## Nimiipuu Health

GENERAL COUNCIL REPORT



## Nimiipuu Health

of the Nez Perce Tribe



tá'c léeheyn Nez Perce Tribal Members and Guests:

On behalf of Nimiipuu Health (NMPH), I would like to extend a warm welcome and express our gratitude for your attendance at the 2024 Fall General Council. For those interested, our report and accompanying PowerPoint presentation are available on the NMPH website.

Since the last General Council meeting in the spring, NMPH has experienced a significant transition with the immediate resignation of Dr. Hartwig, our Medical Director. This sudden change has affected our workflow processes; however, we have been adjusting. Dr. Edward Smith and Dr. Hailey Wilson have both stepped up to serve as Co-Interim Medical Directors. One will focus on recruitment needs, while the other will be designated as key personnel for grant obligations. We strive to work towards a smooth transition while minimizing disruptions. We sincerely thank Dr. Hartwig for her many changes and amazing provider guidance during the unprecedented times of COVID-19. Her passion and consistency to help educate and inform during the pandemic was instrumental and Nimiipuu Health wishes her the very best in her future endeavors.

The construction of the Assisted Living Facility is ongoing, with completion expected in 2025. Additionally, we have been collaborating with the Nez Perce Tribe and the City of Lapwai to address the ongoing water issues.

Since the 2021 resignation of Korena Popp and the retirement of Dr. Sansom, we have had two significant positions vacant in Kamiah. In some instances, our medical services have been limited to triage-only. To address this, we continue to explore all recruitment avenues and have enlisted support from Wellhart and Tribal Health companies for locum services in both Dental and Medical departments. This is an ongoing challenge, and we appreciate your understanding as we actively work towards filling these positions.

Looking ahead, we will undergo a recertification review by the Accreditation Association for Ambulatory Health Care (AAAHC) in March 2025. We are also continuing our efforts to enhance Peer Review and Credentialing compliance.

NMPH recently conducted a review of the Dental Department's accounts receivable and identified discrepancies related to unbilled revenue. To address these issues, we have implemented measures such as writing off uninsured visits, enhancing billing protocols and tracking, and automating write-off procedures. Moving forward, we will conduct regular enhanced reporting to monitor the effectiveness of the new billing procedures, perform audits of accounts receivable to identify and address discrepancies early, and provide ongoing training to staff involved in billing and financial reporting to reinforce best practices. Although we anticipate writing off some outstanding balances in dental accounts receivable, these steps will improve financial accuracy and management.

On July 15, 2024, NMPH proposed a revised organizational chart that includes the new role of Clinical Operations Manager. This position is intended to redistribute the administrative duties and oversight previously handled by the Medical Director, to create a more balanced workload. The last revision to the NMPH organizational chart occurred in September 2019, and we believe the addition of this role is essential to the ongoing success of our operations.

Nimiipuu Health remains dedicated to our mission to provide high-quality healthcare in a culturally sensitive and confidential setting. Thank you for your continued faith, trust, and confidence in our healthcare services. I am extremely thankful of our remarkable staff and feel fortunate to work alongside this team.

Thank you for your time. Please feel free to reach out to me with any questions, concerns, or suggestions for solutions.

Kind Regards

THE SEARCH

Roberta José-Bisbee Nimiipuu Health Executive Director robertab@nimiipuu.org (208) 843-2271 ext. 2943



Loretta Penney Nimiipuu Health Executive Assistant lorettap@nimiipuu.org (208) 843-2271 ext.2842

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### Actions Approved by The Nez Perce Tribal Executive Committee (NPTEC) April 2024 - August 2024

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### **Budget & Finance Sub-Committee**

Chairman – Ashton Picard, Vice Chairman – Elizabeth Arthur-Attao

Members - Shirley J. Allman, Rachel P. Edwards, Mary Jane Miles, Ryan Oatman, Samuel N. Penney

April

I.H.S. Amend No. 2, increase FY2024 Funding Agreement \$19,569.00 NMPH Financials for period ending January 31, 2024 Approve AIA Contract between NPT and Kenaston Corporation NMPH Financials for period ending February 29, 2024

### May 2024

NMPH Financials for period ending March 31, 2024 Idaho Department of H&W Tobacco Control Subgrant in amount of \$25,000.00

Inland Northwest Imaging renewal of Radiology Service Agreement

### June 2024

NMPH Financials for period ending April 30, 2024

Amend NP 23-471 NMPH FY 2024 Budget

I.H.S. Backlog of Essential Maintenance, Alteration and Repair (BEMAR) Agreement in amount of \$918,400.00

Open-End Leave for vehicle replacement with Enterprise Fleet Management

### July 2024

FY 2023 Independent Auditor's Report

I.H.S. FY 2023 Amendment Number 5 in the amount of \$13,768.00

Purchase Retinal Camera with Autofluorescence in amount of \$49,865.00

### August 2024

NMPH Financials for period ending May 31, 2024

Idaho Department of H&W Women, Infants & Children (WIC) subgrant in amount of \$69,788.00 IDHW (WIC) subgrant amendment in amount of \$8,008.00 to total \$78,725.00

### Human Resources Sub-Committee

Chairman - Rachel Edwards, Vice Chairman - Samuel N. Penney

Members – Shirley J. Allman, Elizabeth Arthur-Attao, Mary Jane Miles, Ferris Paisano III, Ryan Oatman, Ashton Picard April 2024

Reappointment of Natasha Stamper, PharmD

Reappointment of Brad Capawana, DPM

Reappointment of Thanh Danae Vu, MD

Reappointment of Dustin Worth, MD

Reappointment of Ileen Huh, OD

Appointment of Katherine Raymond, PharmD

### May 2024

Appointment of Kimberly Anderson, FNP-C Privileges for DoD IRT Providers on assignment to NMPH MOU with Haven Health Management Reappointment of Jesse Guzman, DDS Reappointment of Brenda Sellner, FNP-C Privileges for the DoD IRT Providers on assignment to NMPH

### June 2024

Reappointment of Heather Butts, Licensed Clinical Social Worker

Department of Veterans Affairs Walla Walla VA Medical Reimbursement Agreement

### July 2024

Employment Agreement with Hailey Wilson, MD Verizon Wireless Agreement Privileges and appointment for Hailey Wilson, MD Revised NMPH Organization Chart

### All-Staff Memorandum Correspondence from NMPH Executive Director

### April 2024

Admin Leave for General Council (16 hours) Men's Wellness Day – Admin Leave (7 hours) Admin Leave for Innovative Readiness Training (2 hours) DCSC policy notification

### May 2024

2022 NMPH Employee Satisfaction Survey Results Daily Assignment Log for Providers with patient care

### June 2024

Admin Leave for Chief Joseph & Warriors Memorials (4 hours) Admin Leave for Employee Day (8 hours) Admin Leave for Talmaks Dinner Day (4 hours) 2023 I.H.S. Director Awards, notice to all staff

