

Spring  
2024

# Nimiipuu Health

GENERAL COUNCIL REPORT



# Nimiipuu Health

of the Nez Perce Tribe



tá'c léehayn Nez Perce Tribal Members and Guests:

On behalf of Nimiipuu Health (NMPH), I would like to welcome and thank you for attending the 2024 Spring General Council. For those that cannot attend in person, our report and PowerPoint presentation are both available on the Nimiipuu Health website. I look forward to sharing meaningful information within both our book report and PowerPoint presentation.

Nimiipuu Health has been very busy since the last General Council in the Fall. We have started construction of the Assisted Living Facility, and hope to have it completed and residents moved in during the second quarter of Fiscal Year 2025. We have been working closely with the Nez Perce Tribe, and Lapwai City Council to come to an agreement and work together for water access.

In coordination with the United States National Guard, we will be holding another Innovative Readiness Training (IRT) Medical Event May 13-17, 2024 in collaboration with the nonprofit organization, Love Heals. Due to the National Guard having pre-employment obligations we are only able to utilize twenty-two (22) volunteers, and with a project of our caliber we normally have one hundred and ten (110) volunteers, therefore we will be relying on the Love Heals volunteers to assist with the extra care. We would normally need seventy-five (75) volunteers to have a successful event. This year we will have two days of service in Kamiah, while having a full five days of service for the Lapwai area.

There have been many challenges that we have faced with unexpected life circumstances, yet we have been able to provide services at both Lapwai and Kamiah clinics. At times we may have had limited services with triage offered only, we have been investigating all avenues possible to recruit, and have even supported the change of our relocation policy. In addition, in order to minimize services, we have utilized the Wellhart and Tribal Health companies for our Locum needs for Dental and Medical.

We have participated in the 2024 Legislative Reception, and attended the scheduled meetings in Boise, ID. We also participated in one on one meetings with our Idaho Department of Health & Welfare (IDHW) liaison Fred Martin, and other IDHW staff. We hope to expand our Tribal Consultation Agreement between the Nez Perce Tribe, Region X of Health & Human Services (HHS), and IDHW. We want to be included with policy changes before final decisions are made. We want to be at the table before Idaho Centers of Medicare & Medicaid have established contracts for Managed Care Organizations (MCOs) to run the program. It is our goal to ensure we are getting the best coverage for care to assist patients financially and help offset costs for Nimiipuu Health to provide services to individuals that do not qualify for supplemental coverage.

At Nimiipuu Health, protecting patient information is our top priority, which guided our response when a recent security assessment revealed an isolated issue within our public network, traced to a single file in the Administration Department, affected by a virus from 2015. Swiftly, we engaged Arctic Wolf's Immediate Response Team, who confirmed the virus was confined to this one file. Concerns about potential ransomware were also addressed; the suspicious files turned out to be remnants from an outdated backup, mistakenly merged with current backups during routine maintenance, posing no actual threat as we maintain robust defenses against this type of ransomware. To further bolster our commitment to cybersecurity, we are preparing to issue a Request for Proposal (RFP) for cybersecurity insurance, ensuring we have a structured policy to safeguard our patients' data against future incidents.

As reported at 2023 Fall General Council we implemented a system called IssueTrak. The system allows patients to submit their patient care complaints online. This allows us to track necessary project management goals of improvement and will

also help with evaluation of departments by capturing important information regarding workflow. From this, we may find that current policies may need to be amended or created for departments. IssueTrak was recommended by our Quality Improvement & Risk Manager, McCoy Oatman. The automation will allow us to track all tasks and evaluate workflows to improve efficiency. We will be able to receive, track, resolve, and report on all repetitive requests, so we can show evidence that the patient concerns are being heard and implemented. We are excited for this opportunity to pull reports of accountability for ourselves.

Also, as reported at 2023 Fall General council, we have also implemented Phreesia, a software with an automated system to check in for appointments, verify insurance prior to the appointment time, and help us get on track for future statistics collected for Government Performance and Results Act (GPRA). This will help us measure our clinical care performance for patients with diabetes, cancer screening, immunization records, behavioral health screening, and other prevention measures. The system will also allow patients to check in at the time of their appointment on an iPad, tablet, or a smart phone. We are pleased to implement this, as it streamlines the check in process and updating patient information.

