



# Nimiipuu Health

of the Nez Perce Tribe

Executive Director's Report  
FALL 2025

Nimiipuu  
Health  
Fall Report  
2025



# Mission, Goals & Values

Our mission is to provide quality healthcare in a culturally sensitive and confidential setting.

Our goal is to offer quality care and services that are culturally responsive, proactive, exceed patients' expectations and are provided in a caring, convenient, cost effective and compassionate manner.

Our core values are integrity, caring, safety, & excellence.



# Accreditation Association for Ambulatory Health Care (AAAHC)

214 categories Surveyed across 16 areas of patient care and administration, with NMPH achieving full compliance in 184 categories

Executive  
Director  
Ongoing  
Projects

## ○ Categories Include:

- Administration
- Anesthesia
- Behavioral Health
- Care Management & Coordination
- Credential & Privileging
- Clinical Records
- Emergency Management
- Facilities & Equipment
- Governance
- Infection Prevention & Control
- Laboratory and Radiology
- Medication Management
- Medical Home
- Dental Home
- Other Clinical Services
- Quality
- Patient Rights, Responsibilities & Protections
- Safety
- Validation

## AAAHC (continued)

- The survey conducted 214 category reviews
- 184 are Fully Compliant
- 3 Substantially Compliant
- 8 Partially Compliant
- 0 Minimally Compliant
- 12 Non-Compliant
- 7 Non-Applicable, does not apply to Organization

Executive  
Director  
Ongoing  
Projects

- We had 30 days from April 22, 2025 to submit a plan of correction (POC) by May 22, 2025, with NPTEC Action

Provider Vacancies are an Issue, since 2021 National issue, Regional issue, but we are working on it ...Recruitment is highly competitive.

We recently hired a Dentist in Lapwai & Hygienist in Kamiah

We did have some unexpected emergencies with providers

Higher wages are being requested, and four-day work weeks are also requested during the interview processes

We raised our sign on bonuses

We now offer fulltime dental services in Kamiah Monday – Thursday, 8:00am-4:00 pm.

