral Health, Community Health, Dental, Optometry and Pharmacy. Time is split between both sites: two days per week in Kamiah and three days per week in Lapwai.

Planned Activities/Future Projects:

Due to a manufacturing flaw in some of the new Kamiah flooring installed last November and December, sections of the new floor will need replacement requiring coordination to minimize impact on services

Quality Improvement Projects:

- Employee Evaluation policy/procedure updates for effective feedback to improve professional development and streamline the process
- Additional Training and support for utilization of Electronic Health Record systems and technology agency-wide for efficiency and accuracy

Accomplishments:

- Developed baseline plans for continuous improvement for all NMPH departments
- Development and Facilitation of Effective Communication and Customer Service training for continuous improvement of staff growth and development for multiple departments
- Established a contractor for process improvement of referral coordination
- Hired and currently training a new Dental Director, Brad Schaff, DDS
- Coordination of Kamiah flooring project upgrades to minimize interruption of services
- Provided oversight, support and guidance for all activities in Behavioral Health, Community Health, Dental, Optometry and Pharmacy reports

Communications

Contact: Communications Direct Line: (208) 621-4964

Department Staff:

Cara Montelongo, Communications Program Manager
E-mail: caram@nimiipuu.org
Phone: (208) 621- 4964

Stay Connected with Nimiipuu Health:

Find us on [Instagram](#), [Facebook](#), and [YouTube](#) by searching *Nimiipuu Health* or visit our website at nimiipuuhealth.org

Program Overview:

The Communications Program supports Nimiipuu Health’s mission by delivering accurate, timely, and culturally responsive health information to the community. Through strategic communication efforts, the program enhances community engagement, promotes health initiatives, and ensures clear and consistent internal and external messaging.

What We Do/Current/Ongoing Projects

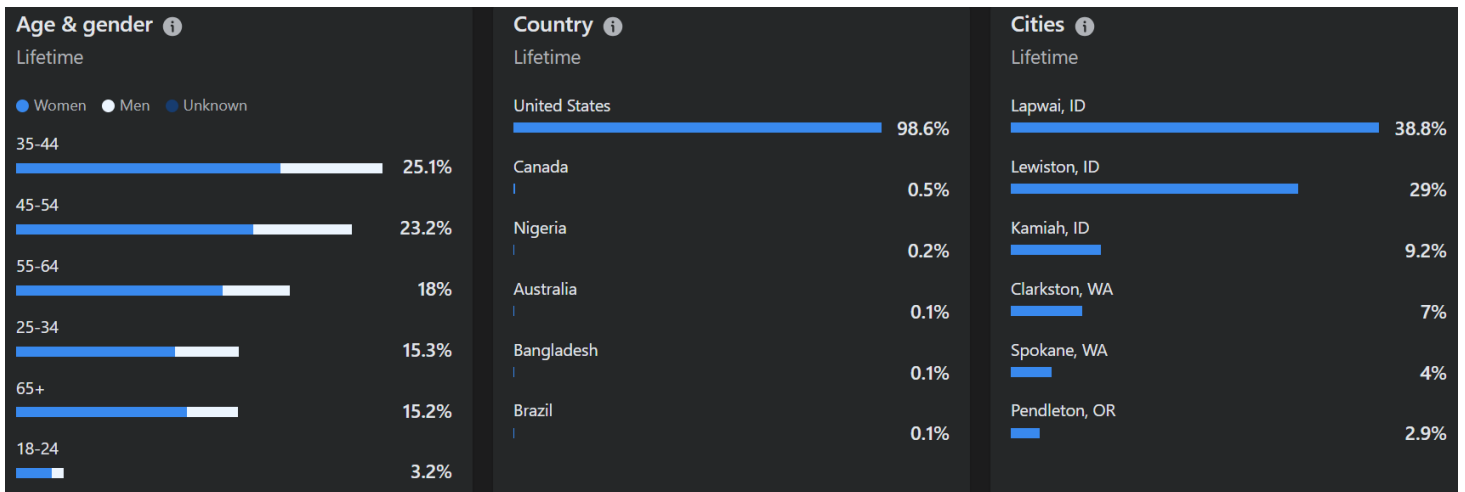
As a single-staff department, the program centralizes all organizational communications, including:

- **Digital Communications:** Management of social media platforms (Facebook, Instagram) and website content
- **Content Creation:** Development of newsletters, flyers, videos, press releases, and organizational messaging
- **Internal Communications:** Staff updates via email, Microsoft Teams, and internal postings
- **Community Outreach:** Digital signage, newsletter contributions, and public-facing materials
- **Health Promotion:** Campaigns aligned with health observances, wellness initiatives, and public health priorities
- **Program Promotion:** Marketing support for events, Fitness Center programs, Mileage Club, and community services
- **Special Initiatives:** Communications support for Diabetes & Nutrition programs, including classes and support groups
- **Employee Recognition:** Highlighting staff achievements and organizational culture

Current & Future Projects

- **Video Release:** Collaboration with Mezia Media on a video project *Real Talk Life Story-2*
- **Print Expansion:** Including NMPH Information on the NPTHA Quarterly Newsletter
- 2026 Innovative Readiness Training (IRT) Medical Event: May 12-21

NMPH Facebook Page Audience Demographics



Community Health

Contact: Community Health Direct Line: (208) 843-9375 Kamiah (208) 935-0733

Department Staff:

Leslie Smith, RN, BSN, Lead PHN

Jackienna Hopkins, RN, PHN

Julie Saunders, RN, BSN, Emp. Health/Infection Prevention

Teresa Rice, RN, CLC, MCH Nurse

Tami Wolfe, RN, PHN (Kamiah)

Cynthia Charles, CHD/WIC/Women's Wellness Reception

Julie Keller, Registered Dietician, RDN, CDCES, WIC

Crissy Garcia, School Health Specialist

Larry Greene, Transportation Aide

Richard Arthur, Transportation Aide (Kamiah)

Emilie Guzman, CHR, CHW

Sonya Wood, CHR, CHW, CLC (Kamiah)

Tina Holt, CHR, CHW

Program Purpose/Overview:

The purpose of the Community Health Department (CHD) is to provide disease prevention, health maintenance activities and education to support the Nez Perce Tribal Community. CHD provides the following services: nursing assessments, case management, assistance with medication management, vaccines, transportation, education concerning diet, exercise, diabetes, WIC services, car seat education and installation, smoking cessation, asthma education, sexual health and healthy relationships, pre-natal, postpartum education, and lactation education. We also provide infection control and employee health for the clinic. The Women's Health Clinic/Dr Vu's OB/GYN services are now being provided in the Community Health Department. CHD collaborates with all other departments, tribal programs, and state and federal programs.

Accomplishments:

The CHD Men's Wellness Conference had record attendance this year. With 124 attendees, it was the highest attended men's conference to date. The agenda included various subjects from recovery to dental care but what stood out most according to many attendees was the emotional connections this year between the speakers and the audience. The information provided by vendors included CPR education from LCSC nursing students, heart health, memory care, and service information from tribal and clinic programs. Breakfast, lunch, and dessert were served and many great prizes were given away. A special thanks goes out to Richard Arthur and his vision for this year's event, he was hoping for more attendance which was accomplished, and he wanted attendees would be moved emotionally by the speakers, to make changes in their lives to be mentally and physically healthier.