We have had a recent setback with the Kamiah Clinic renovations due to the winter weather, which has slightly delayed our timeline for planned construction/renovation projects. This year we also had a loss control visit with our insurance broker to prepare a critical evaluation of our safety measures of both clinics. We look forward to the report and the opportunities to correct the safety issues identified.

We have had many reminders to all Nimiipuu Health staff regarding professionalism, and the importance of confidentiality and we will continue to strive towards our mission of providing quality healthcare in a culturally sensitive and confidential environment. We will be preparing for our Accreditation calendar year of 2025. Thank you again for having faith, trust, and confidence with our healthcare services. We have a great staff, and I am very thankful to have the team I work with today.

Thank you for your time and please contact me if you have any questions, concerns, and most importantly solutions.

Kind Regards



Roberta José-Bisbee  
Nimiipuu Health Executive Director  
robertab@nimiipuu.org  
(208) 843-2271 ext. 2943



Loretta Penney  
Nimiipuu Health Executive Assistant  
lorettap@nimiipuu.org  
(208) 843-2271 ext.2842



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# Actions Approved by The Nez Perce Tribal Executive Committee (NPTEC) September 2023 - March 2024



## Budget & Finance Sub-Committee

Chairman – Elizabeth Arthur-Attao, Vice Chairman – Ryan Oatman

Members - Shirley J. Allman, Rachel P. Edwards, Mary Jane Miles, Ferris Paisano III, Samuel N. Penney, Ashton Picard

### September 2023

- I.H.S. FY 2023 Funding Agreement Amendment in the amount of \$8,301.00
- NMPH FY 2024 Budget
- Purchase of Tractor from Bobcat in the amount of \$50,957.47

### October 2023

- I.H.S. FY 2023 Funding for Contract Support Cost in amount of \$11,187.00
- I.H.S. FY 2024 Funding Agreement Payment in amount of \$10,472,155.00
- IDH&W Drug Overdose Prevention grant in amount of \$55,000.00
- Assisted Living Facility Project Budget revision

### November 2023

- NMPH Christmas Bonus
- Wellness for Every American Indian to Achieve and View Health Equity (WEAVE-NW) Grant in the amount of \$100,000.00
- NMPH Financial ending November 1, 2023

### December 2023

- NMPH Christmas Bonus for transferred employees
- I.H.S. FY 2024 Contract Support Cost in amount of \$1,494,301.00
- NMPH Financials for period ending September 30, 2023
- Wellness for Every American Indian to Achieve and View Health Equity (WEAVE-NW) Breastfeeding Grant in amount of \$50,000.00
- Amend NP 23-471 NMPH FY 2024 Budget

### January 2024

- I.H.S. Amendment No.1 to increase FY2024 Funding Agreement in the amount of \$162,605.00
- To accept NMPH's financial statement for period ending October 31, 2023

### February 2024

- NMPH Financials for period ending November 30, 2023
- NMPH Financials for period ending December 31, 2023

### March 2024

- I.H.S. Amendment No. 2 to increase FY2024 Funding Agreement in amount of \$19,569.
- NMPH Financials for period ending January 31, 2024
- Approve American Institute of Architects (AIA) Contract between NP Tribe & Kenaston Corporation

## Human Resources Sub-Committee

Chairman – Ryan Oatman, Vice Chairman – Rachel P. Edwards

Members – Shirley J. Allman, Elizabeth Arthur-Attao, Mary Jane Miles, Ferris Paisano III, Samuel N. Penney, Ashton Picard

### October 2023

- Phreesia Intake Management Software in amount of \$35,000.00
- Business Cell Phone Policy
- Direct Contract Support Cost Settlement Fund Policy Revised

### December 2023

- Your Health Idaho Contract Agreement Renewal for 2024

### January 2024

- Tribal Health, LLC Agreement

### February 2024

- Dental Implant/Bone Graft Treatment Policy
- Disorderly Patients/Visitors Policy

The Disruptive Person/Code Gray Policy  
Disorderly Disruptive Person Policy  
Code Gray Policy

**March 2024**

Memory Care Logo Design Copyright  
Reappointment of Kimberly Merrill, PharmD  
Reappointment of Chad M. Lewis, PMHNP-BC  
Direct Contract Support Cost Settlement Fund Policy revision