### July 2024

Annual Employee Evaluations Department Manager evaluation input Admin Leave for Mud Springs Memorials (4 hours) Clarification of Admin Leave for employees

### August 2024

Reimbursement Guidance – Meetings/Incentives Admin Leave Chief Lookingglass Memorials (8 hours)

### **Meetings/Trainings**

### May 2024

All-Staff Meeting - Wednesday, May 29

- New staff introductions, HR Office
- Defensive Driving, Ron Huxtable
- Memory Care Training, Michelle Larson, The Alzheimer's Association

Ongoing Staff Trainings - offered during new employee orientation

- HIPAA Training
- Employee Health
- CPR

### Medical

Contact: Lapwai: (208) 843-2271 Kamiah: (208) 935-0733

### **Department Staff:**

Edward Smith, MD	Deborah VenHuizen, RN	Jessica Ford, Memory Care
Danae Vu, MD	Becky Jones, RN	Nikki Davis, PCC
Dustin Worth, DO	Deborah Jackson, RN	Mildred Penney, PCC
Hailey L. Wilson, MD	Julie Saunders, RN, BSN	Gail Jackson, PCC
Brenda Sellner, FNP-C	Alishia West, RN	Leah Jackson, PCC
Peter Cunningham, PA-C	Gary Payton, RN	Mary Johnson, PCC
Brad Capawana, DPM	Melissa Berry, MA-C	Tina Holt, Contact Tracer
Chad Lewis, PMHNP	Noel Zierlein, MA-C	July Woodward, Admin.
Sally Springs, MT	Rhonda Blegen, NA-C	Shayna Padilla-Gomez, Memory Care
Saker Medavarapu, PT	Deborah Everett, NA-C	Lucinda Bohnee, Operator
Rebecca Kelly, RN, BSN	Marissa Verduci, Diabetes	

### **Program Purpose/Overview:**

The Medical Department strives to provide quality healthcare in a culturally sensitive and confidential environment. Our Nimiipuu people deserve the highest quality of healthcare, and our Medical Department endeavors to provide this.

### What We Do/Current Projects:

- Continued ongoing development and implementation of our Comprehensive Memory Program. Recently awarded grant for 2025.
- Continued to stay up to date with clinical guidelines and our preparation for AAAHC (Accreditation Association for Ambulatory Health Care, Inc.)
- Continued work with Special Diabetes Program for Indians (SDPI)
  - Developing a Comprehensive Weight Loss Program for diabetes prevention, developed a comprehensive wellness program called Nimiipuu Health waq'iswalisa (I am becoming well). Our Wellness team, including Marissa Verduci, Tyler Cowart, Kiara Garcia, Julie Keller, and Pam Reisdorph, have met monthly for the last year collaborating on ideas. We hope to implement the program soon
  - Extended hours continue for our Fitness Center with excellent participation in our current classes
  - waq'iswalisa Fitness Fridays at the Boys and Girls Club Fitness Center Assistants visiting the club biweekly on Fridays for one hour. Engaging the children in exercise activities that incorporate cultural storytelling. This approach not only makes physical activity enjoyable and culturally relevant but also promotes regular exercise habits among the youth
  - We are currently in the process of hiring for all positions at the Fitness Center, including one Fitness Coordinator and two Fitness Assistants for SDPI
- Multi-Disciplinary Team collaborations. Focus on helping our most vulnerable children while considering preventative measures to reduce and assist families with trauma
- Assisted Living Facility project progressing. Water issue is delaying progress, but solutions are being explored. Ongoing development of facility policies
- Ongoing recruitment for medical provider

### **Planned Activities/Future Projects**

- Continued exploration of a Treatment facility/Sober Living facility for our Tribal members
- Developing policies and will hopefully soon be offering medication treatment for opioid use disorder. Dr. Wilson has presented on this treatment to the Tribe's Opioid Task Force which was developed in response to the Tribe's State of Emergency for opioid epidemic.

- Memory Care Program
  - Short documentary about dementia featuring a family from our community
  - Billboard with dementia educational messages to be displayed in our community
  - Co-hosting a dance for elders in November with the NPMH Diabetes Program (SDPI).
  - Continuing Art Therapy sessions with dementia education
  - Reapplied & awarded September 4 for 2025 "Addressing Alzheimer's in Indian Country Grant"
  - October- building a walking team to support and walk during the "Walk to End ALZ" at Kiwanis Park
  - November second annual "Alzheimer's Awareness Walk"
  - November- Alzheimer's Awareness Month activity, "Memories Matter." Requesting the community to share a photo and a special memory about an elder in their life for NMPH to share on their social medias.
  - November National Caregiver Month event to show appreciation for caregivers
- SDPI
  - Implementation of the comprehensive wellness program called Nimiipuu Health waq'iswalisa (I am becoming well)
  - Establish a partnership with Northwest Indian College to offer culturally significant events to the community such as Root Digging and Huckleberry Gathering. By reconnecting with traditional food practices, participants will gain a deeper understanding of the nutritional benefits of indigenous foods, which can be essential in managing and preventing type 2 diabetes

### Accomplishments:

- Welcomed Dr. Hailey Wilson, August 2024
- Memory Care Program
  - Established 35 professional partnerships over the past year
  - Presented in the "2<sup>nd</sup> Annual Tribal Brain Health and Dementia Summit" held in Portland, Oregon, the Hispanic Native American Healthcare Conference held in Pocatello, Idaho, Nez Perce Tribe Circle of Elders & NPTEC
  - Educational PSAs recorded and aired on KIYE Radio
  - NMPH All-Staff Training, "10 warning signs of Dementia"
  - Art Therapy Sessions/Education
- SDPI
  - Monthly Nimiipuu Health waq'iswalisa Community Cooking classes in both Lapwai and Kamiah led by our Registered Dietician Julie Keller and our Diabetes Program Coordinator Marissa Verduci
  - Monthly Nimiipuu Health waq'iswalisa Community Support Groups in Lapwai led by Licensed Master Social Worker Kiara Garcia and Diabetes Program Coordinator Marissa Verduci, with plans to include Kamiah when Behavioral Health staffing permits
  - Group spin classes at the Nimiipuu Health Fitness Center are available three times a week in the early morning, as well as twice a month on Fridays during the lunch hour, with sessions led by our certified spinning instructors
  - SDPI 2025 Continuation Application submitted on August 30<sup>th</sup>, 2024
  - The SDPI program supports mileage club with different educational materials for participants, healthy snacks throughout the program, and incentive prizes to help keep participants motivated.
  - Striving to provide personalized and quality care with each and every encounter

Photos: Dr. Hailey Wilson speaking at the PRIDE Event, Spin Class with Dr. Capawana, & Art Therapy Session



### Optometry

Contact: Optometry Direct Line: (208) 621-4965

### **Department Staff:**

Dr. Ileen Huh, O.D., Supervising Optometrist Lydia Munoz, Optician/Ophthalmic Technician Daniel Vantrease, Optician/Ophthalmic Technician

### **Program Purpose/Overview:**

Our goal is to enhance and preserve the gift of vision for Nimiipuu by providing accessible, safe, and high-quality eye care service, optical service, and patient education.