Sonya Wood is now the Family Spirit Program Director, and she became a WIC certified lactation counselor after taking a rigorous training course and test. Julie Keller, RD, along with Dr. Hailey Wilson and Marissa Verduci were invited to Washington DC to accept the IHS Buford Rolin National Achievement Award for meaningful work in diabetes education, community support, early detection, and innovative approach to care.

Activities:

Mileage Club is held weekly in Lapwai and Kamiah. Sonya Wood is holding Fit and Fall Proof classes bi-weekly in Kamiah and Tina Holt assists Maria Garica Lapwai Library Outreach and Access Manager with Fit and Fall Proof bi-weekly in Lapwai. Food distribution is held the second Tuesday of each month. Julie Keller, RD, is collaborating with the Diabetes Program to provide cooking classes in Kamiah and Lapwai and kid's cooking classes hosted by the Lapwai Library. The cooking classes are live streamed on Nimiipuu Health Facebook page and have upwards of 1000 views.

Grants:

Julie Keller manages the WIC grant. We are using money received from the Nez Perce Tribe Local Education Grant to fund this year's Pride Event in June. NMPH Maternal Child Health (MCH) program has been the recipient of three monetary donations from Lapwai Senior Students Senior Projects to provide assistance for cancer patients and for the Women's Health Clinic. Jackienna Hopkins received a \$6000 grant from Innovia Foundation which will be used for the Women's Health Clinic, Pride Event, and the Kamiah Youth Camp.

Challenges:

Our Infection Prevention/Employee Health Nurse, Julie, worked in the Women's Health Clinic from the end of August 2025 until January of 2026 when we finally were able to onboard our new MCH Nurse, Teresa Rice.

Future Goals:

- Comfort Care 101: Speaker Bethany Enter Heart n' Home Hospice Lunch and Learn Lapwai, May 6, 2026
- Pride Event in Lapwai, June 12, 2026
- Kamiah Youth Camp, July 7-9, 2026
- Women's Health Clinic grand opening and mini health fair, July 17, 2026
- Look for future grants to supplement ones that were eliminated
- Provide education to the Boys and Girls club on various health subjects regularly
- Provide an education series on preventing incontinence, Fall, 2026

Photos from 2026 Men's Wellness Event:



Dental

Contact: Dental Direct Line: (208) 621-4945 Fax: (208) 843-9408 Kamiah: (208) 935-0733

Department Staff:

Brad Schaff, DDS, Dental Director (hired Oct. 2025)	Julianne Big Man, Dental Receptionist
David Eichler, DMD, Lead Dentist (Kamiah)	Tina Roy, EFDA (Kamiah)
Jesse Guzman, DDS	Mellissa Wilson, EFDA (Kamiah)
Douglas Heath, DDS	Suzanne McAtty, EFDA
Brenden Swenson, DDS (Contracted Orthodontist)	Ariel King, EFDA
JoAnna Hendren, RDH	Jamie LeFavour, EFDA
Jessica Pratt, RDH	Rachael Haubrich, EFDA
Jessica Swancy, RDH	Raquel Broncheau, DA
Christie Lussoro, Dental Coder/Biller	

Program Purpose/Overview:

To provide quality oral health care to our patients in a positive and enjoyable environment

What We Do/Current Projects:

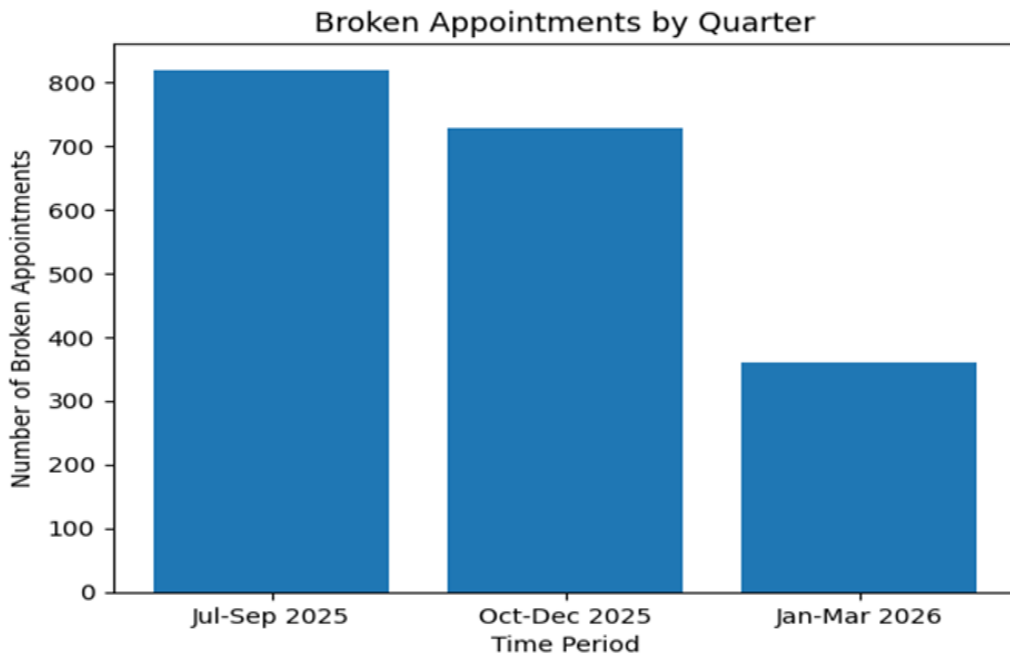
We are adding another dentist soon. In Lapwai (two days a week) and Kamiah (on Fridays). Kamiah is also going to have a hygienist 4 full days per week starting soon

Planned Activities/Future Projects:

Possible expansion of Lapwai dental clinic to add another chair which will allow for more dentistry and cut down on wait times

Accomplishments:

Cross-training employees to improve work-flow and efficiency
Implementing strategies to decrease broken appointments, (see graph)



Facilities

Contact: (208) 843-2271 ext. 2828

Department Staff:

Jim Stitt, Facilities Manager, jstitt@nimiipuu.org, ext. 2828
Mark Broncheau, Maintenance Technician
Daniel Lawyer, Maintenance Technician
Jerry McCain, Custodian (Kamiah)
Delia Minkey, Lead Environmental Services Tech. (EVS)

Steve Guzman, EVS
Carol Ellenwood, EVS
Tamara Padilla, EVS
Tee Jay Henry, Custodian

Program Purpose/Overview:

Our staff strive to maintain the integrity and cleanliness of our clinics in Lapwai and Kamiah to present our communities with safe and hygienic healthcare facilities

What We Do/Current Projects:

- Continuing work on the wéew'nikinwees (Assisted Living Facility) in Lapwai
- Working with the City of Lapwai to find solutions to the water shortage
- Daily cleaning and sanitization of clinics in Lapwai and Kamiah
- Fleet vehicle maintenance and service
- Building and grounds maintenance at clinics in Lapwai and Kamiah
- Grounds maintenance around wéew'nikinwees (Assisted Living Facility)
- Receiving freight
- Staff office modifications
- Continue interior painting

Planned Activities/Future Projects:

- Replace hot water heaters Lapwai clinic
- Replace thermal pane windows at Lapwai clinic
- Working toward dual language signage in the wéew'nikinwees (Assisted Living Facility)
- Working toward dual language signage in the clinics
- Design landscaping plan for the wéew'nikinwees (Assisted Living Facility)
- Assess roof drainage system for deficiency

Accomplishments:

- Repainted Exterior of Lapwai Clinic
- Replaced flooring in Kamiah Clinic
- Installed new drinking fountain in Kamiah Clinic

Partnerships:

- Enterprise Fleet
- Kenaston Corporation
- USDA Rural Development



wéew'nikinwees Assisted Living Facility

Finance

Contact: (208) 843-2271 Fax: (208) 843-2102

Department Staff:

Sergio Islas, MBA, Financial Management Officer
sergioi@nimiipuu.org, ext. 2811
Direct: (208) 621-4957

Sonya Pablo, BS Business Administration, Accountant
sonyap@nimiipuu.org, ext. 2869

Shelley Simpson, Purchasing Specialist
shelleys@nimiipuu.org, ext. 2833

Vacant, Financial Specialist



Program Purpose/Overview:

The Finance Department oversees all financial operations of Nimiipuu Health (NMPH), including budgeting, grant administration, accounts payable, procurement, and financial reporting. The Department is committed to maintaining accountability, transparency, and efficient financial support of patient care and community wellness.

The Finance Department continues to administer the Direct Contract Support Cost (DCSC) Settlement Fund. As of March 2026, approximately \$56,448 has been expended, assisting over 170 Nez Perce Tribal members. This reflects an average of approximately 2.83 Tribal members served per day through DCSC applications.

Financial Audit (FY 2025):

The NMPH Fiscal Year 2025 Financial Audit was completed well in advance of the required deadline with no findings or audit adjustments. REDW, LLC did not identify any deficiencies in internal control that were considered material weaknesses. Additionally, the results of testing disclosed no instances of non-compliance or other matters required to be reported under Government Auditing Standards.

The audit encompassed key financial areas including cash, accounts receivable, grants, inventory, prepaid items, capital assets, accounts payable, liabilities, GASB 87 and 96, revenues, payroll, and other financial activities.

NMPH Finance staff worked diligently over the final two quarters of the fiscal year in coordination with REDW, LLC, providing timely and consistent documentation to support a successful audit outcome. A prior year audit correction related to third-party payments (FY 2024) has been fully resolved.

Operational Support and Process Improvements:

The Finance Department acknowledges the assistance of temporary staff, Sydel Samuels, who supported departmental operations during a period of increased workload and reporting demands. Her contributions assisted in maintaining continuity of financial processes, and her term has since concluded.

The Department continues to prioritize the accurate tracking and reporting of third-party revenue. Ongoing efforts include the evaluation and refinement of internal processes, as well as coordination across departments, to improve consistency, accuracy, and overall financial reporting.

Rural Health Transformation Program (RHTP):

NMPH Finance has been actively involved in supporting the Rural Health Transformation Program, funded through the Centers for Medicare & Medicaid Services in collaboration with the State of Idaho.

To strengthen partnerships and improve health outcomes among the five Idaho Tribes, the State of Idaho established a 3.5% set-aside of the total award for tribal healthcare initiatives. This equates to approximately \$7.6 million for the Nez Perce Tribe over a five-year period.

These funds are subject to significant restrictions, and project proposals remain under review. Leadership will continue to collaborate to ensure alignment with tribal priorities and community health needs.

Ongoing Projects and Initiatives:

- Updates to the NMPH Finance Manual, anticipated for completion in early FY 2026
- Oversight and coordination of projects under the Backlog of Essential Maintenance, Alterations, and Repairs (BEMAR) through Indian Health Service
- Continued progress toward completion of the Assisted Living Facility (ALF), including planning for staffing, procurement of furniture, fixtures, and equipment (FF&E), funding/business plan, and operational readiness

Current Grants:

Early Detection of Alzheimer’s Disease in Native Americans (Memory Care Program), Special Diabetes Program for Indians (Diabetes), Drug Overdose Prevention Grant (Naloxone), Medicaid Administrative Match (MAMs), Tribal Opioid Response (TOR) 6 through Northwest Portland Area Indian Health Board (NPAIHB), Women, Infants & Children (WIC), Your Health Idaho (YHI), and Nez Perce Tribe Local Education Grants (Car Seat Safety, Pride Event, Suicide Awareness & Prevention), Innovia Foundation

Nimiipuu Health Budget Summary (March, 2026)

Benchmark: 50%

Revenue/Funding	Annual Budget	Year to Date	Remaining	YTD % Budget
Federal Funding Agreement	\$ 12,000,000	\$ 12,385,590	\$ (385,590)	103%
Third Party Collections	10,000,000	5,193,825	4,806,175	52%
Miscellaneous Revenue	15,000	2,776	12,224	19%
Orthodontic Revenue	40,000	24,500	15,500	61%
Ophthalmology Revenue	35,000	23,466	11,534	67%
Interest Revenue	400,000	259,646	140,354	65%
Indirect Revenue	60,000	15,549	44,451	26%
Medicaid Administrative Match	75,000	-	75,000	0%
Direct Contract Support Cost	250,000	-	250,000	0%
Prior Year Retained Earnings	9,647,200	-	9,647,200	0%
Total available funding	\$ 32,522,200	\$ 17,905,352	\$ 14,616,848	55%

Expenditures	Annual Budget	Year to Date	Remaining	YTD % Budget
Administration - Lapwai	\$ 1,251,500	\$ 609,472	\$ 642,028	49%
Administration - Kamiah	59,000	18,978	40,022	32%
Behavioral Health	1,783,950	743,355	1,040,595	42%
Benefits Coordination	178,700	80,604	98,096	45%
Business Office	744,100	282,146	461,954	38%
Community Health - Lapwai	502,700	211,921	290,779	42%
Community Health - Kamiah	196,500	94,039	102,461	48%
COVID-19 Response	250,000	24,313	225,687	10%
Dental Lapwai	2,280,400	958,187	1,322,213	42%
Dental - Kamiah	703,100	275,305	427,795	39%
Direct Contract Support Cost	250,000	64,827	185,173	26%
Facilities - Lapwai	1,221,000	404,788	816,212	33%
Facilities - Kamiah	435,800	65,366	370,434	15%
Finance	590,000	283,071	306,929	48%
Human Resources	633,150	271,100	362,050	43%
Integrated Health	248,100	57,457	190,643	23%
Information Technology	766,000	320,591	445,409	42%
Laboratory	1,170,400	566,589	603,811	48%
Maternal Child Health	229,850	36,330	193,520	16%
Medical - Lapwai	5,479,200	1,779,429	3,699,771	32%
Medical - Kamiah	828,350	354,211	474,139	43%
Medical Records	151,000	38,389	112,611	25%
Nutrition	169,550	49,433	120,117	29%
Optometry	791,550	347,900	443,650	44%
Pharmacy	5,441,450	2,199,011	3,242,439	40%
Public Health	612,200	282,911	329,289	46%
Purchased & Referred Care	5,329,200	1,976,444	3,352,756	37%
Quality Improvement	225,450	96,534	128,916	43%
Total Expenditures	\$ 32,522,200	\$ 12,492,701	\$ 20,029,499	38%