## **All-Staff Memorandum Correspondence from NMPH Executive Director**

**September 2023**

Delegation of authority Sept. 28-29

**October 2023**

Delegation of authority Oct. 16

**November 2023**

Mandatory Sexual Harassment Training Sessions  
Authorized admin leave (1 hour) for NMPH staff who live out of town to exercise their right to vote  
Memorandum regarding Medicaid Administrative Match (MAM) study with the Idaho Department of Health & Welfare

**January 2024**

2024 Holiday/Memorial Observation Days  
Winter Weather Advisory  
Authorized Admin Leave/No limit Employee Appreciation 4 hours  
Monthly Report to NPTEC Chairman  
GSA Vehicle Use & Maintenance Plan

**February 2024**

Administrative leave (5 hours) for Elder's Valentine's Day Gathering  
Staff reminder – restricted areas for clinic visitors

**March 2024**

Free at-home COVID-19 tests  
Infection Control Update  
Authorized admin leave (1 hour) for Blood Drive  
Authorized admin leave (1 hour) for Boys & Girls Club Breakfast Fundraiser

## **Meetings/Trainings**

**December 2023**

All-Staff Meeting – Employee Longevity, Christmas Gathering, Team Building

**January 2024**

All-Staff Meeting

- Employee Information
- Benefits Forms
- Cultural Presentation
- QI/Risk Management

# Medical

Contact: Lapwai: (208) 843-2271 Kamiah: (208) 935-0733

## Department Staff:

R. Kim Hartwig, MD	Becky Jones, RN	Nikki Davis, PCC
Edward Smith, MD	Deborah Jackson, RN	Mildred Penney, PCC
Danae Vu, MD	Julie Saunders, RN, BSN	Gail Jackson, PCC
Dustin Worth, DO	Gary Payton, RN	Natasha Weaskus, PCC
Brenda Sellner, FNP-C	Alishia West, RN	Brandy Blackeagle, PCC
Peter Cunningham, PA-C	Melissa Berry, MA-C	Tina Holt, Contact Tracer
Brad Capawana, DPM	Noel Zierlein, MA-C	July Woodward, Admin.
Chad Lewis, PMHNP	Iris Hartwig, MA-C	Sequoia Dance-Leighton, Fitness Coord
Sally Springs, MT	Rhonda Blegen, NA-C	Shayna Padilla-Gomez, Memory Care
Saker Medavarapu, PT	Deborah Everett, NA-C	Kikeya Sobotta, Operator
Rebecca Kelly, RN, BSN	Jessica Ford, Memory Care	Lucinda Bohnee, Operator
Deborah VenHuizen, RN	Marissa Verduci, Diabetes	

## Program Purpose/Overview:

The Medical Department strives to provide quality healthcare in a culturally sensitive and confidential environment. Our Nimiipuu people deserve the highest quality of healthcare, and our Medical Department endeavors to provide this.

## What We Do/Current Projects:

- Continue development of our Comprehensive Memory Program. Brought on our Memory Program Assistant, Shayna Gomez. Our program development continues
- Continued to stay up to date with updated clinical guidelines and our preparation for AAAHC (Accreditation Association for Ambulatory Health Care, Inc.)
- Continued Special Diabetes Program for Indians (SDPI) work. Developing a Comprehensive Weight Loss Program for diabetes prevention. Extended hours for our Fitness Center with excellent participation in our expanded classes. Meal preparation in Lapwai and Kamiah, as well as expansion of our Mileage Club to the Kamiah community
- IRT Project preparation for May 2024 with a new partnership with Love Heals, a non-profit health entity with activity across the country. We will have expanded days of availability in Kamiah this year. This event is for beneficiaries and non-beneficiaries
- Multi-Disciplinary Team collaborations. Focus on helping our most vulnerable children but must consider preventative measures to reduce and assist families with trauma
- Assisted Living Facility project progressing. Water issue is delaying progress, but solutions are being explored
- Immunization program continues to be supportive for both of our communities for Preventative Health
- Digitalized Practice Management check in system, Phreesia, for Lapwai and Kamiah. Go Live date was March 18, 2024