### What we do/Current Projects:

### **Services Provided:**

- Comprehensive eye exam for all ages, eye diseases management and urgent/walk-in eye exams
- Glasses ordering, fitting. adjusting and repairs

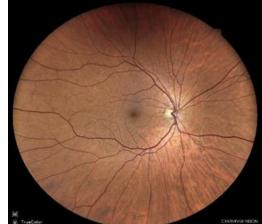
### **Current Projects:**

- Vacant position recruitment, started in June
- Dispensing started in July for the glasses ordered through National Guard's Innovative Readiness Training in May.
- Fundus Camera (iCare EIDON widefield Trucolor confocal fundus imaging system). purchased. Arrived late August. Purpose of the Fundus Camera:
  - Retinal disease progression monitoring
  - Clearer patient education/understanding which will promote patient ownership of their ocular health and adherence to treatment regimen
  - Reduction of referrals for testing
  - Increase NMPH revenue as it is a billable service



Example photos taken with a Fundus Camera







### **Planned Activities/Future Projects:**

- Paramoptometric certification for current optician/technicians
- Elementary school vision screening for 2024-2025 school year for lower classes, contingent upon NMPH Optometry staffing. In April 2024, a member of our department shadowed the Dental Department in their dental screenings at Lapwai Elementary school for future planning

### Accomplishments and activities:

- Daniel Vantrease completed his first year with NMPH in April 2024
  - Purchase Order for Glasses updated starting April 2024
    - Single vision glasses: \$225 (from \$150)
    - Multifocal glasses (bifocals, trifocals, progressives): \$275 (from \$250)
- Dr. Huh, Lydia Munoz and Daniel Vantrease attended Optometry's Meeting held by American Optometric Association on 06/19-06/22. During this meeting, we took total of 46 hours of courses on up-to-date optometry practice and optician/technician education
- Optometry Department and Clinical Application Coordinator, Amanda Calkins received Portland Area Indian Health Service Director's Award. We were awarded for the Quality Improvement project done early this year to make the workflow within the department more seamless by color coding different appointment types in Intergy/Greenway Scheduler. Award ceremony was held on Friday 08/02/2024 and Daniel Vantrease was able to attend to represent the Department

### **Optometry Future Goals**

- 1. Obtaining anterior segment camera for comprehensive and convenient eye care and ocular disease process monitoring at Nimiipuu Health and reduce the need for outside referrals
- 2. Active utilization of fundus camera once purchased along with other special equipment
- 3. Giving employees the opportunity to earn their certification and expand their knowledge in the medical field so that we may best serve Nimiipuu Health patients
- 4. Stronger pediatric population outreach for earlier refractive error detection and future generation ocular health care, beginning with re-participation in Head Start vision screening and starting school screening



Dr. Huh, Daniel, & Lydia with the IHS Service Director's Award

### **Information Technology**

Contact: (208) 843-2271 ext.3225

#### **Department Staff:**

James Penney, IT Manager Nick Keller, System Administrator Amanda Calkins, Clinical Applications Coordinator

#### **Program Purpose/Overview:**

The Information Technology department is a high-performance team providing technology support that advances efficiency, communication, and patient care in alignment with the Nimiipuu Health mission statement.

#### What We Do/Current Projects:

At Nimiipuu Health, we are committed to keeping our technology up to date. Our team provides reliable support for various technologies such as audio/visual, computers, multimedia, voice, video, web-based applications, and services throughout our organization.

#### **Planned Activities/Future Projects**

We are embarking on the transition to a new phone system to replace our current setup, a change that promises significant benefits for Nimiipuu Health. In selecting the system, we prioritized seamless integration with our conference room systems and Microsoft M365 E3 environment, particularly with Microsoft Teams. This modern solution is poised to enhance our ability to serve our patients effectively and efficiently, ultimately improving overall clinic performance and customer experience.

#### **Accomplishments:**

We've incorporated Microsoft's Defender enterprise endpoint security into our M365 E3 environment, which is currently considered industry-leading. This, coupled with InTune for device management and Identity Management, enhances our security measures and overall system management.

The IT department received the IHS Director's Award for their outstanding efforts in implementing and managing crucial software systems for patient care services. Their proficiency guarantees the smooth integration and functioning of sophisticated systems such as Intergy, Orchard, Inland Imaging, Dentrix, DEXIS Imaging Suite, PrimeRx, and Dragon Medical One, among others.

### **Community Health**

Contact: Community Health Direct Line: (208) 843-9375 Kamiah (208) 935-0733

### **Department Staff:**

Leslie Smith, Lead Public Health Nurse (PHN) Jackienna Hopkins, RN, PHN Julie Saunders, RN, Employee Health (Interim) Alishia West, RN, Maternal Child Health Nurse Tami Wolfe, RN, PHN (Kamiah) Cynthia Charles, CHD/WIC/Receptionist Julie Keller, Registered Dietician (RDN) Crissy Garcia, School Health Specialist Larry Greene, Transportation Aide Richard Arthur, Transportation Aide (Kamiah) Emilie Guzman, Community Health Representative Sonya Wood, Community Health Representative (Kamiah) Vacant, Community Health Representative

### **Program Purpose/Overview:**

The purpose of the Community Health Department is to provide disease prevention and health maintenance activities and education to support the Nez Perce Tribal Community. Our department provides nursing assessments and case management, assistance with medication management, vaccines, transportation, education concerning diet, exercise, diabetes, WIC services, car seat education and installation, smoking cessation, asthma education, sexual health and healthy relationships,

pre-natal, postpartum education and lactation education. We also provide infection control and employee health for the facilities.

### Accomplishments:

Community Health Department received an IHS Portland Areas Directors Award, August 2024. Our staff traveled to Portland to receive the award in person. It was an honor, and our staff is so grateful to be recognized. Sonya Wood is taking Community Health Workers (CHW) Practicum through Idaho State University. She also received training to be the Family Spirit Home Visiting Program contact in Kamiah. Cynthia Charles has received extra training to provide WIC customer service and is now taking the WIC lactation training to assist breast feeding moms. Emilie Guzman obtained Advanced CHW Certificate which will allow her to instruct, and she is now taking the CHW yearlong apprenticeship, she received her Medication Assistance Certification through LCSC. Alishia West received the Family Spirit (an evidence based native specific maternal child health program) Fellowship, completed training, and is recruiting moms for the program. Crissy Garcia became a Car Seat Technician Proxy which will allow her to check off other car seat technicians in Idaho who need recertification car seat checks. Alishia West though the NPAIHB WEAVE grant was able to purchase a Breastfeeding Pod for the Kamiah Clinic. She also made a mobile breastfeeding room for community events and activities. We will have LCSC students in the fall for their community health class.