Note: March 2026 Financials not officially approved by Budget & Finance Subcommittee

Human Resources

Contact: Direct line: (208) 621-4950 E-mail: hr@nimiipuu.org

Department Staff:

Carmalita Bohnee, HR Manager
 Keesha Spencer, HR Generalist
 Beverly Childers, HR Specialist
 Evelyn Bohnee, HR Technician

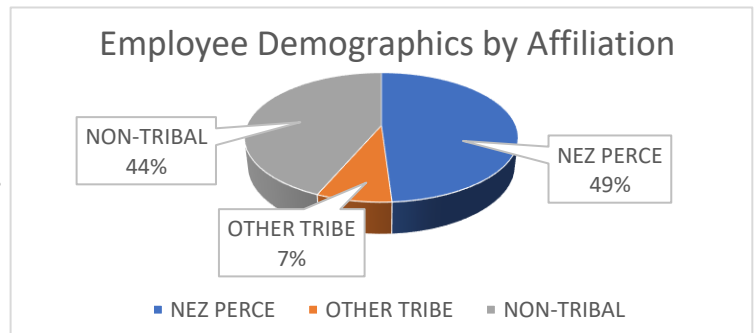


Program Purpose/Overview:

The Human Resources Office (HRO) is committed to meeting the evolving needs of Nimiipuu Health. We promote organizational excellence by fostering a workplace that values diversity, professional development, and transparent communication. Guided by fair and consistent policies, we balance the needs of our employees with those of Nimiipuu Health (NMPH), while ensuring full compliance with all applicable tribal and employment laws. The HRO serves as a trusted advisor and resource for both administration and staff.

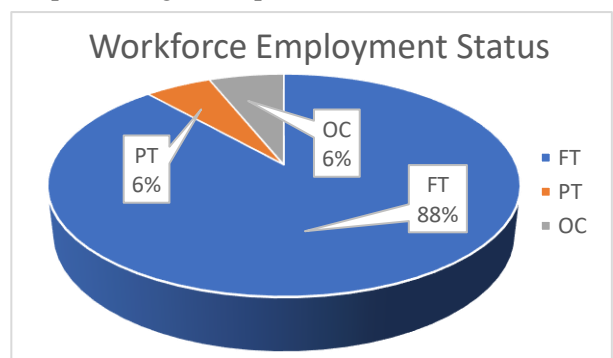
What We Do/Current Projects:

- Recruitment & Retention
- Employee Relations
- Employee Benefits
- Volunteers/Internships/Clinicals/Preceptorships
- Mandatory Employee Trainings
- HR Quarterly Meetings
- HRM Updates/Policies



Planned Activities/Future Projects:

- Participation in Job Fairs, Career Fairs, & Community Events
- Plan Family Medical Leave Policy (FMLP) & Workman's Comp Training for Supervisors
- Conduct Employee Evaluation Supervisor Training
- Human Resource Manual (HRM) Revisions - Ongoing
- HUB Monthly Meetings - all HR departments
- Quarterly HR Meetings (OLC) - All HR departments
- Research HR Software Options - Ongoing
- Planning for the Assisted Living Facility (ALF)
- Plan for a Compensation Study
- All Staff Meeting (April) - Recognition of Years of Service



Accomplishments

- Positions Filled: Optometry Technician/Optician - two positions, Clinical Records II, PCC (Kamiah), Coder I, Billing Technician I, and Locum Tenens - Physician, Dentist, Optometrist and DNP
- AAAHC required training - Conducted during all staff meetings & Employee Orientation
- Trainings: CPR/BLS, Employee Evaluation Supervisor Training
- All Staff Meetings - 5th Wednesday, quarterly

Information Technology

Contact: (208) 843-2271 ext. 3225

Department Staff:

James Penney, IT Manager
Nick Keller, System Administrator
Amanda Calkins, Clinical Applications
Coordinator (CAC)



Program Purpose/Overview:

The Information Technology department is a high-performance team providing technology support that advances efficiency, communication, and patient care in alignment with the Nimiipuu Health mission statement.

What We Do/Current Projects:

The Information Technology (IT) Department is responsible for maintaining the organization's digital infrastructure by overseeing network systems, providing help desk support, managing cybersecurity, and ensuring compliance with data protection standards. We support users at both Lapwai and Kamiah, ensuring consistent, responsive service across all locations. We handle all aspects of hardware and software management, including the deployment, maintenance, and replacement of equipment and applications. Our team ensures data is securely backed up, supports business continuity, and leads technology-driven projects that align with organizational goals.

Planned Activities/Future Projects

We are currently going through a hardware refresh on several computers throughout every department. We are also going to be working with the National Guard for the Innovative Readiness Training (IRT) Cyber Security event at the beginning of May.

Accomplishments:

Greenway Health Intergy has transitioned from a Citrix-based system to Amazon WorkSpaces, a secure cloud-hosted platform that allows staff to access the Electronic Health Records (EHR) more reliably from any authorized device. This change improves system performance, enhances security, and reduces downtime by leveraging modern cloud infrastructure instead of on-site or legacy remote access systems.

Due to Security Awareness Training via KnowBe4 we have a less than 1% click through rate on suspicious emails.

Medical/Laboratory/Radiology

Contact: Lapwai: (208) 843-2271 Kamiah: (208) 935-0733

Department Staff:

Providers:

Edward Smith, MD
Hailey Wilson, MD
Danae Vu, MD
Dustin Worth, DO
Brenda Sellner, FNP-C
Peter Cunningham, PA-C
Miles Robinson, DNP
Brad Capawana, DPM
Sally Springs, LMT

Nursing:

Rebecca Kelly, RN, BSN
Deborah Ven Huizen, RN
Becky Jones, RN
Deborah Jackson, RN
Gary Payton, RN
Leslie Merkel, RN
Melissa Berry, CMA
Deborah Everett, CNA

Rhonda Blegen, CNA
Gail Jackson, PCC
Nikki Davis, PCC
Mildred Penney, PCC
Noel Zierlein, PCC
Mary Johnson, PCC
Lucinda Bohnee, Operator
July Greene, Administration

Diabetes Program Staff:

Marissa Verduci, Program Coordinator
Julianna Kickingwoman, Fitness Assistant

Kristine Riggers, Fitness Coordinator

Memory Care Program Staff:

Jessica Ford, Program Coordinator

Anitta (Shayna) Padilla-Gomez, Program Assistant

Laboratory/X-Ray Staff:

Brenda Gillispie, Lab Supervisor
Michelle Bennett, Medical Lab Scientist
Lori Drury, Radiologic Tech

Consuelo Cruz, Medical Technologist
Jacqueline Ryan-Pearce, Phlebotomist/Lab Tech
Rhonda Blegen, Phlebotomist/Lab Tech