## Planned Activities/Future Projects

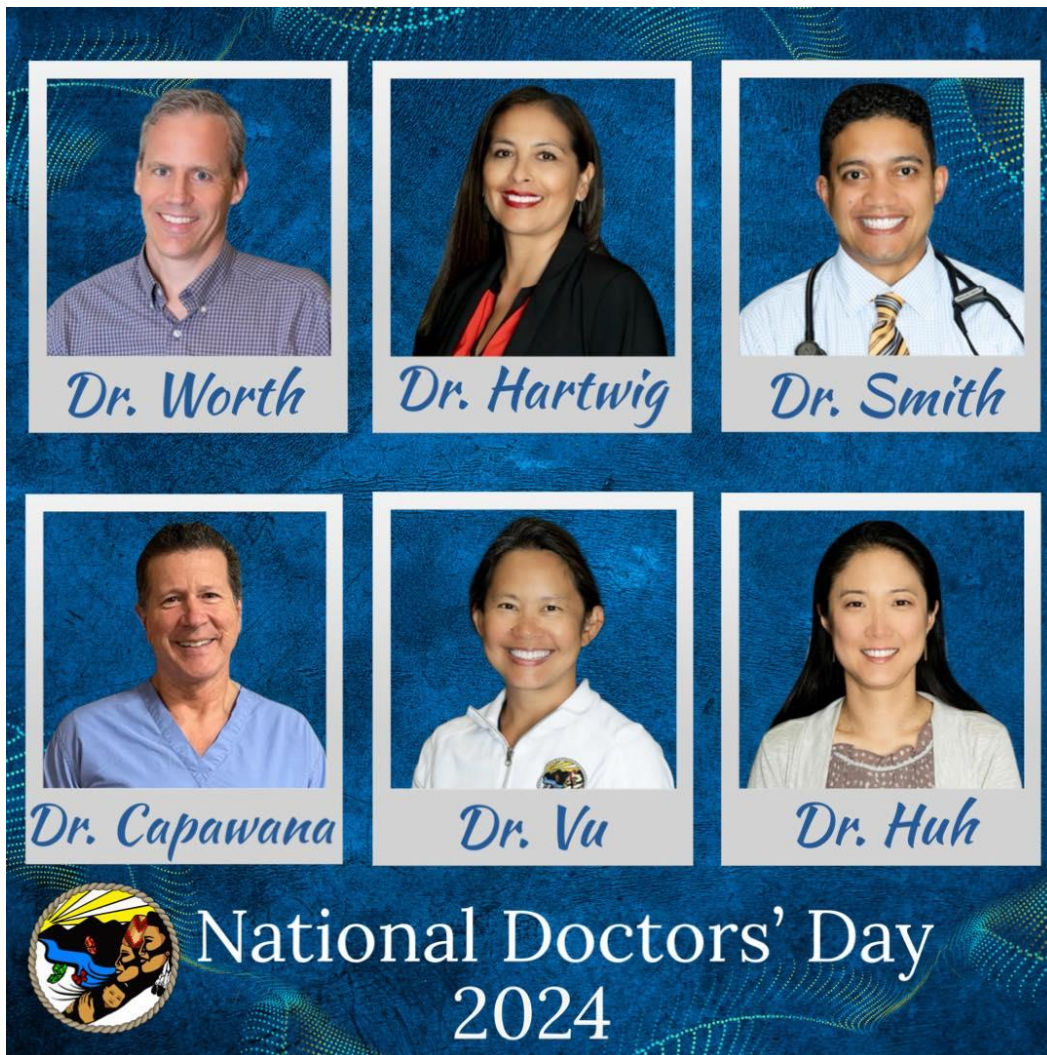
- Exploration of a Treatment facility/Sober Living facility for our Tribal members

## Accomplishments:

- Collaboration with Oregon Health Science University and Lapwai High School for seniors to gain an understanding of several realms of healthcare. This is a pilot year with a desire to expand to other communities next year
- Our Memory Program was featured in the IHS Alzheimer's Publication for our progress in program development
- Fitness Friday's at the Boys and Girls Club with our SDPI Program featuring healthy activity and food choices