Executive  
Director  
Ongoing  
Projects

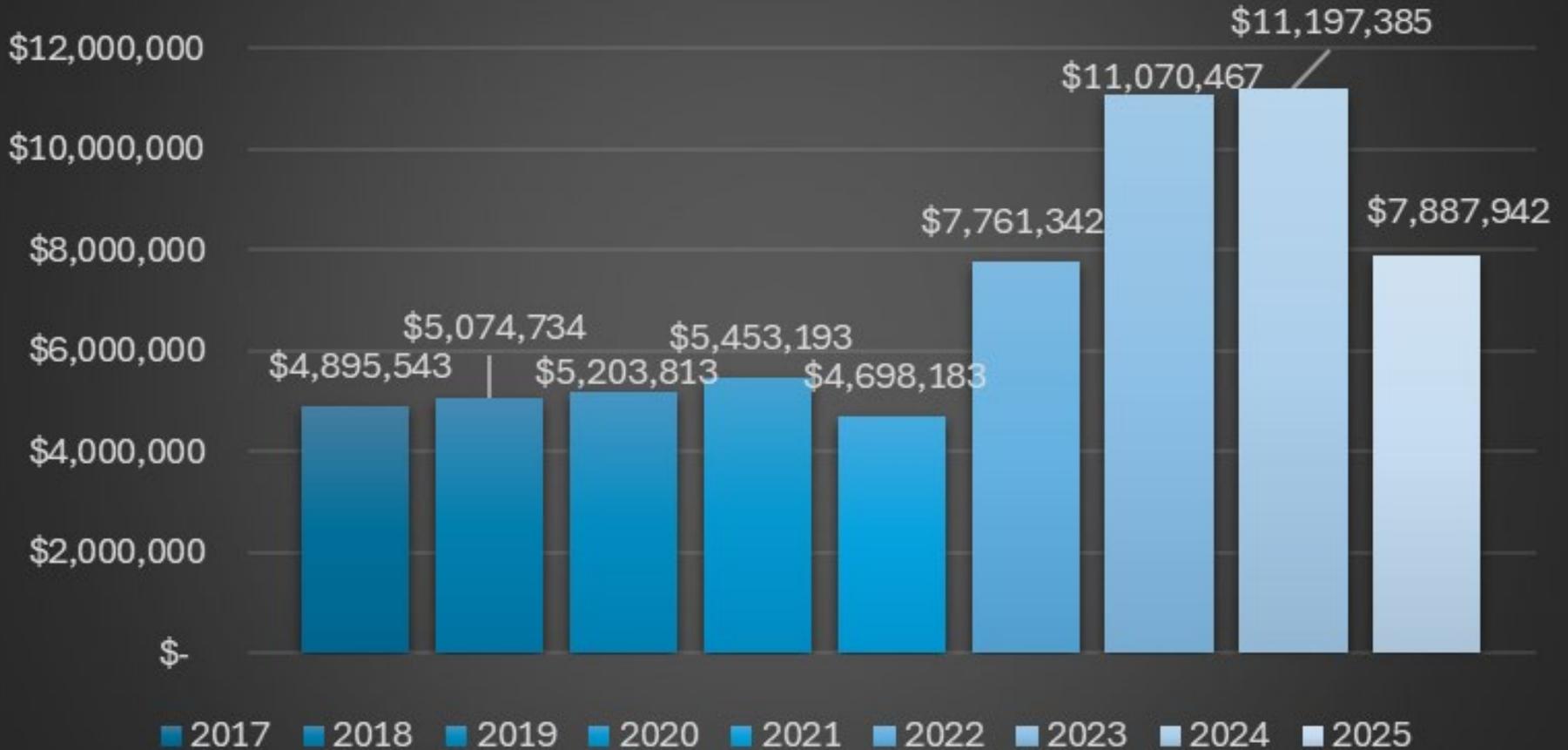
# Vacancies Continued

- ◆ Since the provider recruitment opened – to date:
  - 6 complete applications
    - 1 active application
    - 2 – did not return our calls
    - 2 did not meet minimum qualifications
    - 1 – NMPH could not support visa
    - 23 inquiries no responses

# Vacancy Advertisements

- ◆ Local, Lewiston Morning Tribune, Clearwater Progress (Grangeville), Clearwater Tribune (Orofino), Indian Health Service – Portland, 3RNet, Health Resources & Services Administration (HRSA), Indeed, Tri-City Herald, The Spokesman – Review, Coeur D'Alene Press, Seattle Times, Idaho Statemen, UW Dental School (Seattle area), University of Minnesota School of Dentistry, Rutgers School of Dental, Medicine (New Jersey), Social Media Platforms.

# Total 3rd Party Revenue



**Executive Director**  
**FY 25 data as of 6-30-2025**

# Quality Improvement/ Risk Management & Patient Advocate

- ❖ McCoy Oatman, QI Supervisor
  - [mccoyo@niiipuu.org](mailto:mccoyo@niiipuu.org) , 208.843.2271, ext.2857
- ❖ Aillia Wilson, Patient Advocate
  - [patientadvocate@niiipuu.org](mailto:patientadvocate@niiipuu.org), 208.621.5009
- ❖ 2025 Patient Satisfaction survey
  - ❖ Available via Facebook, Instagram, or our website:  
[niiipuuhealth.org](http://niiipuuhealth.org)
  - ❖ The QR Code is available in the NMPH lobbies



Your feedback  
is appreciated

# Assisted Living Facility

- Rooms designed suites with flexible personal care plans
  - Help with bathing, dressing, grooming, medication, management & activities
- 16 Bed
- Formal dining room
- Gathering areas for friends
- Computer lab
- Library
- Calendar of Events & Activities
- License application with state to bill for services
- NPTEC will be the final day for eligibility & cost once we provide the policies for approval