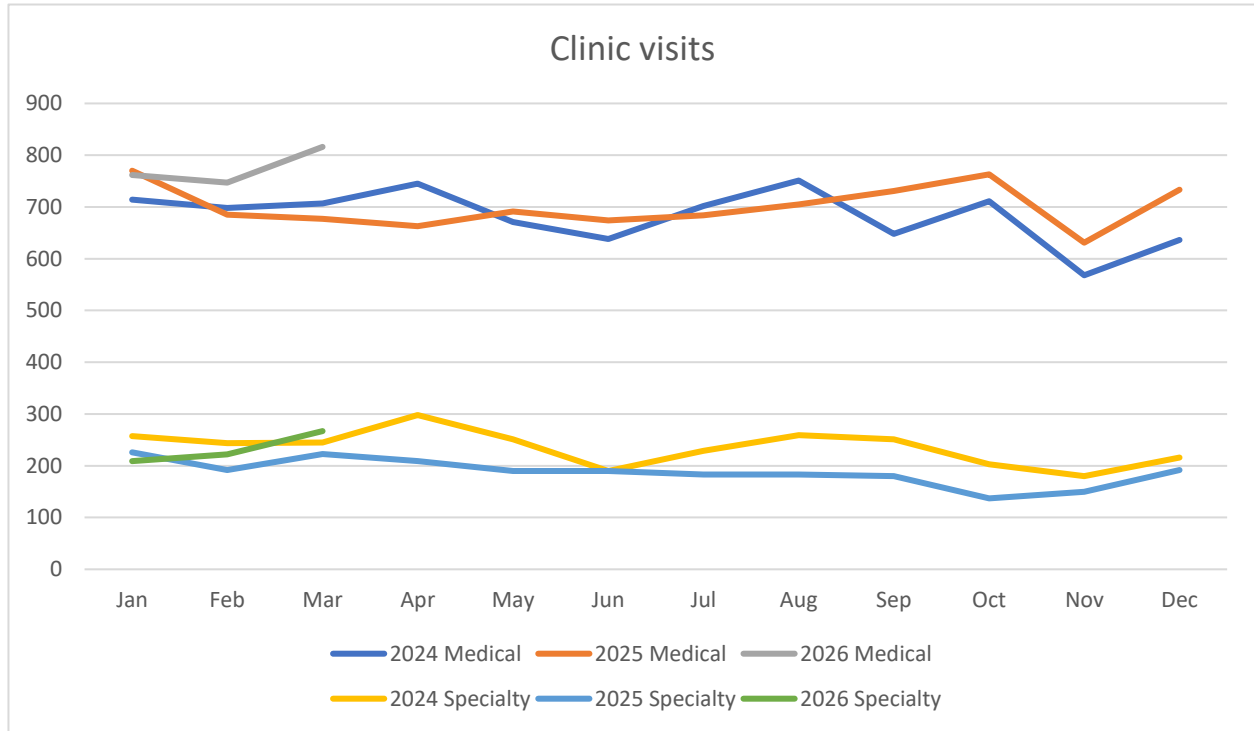
Program Purpose/Overview:

The Medical Department strives to provide quality healthcare in a culturally sensitive and confidential environment. Our Nimiipuu Health patients deserve the highest quality of healthcare, and our Medical Department endeavors to meet this goal.

Medical Department Highlights, Planned Activities and Accomplishments:

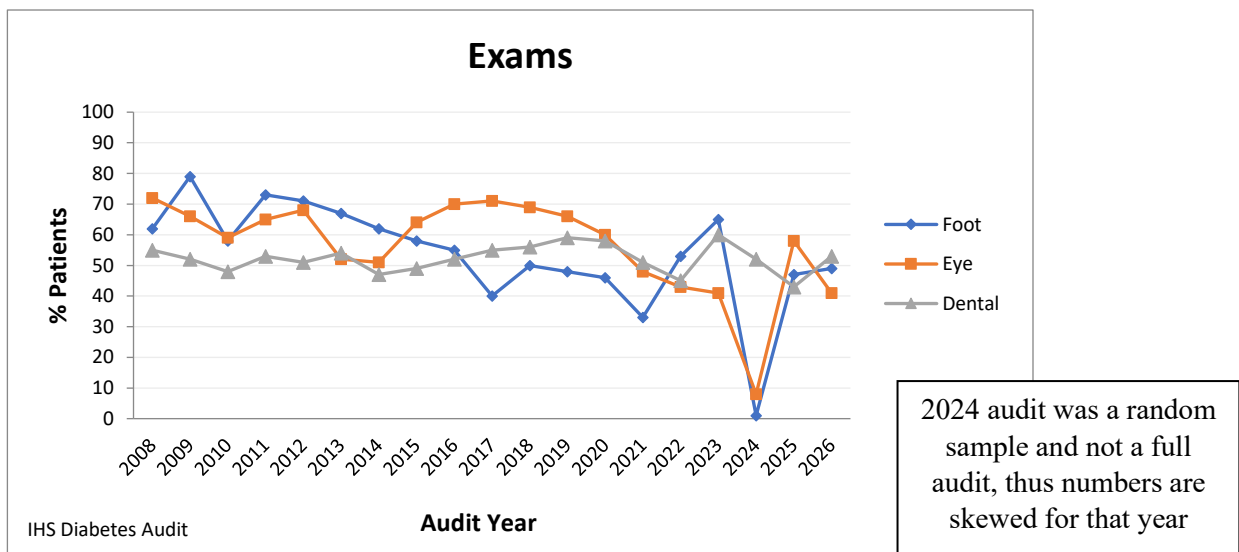
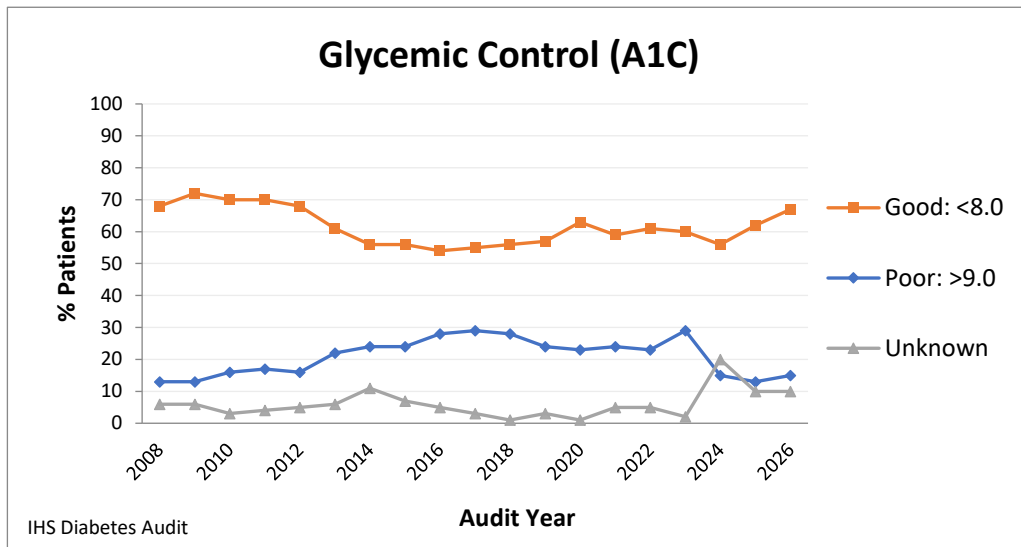
- Provide acute and primary care in Kamiah and Lapwai clinics with routine nursing triage availability. Continued reliance on locum tenens providers to help maintain patient load due to provider shortage. Ongoing provider recruitment given 3 provider vacancies.
- Ongoing specialty care by OB/GYN, podiatry and massage therapy.
- Reviewed measles vaccinations in all registered patients aged 5 and younger and found many children behind; letters sent to guardians. This effort resulted in 18% of those patients coming in for vaccine updates.
- Working to improve our vaccination rates for patients of all ages and planning an immunization training for nursing staff.
- All medical staff have completed their annual competencies in September 2025 and will be conducting them again in July 2026. RN staff Deb Ven Huizen and Gary Payton have maintained CPR/BLS instructor status and have been updating training for all NMPH staff.
- Assisted Living Facility Wéew'nikinwees project progressing, working on completing the application in collaboration with NPTEC. Water issues are being resolved with the city. The building is nearing completion and will be able to furnish soon.
 - Working with NPTEC to finalize the business and payment structure for this new entity.
- Coordination with Idaho National Guard for the 2026 IRT project to provide medical check-ups, physical exams, immunization updates, dental and optometry services to the community. Scheduled for May 12-21, 2026, in Lapwai only.
- Noel Zierlein transitioned from CMA position to Kamiah PCC position.