### Activities:

Mileage Club is held several times a month in Lapwai and Kamiah, there were many health observances during the walks. A Blood Drive was held in June. We also participated int the NPTHA Home Fair with booths on elder safety in the home and vaccines. Julie Keller, in collaboration with the Diabetes Program, continues to hold Community Cooking Classes in Lapwai and Kamiah. Her last class in Lapwai there were 900 online views and 300 in Kamiah. One of the big highlights was the Kamiah Youth Camp 7/16/18 there was a total of 30 youth that attended, 11 speakers on culture and healthy living capped off with a jet boat trip. Our staff worked very hard to plan the agenda and events.

### **Grants:**

Crissy Garcia manages the Department of Health and Welfare Subgrant-Tobacco Prevention and Control. They have a program called Diapers and Wipes which offers free diapers and wipes as incentive for pregnant, post-partum and other people living in the home to complete the smoking cessation program and test nicotine free. Julie Keller manages the WIC grant. Crissy Garcia and Alishia West received Portland Area Wellness for Every American Indian to Achieve and View Health Equity (WEAVE) grants, one for tobacco cessation which Crissy manages, and one for breastfeeding which Alishia manages. One of her goals is to continue breastfeeding education and outreach activities. Crissy received the Nez Perce Tribe Local Education Program Fund Grant and will be purchasing car seats for our car seat program. Julie Saunders received the same grant and is used for the Lapwai Pride Event.

### **Challenges:**

Providing evidence-based care in meeting the needs of the community

### **Future Goals:**

Women's Wellness Conference April 2025. Recruitment for MCH Native Spirit program. Partner with the American Lung Association to build capacity for a sustainable youth vaping/tobacco intervention alternative to suspension and youth tobacco cessation curriculum in our schools. Continued cooking classes in Lapwai and Kamiah. Mammogram Mobile and breast cancer awareness activities in October. Breastfeeding calendar. Vaccine clinics for flu and Covid in the fall.

Photos: Family at the PRIDE Event, Kamiah Summer Youth Camp Trip, CH Team in Porland to receive award



### **Purchased/Referred Care**

Contact: (208) 843-2271 Appointment Hotline: (208) 621-4955 Fax: (208) 843-2687 Email: prc@nimiipuu.org

### **Department Staff:**

Pam Reisdorph, PRC Supervisor - Ext. 2836 Trina Rogers, PRC Claims Specialist Celiisa Booker, PRC Technician Natasha Weaskus, PRC Referral Specialist (Vacant) – PRC Data Entry Technician

### **Program Purpose/Overview:**

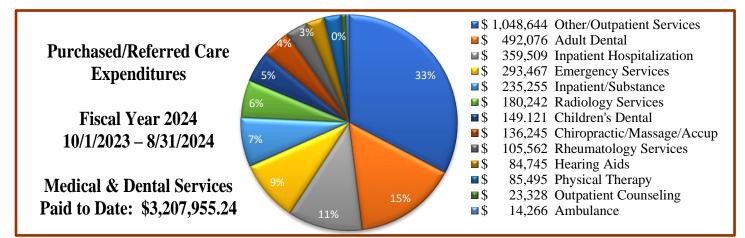
The Purchased/Referred Care (PRC) program pays for medical and dental services not available at the Nimiipuu Health Clinics. Patients who meet the residency, referral and alternate resource requirements are eligible for PRC services.

### **PRC Current Project:**

We're pleased to announce that inaccurate statements of payment responsibility with St. Joseph Regional Medical Center and its billing partners have been resolved. St. Joe's sincerely apologizes for any inconvenience to impacted patients and tribal members and thank you for identifying this concern. For the impacted members who are eligible for PRC, and have received communications requesting payment for medical expenses, rest assured, your balance has been cleared and any payments made by the patient will be refunded. If this has negatively impacted your credit score and documented as an unpaid bill, please bring your bill to NMPH, and place it in our PRC mailbox on the wall as you enter the Lapwai clinic. You will receive a personal letter confirming a zero balance.

### **PRC Announcement - Off to College:**

If you are headed off to college this fall, please take the time to contact a Patient Care Coordinator (PCC) at the Nimiipuu Health clinics to make sure your patient chart is up to date, and your student status has been verified for this Fall semester.



<b>Top Ten Provider Exper</b> St. Joseph Hospital LLC	nditures \$ 506,103.23	Medicare Like Rate Savings	Purchase Orders Paid		
Tri-State Memorial Hospital	\$ 409,991.56	\$ 2,764,186 FY 2024	10,840    FY 2024      11,232    FY 2023      10,959    FY 2022      11,331    FY 2021      14,618    FY 2020      15,140    FY 2019      13,390    FY 2018      12,436    FY 2017      12,286    FY 2016		
Oral & Facial Surgery	\$ 215,679.98	\$ 3,470,600 FY 2023			
Canyon Kids Dental	\$ 124,805.56	\$ 2,689,098 FY 2022			
Indiana Center for Recovery	\$ 114,730.00	\$ 3,026,695 FY 2021			
Pentec Health Inc	\$ 110,364.40	\$ 5,265,984 FY 2020			
St Mary's Hospital	\$ 106,935.22	\$ 5,467,777 FY 2019			
Moonlight Mountain Recovery	\$ 97,250.00	\$ 6,136,261 FY 2018			
Clearwater Valley Hospital	\$ 91,699.99	\$ 4,951,054 FY 2017			
Back in Balance Massage	\$ 78,305.00	\$ 2,251,839 FY 2016			

### **Quality Improvement/ Risk Management**

Contact: (208) 843-2271

### **Department Staff:**

McCoy Oatman, Quality Improvement / Risk Manager, mccoyo@nimiipuu.org or ext.2857 Aillia Wilson, Patient Advocate - patientadvocate@nimiipuu.org, ext.2973 or Direct: (208) 621-5009

### **Program Purpose/Overview:**

The mission of the QI/Risk Program is to ensure the provision of quality healthcare in a culturally sensitive and confidential manner.

All services having a direct or indirect impact on the quality of patient care and safety are reviewed by the QI/Risk Program. The goal of the QI/Risk Program is to help staff develop an understanding of how risk management, infection prevention, peer review and other essential clinical and administrative programs are related to Quality Improvement (QI). The QI/Risk Management Department has is a two-person department, consisting of the Quality Improvement Risk Manager and the Patient Advocate. The Quality Improvement Risk Manager position is filled by McCoy Oatman and Aillia Wilson is the Patient Advocate. Below are the duties and responsibilities for each position:

- The Patient Advocate is responsible for assisting with patient concerns/complaints and questions; the Patient Advocate provides education, outreach, information/referral and advocacy for eligible patients and clients.
- Please fill out the 2024 Patient Satisfaction Survey. The survey will be posted on our social media sites and we will have hard copies if needed. The Patient Advocate along with our Quality Improvement Manager will analyze the data and make necessary changes for services provided by NMPH. You can also email Aillia Wilson directly at: aillia.wilson@nimiipuu.org.
- The QI/Risk Manager is responsible for developing, coordinating, implementing, and evaluating the continuous activities for QI and Risk Management programs. In collaboration with Administration and Clinical, this position works to define and resolve opportunities for improvement regarding customer safety and patient care and collaborates with various internal and external stakeholders to improve member experience, satisfaction, and sustainable outcomes.