Updates available on the Assisted Living page of our website  
at [nimiipuuhealth.org](http://nimiipuuhealth.org)

# Assisted Living Facility (cont.)

As of September 24, 2025:

- ◇ Flooring - nearing completion
- ◇ Plumbing – resident bathrooms complete.
- ◇ HVAC – kitchen exhaust hood operational
- ◇ Electrical – complete
- ◇ Kitchen Appliances - installed
- ◇ Cosco – commission fire system when water is connected
- ◇ Kenaston – punch list items and general clean-up
- ◇ Painting – touch up needed
- ◇ Water – waiting on City of Lapwai for approval of application
- ◇ Landscaping – to begin when water is available

# Human Resources Office

- Continued efforts to recruit hard-to-fill positions including Providers, Dentists, and other healthcare professionals
- Recruited Clinical Operations Manager
- Recruited Part-Time Temporary Dental Hygienist in Kamiah
- Attended the Association of American Indian Physicians Conference
- Working with Lewiston Morning Tribune to start Geofencing Digital Marketing
- Offering Virtual Tours soon
- Participation in multiple outreach events: job/career fairs, health fairs, community events, etc.



# Medical

- Participate in ALF planning
- Memory Care Program grant renewed
- Implementation of a comprehensive Weight Loss Program Policy  
Waq'iswiisa Program "I am becoming well" with our SDPI grant funds
- Staying updated on medical recommendations that are constantly changing
- Started Morbidity & Mortality case review for medical providers

# COVID-19

We encourage the community to get vaccinated with the updated 2025 COVID-19 vaccine & the current Flu vaccine. We will test symptomatic patients who are considered high risk on a case-by-case basis.

Call the clinic BEFORE entering the building if you have respiratory virus symptoms (cough, fever, chills, body aches, fatigue, nausea etc.) to be triaged accordingly.

Masking is recommended by the CDC to reduce the chance of getting sick & to reduce the spread of respiratory virus.

Get vaccinated, stay home if you are ill, and call for testing if you are symptomatic and high risk.

# Finance Department

- ◆ FY 2024 Financial Audit Completed June 2025.  
Had one audit finding: 2024-001 — Patient Receivables and Revenues — Under reported 3rd party Account Receivable (A/R) by \$873,000.
- ◆ FY 2026 focus:
  - Finalize Finance Manual Update
  - Improve 3rd Party Revenue Collections/Reporting A/R
  - Navigating funding – Grant compliance, finalize IHS funding reconciliation for previous years, add new 3rd party payors
  - Support of ALF and BEMAR projects

# Direct Contract Support cost settlement (DCSC) fund

- ◆ For enrolled Nez Perce Tribal member patient assistance – most common: travel, lodging, medical expenses
- ◆ Maximum \$1,000/enrolled NP Tribal Member per Fiscal Year
- ◆ FY 2025 – Have assisted over 200 Tribal Members with Assistance totaling approximately \$75,000
- ◆ Coordination with Community Health, Optical, Dental, NPT Social Services and others
- ◆ Results in increased coordination with PRC on issuance of Purchase Orders and referring patients for registration and application for alternative resources
- ◆ Policy and Fillable Application on NMPH website under Patient Resources



# NIMIIPUU HEALTH

SERVICES	▶	PROVIDERS
ABOUT US	▶	RESOURCES
NEWS	▶	CAREERS / HR
CONTACT US		ASSISTED LIVING

LAPWAI CLINIC  
(208) 843-2271

KAMIAH CLINIC  
(208) 935-0733



## Our Mission...

*To provide quality healthcare in a  
culturally sensitive and  
confidential setting.*

[Scholarship Policy](#)

[Scholarship Application](#)

## Helpful Information

[Standard Referral Process](#)

[Patient Rights & Responsibilities](#)

[Phone Directory](#)