- Ongoing issues with electronic health record (EHR) and ongoing plans to meet with Greenway to help streamline and improve our systems for our facility. Need to start tracking vaccination rates and other GPRA (Government Performance and Results Act) measures regularly for improvement in patient care.
- Accomplishments
 - Ongoing collaboration with Oregon Health Science University Tribal Health Scholars Program and Lapwai High School for students to gain an understanding of several different careers in healthcare. 2025-2026, 8 students completed the program, and 2 students have completed shadowing in the clinic.
 - In calendar year 2025 we provided 8407 medical clinic visits and 2255 specialty clinic visits. There are many other nursing clinic visits and triage encounters.



Diabetes Program Highlights, Planned Activities and Accomplishments:

- Special Diabetes Program for Indians (SDPI) grant programming continues with great services and programs.
- Completed 2nd pilot of Waq’iswiisa Comprehensive Weight Loss Wellness Program in 12/2025.
 - 16 weeks multi-disciplinary program demonstrated statistically significant reductions in BMI and weight, with hgb a1c% showing a downward trend. This program has been adapted into a longitudinal program with enrollment on a rolling basis and is open to all patients with a referral from their NMPH primary care provider.
 - Our pilot program received both the 2025 Portland Area IHS Director’s Award as well as the 2025 National IHS Buford Rolin National Achievement Award. Three staff traveled to IHS Headquarters in March to accept the award.
- Ongoing commitment to fitness and health with regular fitness, cooking and community support classes. The fitness center also produces monthly Wellness Wisdom newsletters.
- The 2025 SDPI annual audit was completed, reviewing a total of 447 patient charts, numbers are down from prior.
 - Highlights: 67% of our patients are in “good control” of their hgb a1c while 61% have good blood pressure control. 70% of our patients are on medications to help reduce blood pressure which are also kidney protective. 87% are on statin medications known to reduce risk of heart attack and stroke.



Memory Care Program Highlights, Planned Activities and Accomplishments:

- Excellent service from our Memory Care Program. We are currently in the middle of our 3 year grant cycle awarded in early 2025 for the IHS “Addressing Alzheimer’s in Indian Country.”
- The program was featured in the Alzheimer’s Association Diversity, Equity and Inclusion Impact Report released 8/2025.
- We have created a patient registry for patients with memory issues or known dementia. Created a caregiver assessment tool that will be utilized soon to help assess and address needs of our patients and their families.
- In-house and external referral processes are now in place to refer patients and families to our Memory Care program for testing or resources.
- Billboard placement near Jacques Spur featuring 2 elders from our community was up in September.
- Created Elder Resource Manual with many local resources.
- Multiple community events: Art therapy sessions, Alzheimer’s Association Walks, Pumpkin Paint and Stretch, Dementia BINGO, resource fairs.
- Memory Care staff completed the Johns Hopkins Dementia Care Specialist Certification Program.
- Presented at the 2026 IHS National Clinical and Community Workforce Summit.

Laboratory/Radiology Highlights, Planned Activities and Accomplishments:

Purpose

To perform diagnostic laboratory and radiology testing of the highest quality in a caring and compassionate setting while using all the available resources for the benefit of our patients.

What we are doing now, current/future projects:

- Michelle Bennett, Medical Lab Scientist, has been cross training with Lori Drury, Radiologic Technician, in the radiology department. She has successfully completed the online course and is now very close to being able to perform basic x-rays independently.
- All staff successfully finished their yearly competencies and have started the 2026 competencies. This ensures every employee stays up to date and competent in performing and reporting patient testing.

Accomplishments:

- Lab continues to excel in all proficiency testing. Proficiency testing is a CLIA/COLA accreditation requirement. Unknown test samples are tested and graded. This ensures the equipment is working adequately and staff competencies are acceptable.

Laboratory and Radiology department numbers:

2025/2026	Sept. 2025	Oct. 2025	Nov. 2025	Dec. 2025	Jan. 2026	Feb. 2026	March 2026	Totals:
Lab Patients	433	386	341	416	433	406	439	2854
X-ray Patients/ Exams	55/67	69/85	63/78	77/87	81/98	68/83	68/83	481/581

COVID Testing	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	Totals:
Positive/Negative Total	12/49 61	2/42 44	3/30 33	1/55 56	2/56 58	2/39 41	2/32 34	24/303 327

Planned scheduled activities:

- Maintain laboratory accreditation through quality policies and procedures, as well as continued monitoring and quality assurance of all patient related activities.
- Pass the required laboratory COLA accreditation.



Lab gals on St. Patrick's Day



waq'iswiisa Wellness Program receives prestigious IHS Buford Rolin National Achievement Award

Optometry

Contact: Optometry Direct Line: (208) 621-4965

Department Staff:

Dr. Ileen Huh, O.D., Supervising Optometrist
Lydia Munoz, Optician/Optomeric Technician
Morning Star Andrew, Optician/Optomeric Technician (hired 12/2025)
Micaiah Hayes, Optician/Optomeric Technician (hired 12/2025)

Program Purpose/Overview:

Our goal is to enhance and preserve the gift of vision for patients by providing accessible, safe, and high-quality eye care service, optical service, and patient education.

What we do/Current Projects:

Services Provided:

- Comprehensive eye exam for all ages, eye diseases management and urgent/walk-in eye exams
- Glasses ordering, fitting, adjusting and repairs

Current Projects:

- Locum Tenens Optometrist, Dr. Philip Stein (01/20-04/10): 270 visits

Planned Activities/Future Projects:

- 2026 Native American Optometry Conference, Fullerton, 06/08-06/11 2026
- Continued training and Paraoptometric certification for current optician/technicians
- Elementary school vision screening.

Accomplishments and activities:

Lydia Munoz celebrates 10 years with Nimiipuu Health Optometry in April 2026! Please congratulate her longevity, expertise, and care for the community.