- Contributed the Alzheimer’s Association and CDC publication “Healthy Brain Roadmap for Indian Country” on Leadership team
- Contributed to the Medicaid contractor transition with a focus on Tribal Health in the state of Idaho
- Hospice education and collaboration with area hospice facilities
- Representation on the “Covenant of the Salmon People” to raise awareness of our need to preserve our salmon and their importance to all life and land
- Will welcome home Hailey Wilson, MD, to our Medical Staff
- Striving to provide personalized and quality care with each and every encounter

March 30, 2024





# Optometry

Contact: Optometry Direct Line: (208) 621-4965

## Department Staff:

Dr. Ileen Huh, O.D., Supervising Optometrist  
Lydia Munoz, Optician/Ophthalmic Technician  
Daniel Vantrease, Optician/Ophthalmic Technician  
Rudi Knapik, Optician/Ophthalmic Technician

## Program Purpose/Overview:

Our goal is to enhance and preserve the gift of vision for Nimiipuu by providing accessible, safe, and high-quality eye care service, optical service, and patient education.

## What we do/Current Projects:

Services Provided:

- Comprehensive eye exam for all ages (including young children under school age)
- Eye disease management, not limited to cataracts, glaucoma, macular degeneration, monitoring ocular side effects of high-risk systemic medications ( i.e. Plaquenil), dry eyes, uveitis, amblyopia, strabismus, and other binocular vision conditions.
- Glasses ordering, fitting, adjusting and repairs
  - Over 250 frames on in-house display and continuously being updated
- Purchase Orders for glasses for PRC eligible patients have changed to \$225 for single vision glasses, \$275 for bifocals/trifocals/progressives, beginning April 2024.

Urgent/Walk-In eye exams, not limited to:

- Red/Painful eye, including suspected infections
- Sudden vision change
- Flashes/Floaters
- Trauma, including foreign bodies

## Planned Activities/Future Projects:

- Paramoptometric certification for current optician/technicians
- In April 2024, a member of our department will be shadowing Dental Department in their dental screenings at Lapwai Elementary and Early Childhood to gather ideas for potential vision screenings in the future
- In June 2024, Optometry Department will attend Optometry's Meeting held by American Optometric Association on 06/19-06/22. This will especially help our employees to be exposed to possible certification pathway and necessary coursework during this meeting

## Accomplishments and activities:

- Daniel Vantrease completed his first year with NMPH in April 2024
- Rudi (Knapik) Irby was hired for Optician/Ophthalmic Technician position in early July 2023 and completed 90 days probation successfully at the end of October 2023
- In September 2023, Icare Tonometer was purchased. It is a handheld portable device to take eye pressure measurements. It does not require topical anesthesia and can be done on an infant without difficulty. Icare Tonometer can be used by technicians to help shorten wait time and improve the quality of care
- Dr. Huh, Lydia and Rudi attended Vision Expo West, 09/27-09/30, 2023 and took total of 47 hours of courses on up-to-date optometry practice and optician/technician education
- Starting October 2023 through February 2024, Daniel and Rudi visited 5 referral sites in the region to observe and experience the services our patients receive when they are referred out such as cataract surgeries, low vision services and devices and binocular vision evaluation and vision therapy
- Optometry participated in STEM fair on 12/07/2023
- Quality Improvement project completion and report(02/2024) with color coding different appointment types in Intergy/Greenway Scheduler. This was in effort to make the workflow within the department more seamless.

Other updates include larger monitors and “currently on the phone” blinkers for each reception station. Another update from 2023 July for the purpose of improving workflow was installing exam room flags.

### **Optometry Future Goals**

- Obtaining equipment such as a retinal camera, anterior segment camera for comprehensive and convenient eye care and ocular disease process monitoring at Nimiipuu Health and reduce the need for outside referrals.
- Giving employees the opportunity to earn their certification and expand their knowledge in the medical field so that we may best serve Nimiipuu Health patients.
- Long term (5 year) – stronger pediatric population outreach for earlier refractive error detection and future generation ocular health care, beginning with re-participation in Head Start vision screening and starting school screening.

## **Information Technology**

Contact: (208) 843-2271 ext.3225

### **Department Staff:**

James Penney, IT Manager  
Nick Keller, System Administrator  
Amanda Calkins, Clinical Applications Coordinator

### **Program Purpose/Overview:**

The Information Technology department is a high-performance team providing technology support that advances efficiency, communication, and patient care in alignment with the Nimiipuu Health mission statement.