### What We Do/Current Projects:

- Risk Assessment for both Kamiah and Lapwai
- Pharmacy Drive-thru Project
- Medicare Part D Premium Project
- Optometry Color Coded Schedular
- Disruptive Patient Policy

### **Planned Activities/Future Projects**

- Presentation to new employees and yearly training for Reporting Adverse Incidents at the All Staff meetings.
- Yearly Training for members of the QI Committee
- Risk Assessment for both the Lapwai and Kamiah facilities
- Assist with the AAAHC accreditation for Spring 2025
- Assisting Departments with developing and implementing QI studies/projects

### Accomplishments:

- Issuetrak Patient Comment/Incident reporting software
- Patient Advocate has provided a report on the patient comments that have come in.
- Developed the Quality Improvement Annual Plan and the 2024 schedule for Quality Improvement Reports.
- Resolved all the findings for the Kamiah and Lapwai facilities as identified in the Risk Review conducted by Clear Risk Solutions.
- The *Optometry Color Coded Schedular Quality Improvement Project* received an award from Portland Area Indian Health Board.

### **Human Resources**

Contact: Direct line: (208) 621-4950 E-mail: hr@nimiipuu.org

### **Department Staff:**

Carmalita Bohnee, HR Manager Keesha Spencer, HR Generalist Beverly Childers, HR Specialist Evelyn Bohnee, HR Technician

### **Program Purpose/Overview:**

The Human Resources Office (HRO) is committed to identifying and responding to Nimiipuu Health's changing needs. We facilitate greater productivity and effectiveness by fostering an environment that values diversity, employee development, and honest feedback. Through sound policies and practices, we balance the needs of employees and the needs of Nimiipuu Health (NMPH) while ensuring compliance with all applicable tribal and employment laws and serving as knowledgeable resources and advisors to administration and staff.

### What We Do/Current Projects:

- Recruitment & Retention
- Employee Benefits
- Employee Relations
- Preceptorships/Volunteers/Internships
- Employee Development & Training
- HR Quarterly Committee Meetings

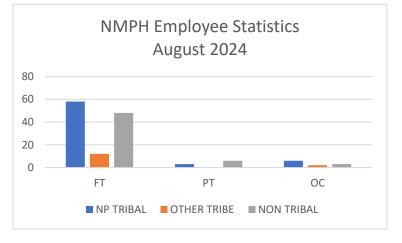
### **Planned Activities/Future Projects:**

- Employee Benefits—Self Funded
- Employee Recognition
- HRM Revisions—Ongoing
- Update to the Organizational Chart
- Employee Years of Service & Recognition FY 25 planning

### Accomplishments

- Positions Filled: Pharmacist, Certified Peer Recovery Coach, Benefits Coordinator, Behavioral Health Addictions Counselor, Coder I, Lab Technician/Phlebotomist, Fitness Assistant, and Patient Care Coordinator (Kamiah).
- AAAHC required trainings.
- CPR certifications updated for staff.
- Participated in Job Fairs, Career Fairs, and community events.
- Student Job Shadowing.
- All Staff Meeting May 29, 2024





### **Business Office/Benefits Coordination/Medical Records**

Contact: (208) 843-2271 Fax: (208) 843-2658

### **Department Staff:**

Tina L. Bullock, Manager Ext.2985 Eva Higheagle, Lead Billing/Account Receivable Specialist II Ruth Corbett-Munoz, Certified Coder II Aaron Nicholai, Coder I Camielle Chapman, Coder I Wilma Williams, Billing Technician I Jolanda Villalobos, Billing Technician I Jessica Redheart, Medical Records Technician II Jeanette Jackson, Medical Records Technician I Artrette Sampson, Benefits Coordinator Samantha Penney, Benefits Coordinator

### **Business Office** - Program Purpose/Overview:

The Business Office (BO) team has extensive expertise in revenue reimbursement services. Our team has experience with Clinical Coding and Billing several types of patient care visits such as Medical, Laboratory, Optometry, Behavioral Health, etc. Clinical Billing generates revenue for Nimiipuu Health to utilize and supplement the Indian Health Service (IHS) budget dollars. Revenue generated by BO has historically allowed the expansion of programs and services within NMPH.

### **Benefits Coordination** – Program Purpose/Overview

Benefits Coordination assists NMPH patients in applying for Medical Benefits/Insurance and alternate resource applications (Medicare, Medicaid, Your Health Idaho, Washington Medicaid, etc.). They also assist, on a limited basis, clients requesting assistance with Social Security Disability Determinations and offer alternate resource application assistance priority to clients with Purchased/Referred Care (PRC) high-cost claims. The revenue from alternate resources, such as insurance, allows NMPH to offer more Direct Care services and saves Purchased and Referred Care dollars to pay additional outside patient costs.

### What We Do/Current Projects:

- ICD-10, CPT, and HCPC Clinical Coding of patient visits
- Patient Billing and Collections
- Revenue management with claims aging investigation and resolution
- Assist Medical with training on Provider Insurance Credentialing
- Continuing CEU education for Coding staff
- Register patients for Medicare B & D Premium Payback Program annually
- Meet with Idaho and Washington Medicaid to assure Managed Care Organizations (MCO) are paying correctly
- Statewide Health Insurance Benefits Advisors (SHIBA) training
- Verifying claims on eCAMS government website for patients with VA coverage
- Closing out all clinical data for Fiscal Year 2024
- Coding staff attending classes to become certified

### **Planned Activities/Future Projects**

- Rebilling of several claims after the Change Healthcare cybersecurity attack
- Preparing for the Medicare Part B & D enrollment of clients
- Continue working with Greenway support to complete tickets
- Continue to attend quarterly Medical Care Advisory Committee (MCAC) meetings

### Accomplishments:

- Assisted with the BO portion of the annual NMPH Financial Audit
- Training new Benefits Coordinator, Samantha Penney
- Fee Schedule costs updated in Greenway Intergy

### Medical Records - Program Purpose/Overview:

The Medical Records (MR) team assists patients, providers, and referral facilities with client Release of Information processes. Staff scan clinical records into patient files daily. Scanning of records is a part of the patient referral process at

NMPH. Medical Records must complete insurance audits several times per year. The audits are to confirm NMPH is billing for correct services to insurance companies.

### What We Do/Current Projects:

- Scanning kept current to assure continuity of care for NMPH patients
- Release of Information documents current daily

### Accomplishments:

- Completed National Archives and Records Administration Archival Project
- Jeanette Jackson scanned 167 Optical visits created by the National Guard into the NMPH software with assistance from the NMPH Information Technology staff

### Laboratory/X-ray

Contact: (208) 843-2271 ext. 2823

### **Department Staff:**

Brenda Gillispie, Supervisor, ext.2823 Consuelo Cruz, Medical Technologist Michelle Bennett, Medical Laboratory Scientist Lori Drury, Radiologic Technologist Kelsee Grubb, Radiologic Technologist Rhonda Blegen, Kamiah Phlebotomist/Lab Tech



### **Program Purpose/Overview**

To perform diagnostic laboratory and radiology testing of the highest quality in a caring and compassionate setting while using all the available resources for the benefit of our patients.