Pharmacy

Contact: Pharmacy Refill Line: (208) 621-4963 Fax: (208) 843-2119

Department Staff:

Tyler Cowart, Chief Pharmacist, 3 years	Linore Rider, Certified Technician 11 years
Rita Jamison, Pharmacist, 26 years	Jennifer MacMenamin, Certified Technician, 9 yrs, (Kamiah)
Christina Hammond, Pharmacist, 12 years	Amber Porter, Certified Technician, 4 years
Natasha Stamper, Pharmacist, 8 years	Sadie Smith, Certified Technician, 2 years
Kimberly Merrill, Pharmacist, 5 years	Trisha Kearney, Certified Technician, 6 months
Katie Raymond, Pharmacist, 2 years	Elizabeth Murillo, Technician, 11 years
	Ann White, Technician, 6 years, (on-call)

Program Purpose/Overview:

Our purpose and function is to provide pharmaceutical services to Nez Perce tribal members, descendants, and members of other tribes. We meet the needs of individuals by maintaining a robust stock of medication within a fiscally responsible limit.

What We Do/Current Projects:

- Fill prescriptions and request refills as needed
- Review each medication for accuracy and safety
- Contact providers for dose changes, medication changes and patient requests as needed
- Fill weekly med sets for patients at the provider's request or the patient's request
- Order medications, vaccines and supplies to have medications readily available
- Counsel patients on new medications, medication changes, and patient questions
- Adjust doses for warfarin, a blood-thinning agent, based on INR lab values
- Maintain medication list for the providers based on what a patient is currently taking
- Provide patient medication review for providers to offer insight on compliance and potential dose issues
- Serve as gatekeepers to controlled substances
- Earn revenue for the clinic by maximizing third party billing
- Operate a patient assistance program which allows our budget to stretch further
- Order supplies and stock crash carts in the clinic
- Guide care for treatment of hepatitis

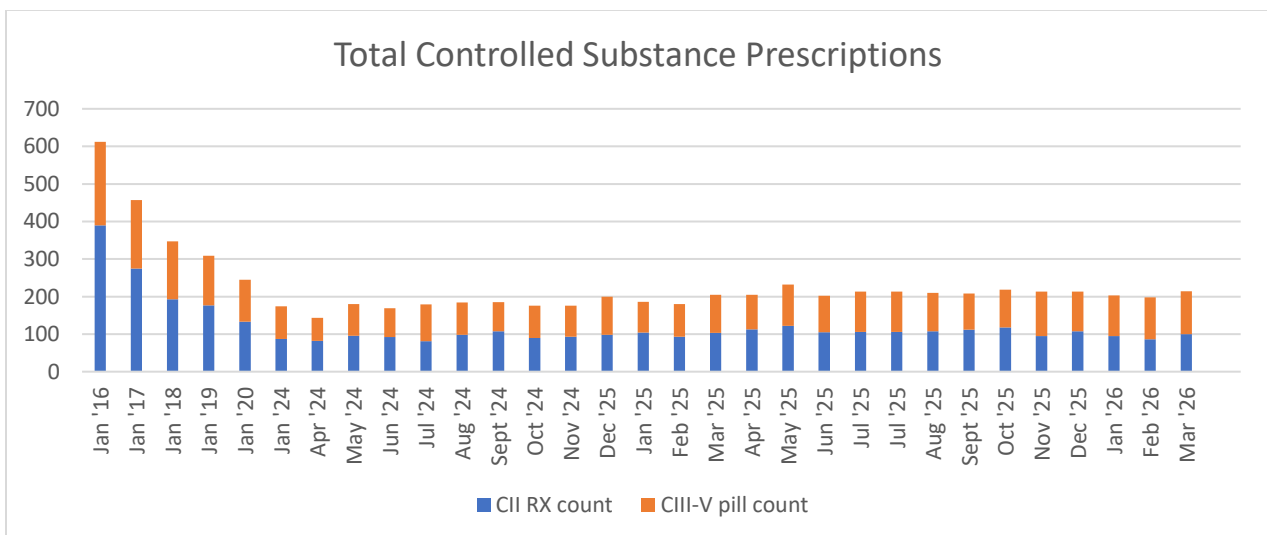
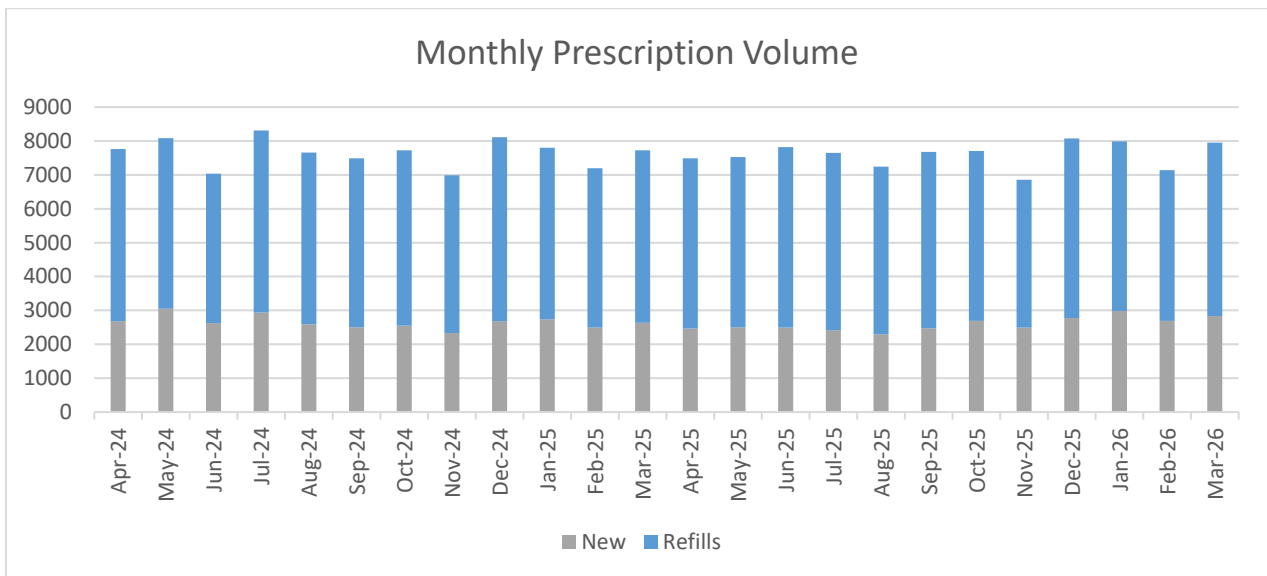
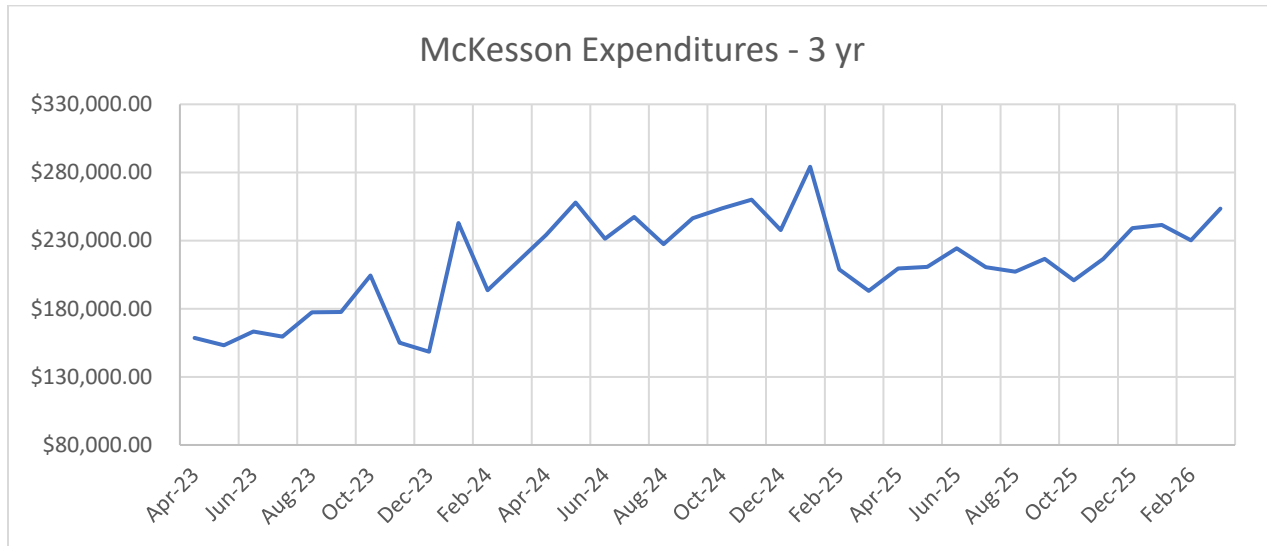
Costs