[Spring 2025 - GC Report](#)

[Fall 2025 - GC Report](#)

[Health Resources for Native Youth](#)

[Steps to Treatment](#)

[Disability Benefits & Memory Care](#)

[Direct Contract Support Cost \(DCSC\) Settlement Fund Notification](#)

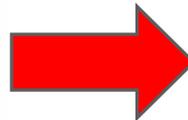
- [DCSC Policy](#)
- [DCSC Assistance Application](#)
- [DCSC Assistance Trip Log](#)

[Order FREE COVID-19 Home Tests](#)

## Patient Satisfaction

You can also fill out a patient satisfaction form online [here](#)

Or download the PDF [here](#)



# Purchased/Referred Care

- College Students: Update your patient chart before leaving the area for school to ensure your PRC eligibility continues. For assistance with this, contact a Patient Care Coordinator (PCC) at NMPH.
- Newborn Registration: Complete the new patient registration for your newborn as soon as possible. Contact a PCC for assistance. PRC cannot consider payment on baby's medical bills until registration is complete.
- Appointment Notification: Report referral and follow-up appointments to PRC as soon as possible to ensure the service is approved with a purchase order number.
- 72 Hour Notification: Report emergency, urgent, or minor care services received when the NMPH clinics are closed to the PRC office within 72 hours.



# NIMIIPUU HEALTH

- SERVICES ▶ PROVIDERS
- ABOUT US ▶ RESOURCES
- NEWS ▶ CAREERS / HR
- CONTACT US ▶ ASSISTED LIVING

LAPWAI CLINIC  
**(208) 843-2271**

KAMIAH CLINIC  
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## Our Mission...

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BEHAVIORAL HEALTH

RADIOLOGY

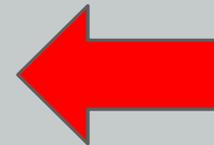
COMMUNITY

## Contact Us.

Fill out this form if you have a general question or would like more information. For patient related questions, please call the clinic at 208-843-2271

*In case of an emergency, do not use this form. Call 911 or contact your nearest emergency department.*

**CLICK HERE FOR  
72 Hour Notification of  
Emergency  
Care/Appointment  
Notification**



Name:

Email:

Message: (optional)

SUBMIT

# Facility Improvements

## ◆ Lapwai Projects

- ◆ Re-seal and re-stripe Employee Parking Lot (Complete)
- ◆ Paint exterior of clinic building (October 31, 2025)
- ◆ Install downspout heat trace cables (November 2025)
- ◆ Replace water heaters (November 2025)
- ◆ Add fire alarm pull stations at all exits (December 2025)
- ◆ Replace windows with failed thermal seals (March 2026)
- ◆ Update landscaping along Bever Road (June 2026)
- ◆ Update irrigation (July 2026)

# Facility Improvements

## ◆ Kamiah Projects

- ◆ Re-seal and re-stripe Employee Parking Lot (October 15, 2025)
- ◆ Replace flooring (November 21, 2025)
- ◆ Replace windows with failed thermal seals (March 2026)
- ◆ Improve HVAC in Pharmacy (June 2026)
- ◆ Improve landscaping along 3<sup>rd</sup> Street (July 2026)
- ◆ Update Helipad (August 2026)

# Upcoming EVENTS

- ◆ Group Fitness Classes
- ◆ Community Support Groups
- ◆ Diabetes Support Groups
- ◆ Mileage Club Days
- ◆ Community Cooking Classes
- ◆ Awareness Walks
- ◆ Art Therapy
- ◆ Bingo Nights
- ◆ Etc.

All events are included in the news sections of the NMPH Website as well as on our social media pages



Thank you for your time, consideration,  
and feedback

If there are any questions, please contact me at: (208) 843-2271

Roberta José-Bisbee, ext. 2943 or [robertab@nimiipuu.org](mailto:robertab@nimiipuu.org)