### What we do/Current/Future Projects:

- Laboratory is currently looking at an automated Erythrocyte Sedimentation Rate (ESR) Analyzer to upgrade our current manual reading of ESRs. The current method takes a minimum of 1 hour to process and is manually entered in the computer system. The new automated analyzer has results in 3 minutes and the results are computer interfaced. This would minimize the risk of human error.
- All staff are working on the required yearly competencies. This ensures every employee stays up to date and competent in performing and reporting patient testing.

### Accomplishments:

• Laboratory continues to excel in all proficiency testing. Proficiency testing is an CLIA/COLA accreditation requirement. Unknown test samples are tested and graded. This ensures the equipment is working adequately and staff competencies are acceptable.

	Jan.	Feb.	March	April	May	June	July	Totals
Lab Patients	350	404	425	429	379	333	385	2705
X-ray Patients/ Exams	80/98	75/88	57/68	81/95	65/73	64/79	63/72	485/573
COVID-19 Tests	50	81	69	38	12	5	13	755

• Laboratory and Radiology department numbers:

### Planned scheduled activities:

• Maintain laboratory accreditation through quality policies and procedures, as well as continued monitoring and quality assurance of all patient related activities.

### Dental

Contact: Dental Direct Line: (208) 621-4945 Fax: (208) 843-9408 Kamiah: (208) 935-0733

### **Department Staff:**

JoAnna Hendren, Registered Dental Hygienist (RDH), Supervisor David Eichler, Doctor of Medicine in Dentistry (DMD), Lead Dentist Jesse Guzman, Doctor of Dental Surgery (DDS) Michelle McGorky (DDS) Christie Lussoro, Dental Coder/Biller Julianne Big Man, Dental Receptionist Tina Roy, Expanded Function Dental Assistant (EFDA) (Kamiah) Mellissa Wilson (EFDA) (Kamiah) Suzanne McAtty (EFDA) Ariel King (EFDA) Jamie LeFavour (EFDA) Rachael Brewer (EFDA) Raquel Broncheau (DA)

### **Program Purpose/Overview:**

Nimiipuu Health Dental offers a wide array of dentistry including exams, cleanings, emergency treatment, periodontal treatment, fillings, root canals, oral sugery, orthodontics, dentures, crowns, partials, and bridges. Our dedicated dental staff is committed to both the treatment and prevention of dental-related diseases. Through patient education, we aim to increase awareness about dental diseases and preventive measures that affect overall health. When necessary, we provide referrals for specialty care to ensure that our patients receive the best possible treatment. Nimiipuu Health Dental adheres to best practices as outlined by the CDC and OSHA, ensuring that we safely meet the dental needs of our patients while maintaining the highest standards of care.

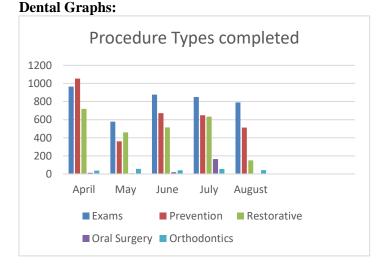
### What We Do/Current Projects:

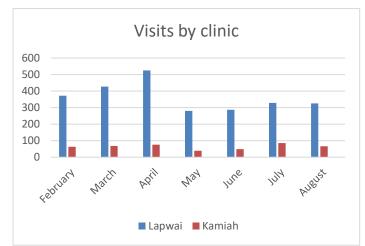
Beyond providing quality dental care, the Nimiipuu Health Dental Department is actively involved in the community. Our team regularly participates in health and job fairs, where we provide valuable information and services to the public. Additionally, we conduct fluoride applications, screenings, and oral health education in local schools to promote dental health and hygiene among children and adolescents.

### **Planned Activities/Future Projects:**

Looking ahead, the Nimiipuu Health Dental Department is excited to have enhanced our service offerings with the purchase of a digital scanner. This new technology will streamline the crown and bridge process by making impressions more comfortable for our patients and reducing the time required for the return of permanent prostheses. This investment aligns with our commitment to providing high-quality, patient-centered care and reflects our ongoing efforts to integrate the latest advancements in dental technology into our practice. We will be trained on the scanner in early September and begin using it soon after.

We are confident that these initiatives will further strengthen our ability to serve our community and improve the overall dental health of our patients.





### **Behavioral Health**

Contact: Behavioral Health Direct Line: (208) 843-7244 Fax: (208) 843-7394

### **Department Staff:**

Karen Hendren, Licensed Clinical Social Worker (LCSW) –Behavioral Health Director Toni Eneas – Administrative Assistant Tonia Aripa, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician Heather Foster, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician Sabrina Wakefield, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician Tammy Everson, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician Dora Axtell, Licensed Master Social Worker (LMSW) – Co-Occurring Clinician Kiara Garcia, Licensed Master Social Worker (LMSW) – Co-Occurring Clinician Ada Fryer – Addictions Counselor Alex "Tei" Tall Bull – Recovery Program Supervisor Sasheena Williams – Recovery Coach Brandy Blackeagle Recovery Coach Kristy Kuehfuss, PhD – Contracted Psychologist Dr. Gary Grogan, PhD – Contracted Psychologist

### **Program Purpose/Overview:**

The mission of the Behavioral Health Department is to promote mental wellness in Nimiipuu Health patients by providing evidence based, confidential, and culturally sensitive treatment within a well-designed, comprehensive behavioral health system.

### **Current Projects:**

- Continued growth of BH department Additional Recovery Coach / MH Clinician
- Utilizing "Red Road Recovery" in Substance Use Disorder (SUD) curriculum (Native American focused)
  Well received by group members
- Hired new Addictions Counselor
- Continued collaboration with Treatment Center to ascertain viability of building a local Tribal Detox/Treatment center

### **Attended & Planned Activities:**

- 2024/2025
  - Narcan Trainings
  - Recovery Event 9/2024
  - Suicide Walk 9/2024
  - Sponsor weekly Wellbriety Meetings
  - Buffalo Campaign Work Camp 7/2024
  - White Water Rafting with Recovery Program 6/2024

### **Accomplishments:**

- Continuing Education completed for all clinicians
- Completed several trainings to best serve the community

- Wellbriety All Addictions Recovery Gathering 9/2024
- Tulalip Recovery Campout 8/2024
- Tribal Behavioral Health Conference 8/2024
- Drum Making Classes TBD
- Canning Classes -TBD
- Several Intervention Trainings
- Continually improve on Cultural Interventions
- Added one Recovery Coach
- Hired new Addictions Counselor

### **Challenges:**

- Lack of resources for Severe Persistent Mental Illness
- Lack of transitional / sober housing for Tribal members returning from inpatient treatment
- Lack of Detox centers
- Difficulty with recruitment for Behavioral Health positions