- Total Cost: \$1,586,762
- Ozempic: \$370,649 = 23% of total medication expenditure

Accomplishments:

- Filled 52,876 prescriptions for 2,260 patients
- Generated ~ \$3,107,056 of 3rd party revenue

Pharmacy Graphs:



Purchased/Referred Care

Contact: (208) 843-2271 Appointment Hotline: (208) 621-4955 Fax: (208) 843-2687 Email: prc@nimiipuu.org

Department Staff:

Pam Reisdorph, PRC Supervisor - Ext. 2836
 Trina Rogers, PRC Claims Specialist
 Celiisa Booker, PRC Technician

Natasha Weaskus, PRC Referral Specialist
 Jenny Blackeagle, PRC Data Entry Technician

Program Purpose/Overview:

The Purchased/Referred Care (PRC) program pays for medical and dental services not available at the Nimiipuu Health Clinics. Patients who meet the residency, referral and alternate resource requirements are eligible for PRC services.

Graduating Class of 2026: Please contact a Nimiipuu Health Patient Care Coordinator (PCC) if you are planning to leave the area for college this fall. Your PRC eligibility can continue while you are away at school, but only if your patient chart has been updated and full-time student status verified prior to leaving the area. Now is also a great time to schedule your routine care, eye examinations and dental appointments before the back-to-school rush. Congratulations graduates!

PRC Reminders:

- Newborn Registration: please complete patient registration for newborns as soon as possible
- 72-Hour Notification: report emergency, urgent, or minor care services within 72 hours
- Appointment Notification: please report all appointments to PRC as soon as possible to ensure a purchase order/authorization is issued and faxed to the provider’s office

Accomplishments October 1, 2025 - March 31, 2026:

- 4,516 clean (error free) claims reviewed, approved, repriced for Medicare Like Rate (MLR) and paid
- Clean claims are paid within 30 days
- \$ 1,521,431.00 PRC dollars saved with MLR repricing

Purchase/Referred Care Expenditures October 1, 2025 – March 31, 2026 Total PRC Expenditures to Date - Fiscal Year 2026: \$ 1,706,165.23

Top 10 Provider Expenditures FY 26		Medicare Like Rate Savings		Purchase Orders Paid	
\$298,301.55	St Joseph Hospital	\$ 1,521,431	FY 2026	4,516	FY 2026
\$244,698.77	Hope & Healing Addiction Tx Ctr	\$ 3,418,212	FY 2025	12,719	FY 2025
\$223,771.52	Tri-State Memorial Hospital	\$ 2,764,186	FY 2024	11,731	FY 2024
\$ 96,760.10	Clearwater Endodontics	\$ 3,470,600	FY 2023	11,232	FY 2023
\$ 78,907.25	Oral & Facial Surgery	\$ 2,689,098	FY 2022	10,959	FY 2022
\$ 67,000.00	Moonlight Mountain Recovery Inc	\$ 3,026,695	FY 2021	11,331	FY 2021
\$ 57,070.49	Paige Schmidt - Pediatric Dental	\$ 5,265,984	FY 2020	14,618	FY 2020
\$ 42,125.00	Back in Balance - Massage Therapy	\$ 5,467,777	FY 2019	15,140	FY 2019
\$ 38,371.24	Kootenai Health Hospital	\$ 6,136,261	FY 2018	13,390	FY 2018
\$ 31,575.42	Cascadia of Lewiston	\$ 4,951,054	FY 2017	12,436	FY 2017
		\$ 2,251,839	FY 2016	12,286	FY 2016

PRC Contact Information:
 Phone: 208-621-5000 extension 2817
 E-mail: prc@nimiipuu.org
 Fax: 208-843-2687
 Appointment Hotline: 208-621-4955 (message only)



Visit nimiipuuhealth.org to submit an emergency Care/Appointment Notification Form or scan this QR code on your mobile device for easy notification form access

Quality Improvement/ Risk Management

Contact: (208) 843-2271

Department Staff:

McCoy Oatman, Quality Improvement / Risk Manager - mccoyo@nimiipuu.org or ext.2857

Aillia Wilson, Patient Advocate - patientadvocate@nimiipuu.org, ext.2973 or Direct: (208) 621-5009

Program Purpose/Overview:

To establish a policy and procedure for Quality Improvement/Risk Management activities within Nimiipuu Health. The mission of the QI/Risk program is to ensure the provision of quality healthcare in a culturally sensitive and confidential manner.

What We Do/Current Projects:

- Presentation to new employees by QI/Risk Manager and Patient Advocate
- Yearly training for members of QI Committee on developing QI projects
- Reporting Adverse Incidents Training at the all-staff meeting
- Yearly training for the governing body
- Patient Satisfaction Survey
- Ongoing monitoring and data collection via the Patient Comment software Issuetrak
- The Patient Advocate attends tribal and local events to maintain a presence in the community and encourage open communication

Planned Activities/Future Projects

- Departments will continue to collect data and report on possible QI projects/studies for 2026
- The Patient Advocate will implement and maintain the Patient Comment/Incident reporting software Issuetrak
- Assist the Executive Director and other staff members with Assisting Living Facility project
- Identify relevant performance benchmarks, set measurable goals, and as a committee, identify opportunities for improvement and QI projects/studies
- Integrate the GPRA measures into our reporting schedule and compile the EHR data
- Represent Nimiipuu Health on the Nez Perce Tribal TERPT committee

Accomplishments:

- Completed the North Idaho Healthcare Coalition's - Healthcare Incident Command Training
- Revised and amended the Patient Comment/Incident reporting policy, which was approved by the Governing Body
- Developed and currently implementing the 2026 QI/Risk Plan
- The patient advocate developed the 2026 Patient Satisfaction survey
- Conducted Accreditation Association for Ambulatory Health Care (AAAHC) Quality Improvement training for the NMPH staff so that staff can use the AAAHC template to create studies and projects for quality improvement in their respective areas

Notes