### Facilities

Contact: (208) 843-2271 ext.2828

### **Department Staff:**

Jim Stitt, Facilities Manager, jstitt@nimiipuu.org, ext. 2828 Mark Broncheau, Maintenance Technician Daniel Lawyer, Maintenance Technician Nelson Sampson, Custodian Jerry McCain, Custodian (Kamiah) Delia Minkey, Lead Environ. Services Tech. (EVS) Steve Guzman, EVS Carol Ellenwood, EVS Tamara Padilla, EVS Alyssa Guzman, EVS Theodore Umtouch, Temporary EVS

### **Program Purpose/Overview:**

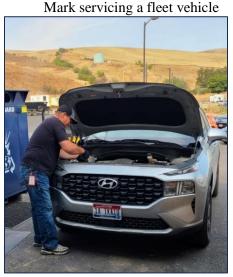
Our staff strives to maintain the integrity and cleanliness of our clinics in Lapwai and Kamiah to present our communities with safe and hygienic healthcare facilities

### What We Do/Current Projects:

- Continuing with wok on construction of the Assisted Living Facility in Lapwai
- Working with the City of Lapwai to find solutions to the water shortage.
- Daily cleaning and sanitization of facilities
- Fleet vehicle maintenance and service
- Building and grounds maintenance
- Receiving freight
- Staff office modifications

### **Planned Activities/Future Projects:**

- Plan to re-stripe the employee parking lot at Lapwai
- Working toward dual language (English/Nez Perce) signage in the Wéew<sup>?</sup>nikinwees (Assisted Living Facility)
- Working toward dual language signage in the clinics
- Design landscaping plan the Wéew<sup>2</sup>nikinwees (Assisted Living Facility)



### Accomplishments:

- Saved the clinic money by transporting archived medical records to NARA, Seattle.
- Completed audit items identified during recent Risk Assessment Survey

### **Partnerships:**

- Enterprise Fleet
- Kenaston Corporation
- USDA Rural Development



<image>

### Pharmacy

Contact: Pharmacy Refill Line: (208) 621-4963 Fax: (208) 843-2119

### **Department Staff:**

Tyler Cowart, Chief Pharmacist, 1 year Christina Hammond, Clinical/Staff Pharmacist, 11 years Kimberly Merrill, Staff Pharmacist, 3 years Natasha Stamper, Staff Pharmacist, 7 years Rita Jamison, Staff Pharmacist, 24 years Katherine Raymond, Staff Pharmacist, 6 months Linore Rider, Certified Technician 10 years Ann White, Pharmacy Technician (on-call), 5 years Amber Porter, Certified Technician, 3 years Sadie Smith, Certified Technician, 2 years Elizabeth Murillo, Technician, 10 years Fianna Hayes, Certified Technician, 1 year Jennifer MacMenamin, Certified Technician, 8 years (Kamiah)

### **Program Purpose/Overview:**

Our purpose and function is to provide pharmaceutical services to Nez Perce Tribal members, descendants, and members of other tribes. We meet the needs of individuals by maintaining a robust stock of medication within a fiscally responsible limit.

### What We Do/Current Projects:

- Fill prescriptions and request refills as needed
- Review each medication for accuracy and safety
- Contact providers for dose changes, medication changes and patient requests as needed
- Fill weekly med sets for patients at the provider's request or the patient's request
- Order medications, vaccines and supplies to have medications readily available
- Counsel patients on new medications, medication changes, and patient questions
- Adjust doses for warfarin, a blood-thinning agent, based on INR lab values
- Maintain medication list for the providers based on what a patient is currently taking
- Workup patients for providers to offer insight on compliance and potential dose issues
- Serve as gatekeepers to controlled substances
- Earn revenue for the clinic by maximizing third party billing
- Operate a patient assistance program which allows our budget to stretch further
- Order supplies and stock crash carts in the clinic
- Guide care for treatment of hepatitis

### **Planned Activities/Future Projects**

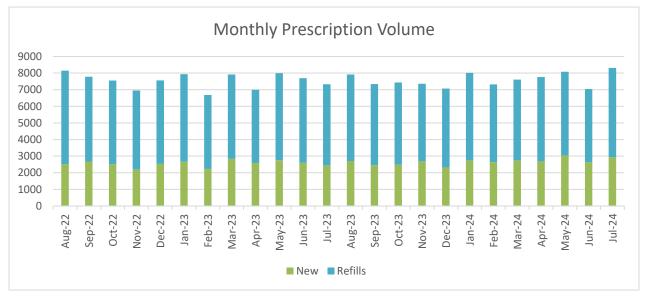
- We will be involved in the upcoming assisted living facility's pharmaceutical services
- A clinical pharmacist will work with providers to assist with care of chronic diseases
- Require all technicians to become board certified

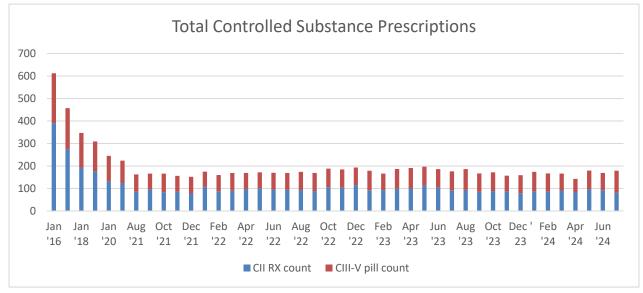
### Accomplishments:

- Filled 38,292 prescriptions for 2,061 patients
- Generated ~ \$2,179,304 of  $3^{rd}$  party revenue

### **Pharmacy Graphs:**







### Communications

Contact: Communications Direct Line: (208) 621-4964

### **Department Staff:**

Cara Montelongo, Communications Program Manager E-mail: caram@nimiipuu.org Work Cell: (208)790-2360

### Stay Connected with Nimiipuu Health:

Find us on Instagram, Facebook, LinkedIn, and YouTube by searching *Nimiipuu Health* or visit our website at nimiipuuhealth.org

### **Program Purpose/Overview:**

Our mission is to deliver culturally sensitive and accurate information tailored to the needs of our unique audience, in the service of promoting quality healthcare. We are committed to building bridges of understanding within the community, ensuring that critical health information reaches those who need it most.

### What We Do:

Dedicated to keeping our community engaged, informed, and empowered, we leverage a set of communication channels to reach our audience, including:

- Social Media: Maintaining a dynamic presence across Instagram, Facebook, LinkedIn, and YouTube
- Print & Online Media: This includes flyers, email blasts, and engaging website updates
- **Community-Centric Initiatives**: Digital outdoor signage, in-house publications, like the ever-popular "What's the Flush" in our bathrooms, and utilizing the NPT newsletter ensure that vital information is within reach
- **Mass Communication**: Notifications about employee introductions, department highlights, time changes, and closure announcements, scheduled or unexpected, are conveyed through a mass email system
- Celebrating Our Team: We love showcasing our staff's accomplishments! We proudly celebrate the people who make NMPH exceptional
- Awareness Campaigns: We spotlight key health observances, like healthcare days, and ensure our community is aware of upcoming NMPH events and other tribal programs aimed at promoting health and wellness

### **Current Projects:**

- **Multi-Channel Event Promotions**: From the Mileage Club and Fitness Center updates to event notices, we keep the community engaged through online platforms, social media, flyers, and digital signage
- **Diabetes & Nutrition Initiatives**: Monthly cooking classes, Mileage Club, and support groups are all promoted on Facebook and Instagram, with additional outreach via flyers, community notices, and some LIVE video
- **Committee Engagement**: We're actively contributing to the ALF Planning Group, Safety Committee, and Employee Association/Scholarship Committee to help shape the future of healthcare within our community
- **Content Creation**: Our monthly event calendars, engaging videos, and thoughtfully edited emails, memos, and press releases ensure that every message is professional, precise, and impactful
- Internal Communications: Keeping the NMPH team informed is a top priority. From emails to Microsoft Teams and "What's the Flush" info sheets, we ensure that our staff is always in the loop

### **Future Projects**

- Video Project: A collaboration to produce impactful video content that resonates with the patients & community
- ALF Section: Working on a dedicated section on our website for the ALF, ensuring accessibility and awareness
- **Employee Engagement**: Assisting the Executive Director with creative strategies to boost employee morale and foster a positive workplace culture

### Accomplishments:

We are proud of the strides we have made, including our popular monthly calendar, which is distributed to those who have opted into email notifications. It's just one of the many ways we make sure our community is well-informed and engaged



### Finance

### Contact: (208) 843-2271 Fax: (208) 843-2102

### **Department Staff:**

Sergio Islas, MBA, Financial Management Officer sergioi@nimiipuu.org, ext. 2811 Direct: (208) 621-4957

Sonya Pablo, BS, Accountant sonyap@nimiipuu.org, ext. 2869

Shelley Simpson, Purchasing Specialist shelleys@nimiipuu.org, ext. 2833

Vacant, Finance Technician



### **Program Purpose/Overview:**

The Finance Department at Nimiipuu Health Clinic is responsible for managing and reporting on the financial and accounting affairs of the Clinic. This includes organizing and preparing appropriate accounts, as well as providing financial information to management and stakeholders, such as grantors.

### **Current Grants:**

Early Detection of Alzheimer's Disease in Native Americans (Memory Care Program), Special Diabetes Program for Indians (Diabetes), Drug Overdose Prevention Grant (Naloxone), Idaho Vaccine Grant, Medicaid Administrative Match (MAMs), Tobacco Cessation, Taskforce Opioid Response (TOR), Women, Infants & Children (WIC), Wellness for Every American Indian to Achieve and View Health Equity (WEAVE-NW) – Breastfeeding, WEAVE-NW – Tobacco Cessation, Your Health Idaho (YHI), Local Education Fund – Community Health – Pride Event, Local Education Fund – Community Health – Rural Education Outreach.

The Finance Department administers the Direct Contract Support Cost (DCSC) Settlement Fund which is budgeted for \$250,000 for FY24. Through June we have expanded approximately \$57,358 and have assisted approximately 75 Tribal members/families.

### **Upcoming Projects:**

Currently working on the construction of the Assisted Living Facility (ALF) and preparing for upcoming construction/improvement projects identified in the 2022 & 2023 Backlog of Essential Maintenance and Repairs (BEMAR) from Indian Health Service, Kamiah Clinic, Nimiipuu Health phone systems and others. We are also reviewing and will be updating our Finance Manual policies/procedures to complete much needed updates.

Nimiipuu Health Budget Summ	nary (June, 2024)	Benchmark: 75%			
Revenue/Funding	Annual Budget	Amended Budget	Year to Date	Remaining	YTD % Budget
Federal Funding Agreement	\$ 12,000,000	\$ 12,000,000	\$ 11,966,495	\$ 33,505	100%
Third Party Collections	9,000,000	9,000,000	7,492,398	1,507,602	83%
Miscellaneous Revenue	15,000	15,000	2,243	12,757	15%
Orthodontic Revenue	25,000	25,000	28,500	(3,500)	114%
Ophthalmology Revenue	30,000	30,000	31,487	(1,487)	105%
Interest Revenue	150,000	150,000	412,605	(262,605)	275%
Indirect Revenue	60,000	60,000	66,221	(6,221)	
Direct Contract Support Cost	100,000	250,000	-	250,000	0%
Prior Year Retained Earnings	4,413,150	4,876,150	-	4,876,150	0%
Total available funding	\$ 25,793,150	\$ 26,406,150	\$ 19,999,950	\$ 5,793,200	78%
- 1					
Expenditures	Annual Budget	-	Year to Date	Remaining	YTD % Budget
Administration - Lapwai	\$ 976,000	\$ 1,119,500	\$ 646,123	\$ 473,377	58%
Administration - Kamiah	57,000	57,000	27,989	29,011	49%
Behavioral Health	1,620,600	1,620,600	986,266	634,334	61%
Benefits Coordination	161,000	161,000	85,567	75,433	53%
Business Office	616,000	630,500	452,367	178,133	72%
Community Health - Lapwai	439,500	439,500	260,603	178,897	59%
Community Health - Kamiah	184,500	184,500	110,341	74,159	60%
COVID-19 Response	250,000	250,000	43,882	206,118	18%
Dental Lapwai	1,562,200	2,010,700	1,255,441	755,259	62%
Dental Kamiah	570,500	570,500	349,251	221,249	61%
Direct Contract Support Cost	100,000	250,000	57,359	192,641	23%
Facilities - Lapwai	1,058,400	4,046,400	1,866,122	2,180,278	46%
Facilities - Kamiah	467,950	467,950	78,450	389,500	17%
Finance	419,000	499,000	307,587	191,413	62%
Human Resources	507,500	576,000	336,465	239,535	58%
Integrated Health	250,000	250,000	105,665	144,335	42%
Information Technology	678,000	678,000	386,808	291,192	57%
Laboratory	1,045,000	1,045,000	688,527	356,473	66%
Maternal Child Health	176,500	176,500	82,084	94,416	47%
Medical - Lapwai	4,146,500	4,146,500	2,505,768	1,640,732	60%
Medical - Kamiah	708,000	708,000	493,419	214,581	70%
Medical Records	128,500	171,000	96,422	74,578	56%
Nutrition	149,000	149,000	74,012	74,988	50%
Optometry	702,500	702,500	433,325	269,175	62%
Pharmacy	3,839,000	4,094,600	3,032,558	1,062,042	74%
Public Health	530,000	530,000	295,613	234,387	56%
Purchased & Referred Care	4,234,000	4,234,000	2,894,589	1,339,411	68%
Quality Improvement	216,000	216,000	132,214	83,786	61%
Total Expenditures	\$ 25,793,150	\$ 29,984,250	\$ 18,084,817	\$ 7,708,333	60%