### **What We Do/Current Projects:**

At Nimiipuu Health, we are committed to keeping our technology up to date. Our team provides reliable support for various technologies such as audio/visual, computers, multimedia, voice, video, web-based applications, and services throughout our organization.

### **Planned Activities/Future Projects**

We are planning to transition to a new phone system to replace our current setup. This change will bring significant benefits to Nimiipuu Health. The system choice will be dependent upon what will work best to integrate with our conference rooms systems, and with our Microsoft M365 E3 environment, specifically with Microsoft Teams. This modern solution can help us serve our patients effectively and efficiently, improving overall clinic performance and customer experience.

Our current Antivirus and Endpoint security is a wonderful product, but we have been given an opportunity to add Microsoft’s Defender’s enterprise endpoint security to our M365 E3 environment, which is industry leading right now, when combined with InTune for device management and Identity Management. This project will be 45 – 60 days implementation.

### **Accomplishments:**

We’ve recently introduced a new Help Desk System to replace our previous one. This updated system is more modern and comes with the latest capabilities, providing better support and service compared to our old system.

We have successfully migrated several Virtual Machines, allowing for the decommissioning of two older Virtualization Hosts. Currently, 85% of our servers have been upgraded to Windows Server 2019, with plans for a subsequent upgrade to Windows Server 2022. The remaining servers, still on Windows Server 2012, are in the process of being updated to 2019, and then to 2022. This progress is part of our continuous effort to modernize our infrastructure and improve system performance.

# Community Health

Contact: Community Health Direct Line: (208) 843-9375 Kamiah (208) 935-0733

## Department Staff:

Leslie Smith, Lead Public Health Nurse (PHN)  
Jackienna Hopkins, RN, PHN  
Julie Saunders, RN, Employee Health (Interim)  
Alishia West, RN, Maternal Child Health Nurse  
Tami Wolfe, RN, PHN (Kamiah)  
Cynthia Charles, CHD/WIC/Receptionist  
Julie Keller, Registered Dietician (RDN)

Crissy Garcia, School Health Specialist  
Larry Greene, Transportation Aide  
Richard Arthur, Transportation Aide (Kamiah)  
Emilie Guzman, Community Health Representative  
Mark Souza, Community Health Representative  
Sonya Wood, Community Health Representative (Kamiah)

## Program Purpose/Overview:

The purpose of the Community Health Department is to provide disease prevention, health maintenance activities and education to support the Nez Perce Tribal Community. Our department provides nursing assessments, case management, assistance with medication management, vaccines, transportation, education concerning diet, exercise, diabetes, Women, Infants & Children (WIC) services, car seat education and installation, smoking cessation, asthma education, sexual health and healthy relationships, pre-natal, postpartum education and lactation education. We also provide infection control and employee health for Nimiipuu Health

## Accomplishments:

Cynthia Charles and Sonya Wood have received Community Health Worker (CHW) Certificates through Idaho State University. Cynthia Charles has received extra training to provide WIC customer service. Emilie Guzman is working towards an Advanced CHW Certificate which will allow her to instruct, she will also obtain her Medication Assistance Certification through LCSC. Richard Arthur and Mark Souza will be registering for the ISU CHW Certificate Program. Alishia West received the Family Spirit (an evidence based native specific maternal child health program) Fellowship and started training in December. Crissy Garcia became a Car Seat Technician Proxy which will allow her to check off other car seat technicians in Idaho who need recertification car seat checks. Alishia West, MCH worked with Marimn Health to obtain a Breastfeeding Pod which we received in November and is located next to pharmacy at our Lapwai Clinic.

## Activities:

The PHN Department held Flu/Covid immunization clinics from October through April and held two mass vaccination clinics October 6 in Lapwai and October 7 in Kamiah. Mileage Club was held several times a month in Lapwai and Kamiah, there were many health observances during the walks: Memory Care, Diabetes Prevention, Domestic Violence, Breast Cancer and Radon Awareness, and Heart Health. There were several fun walks Halloween was the Zombie Walk which brought out 30 participants and was featured in the Lewiston Tribune, November the Turkey Trot and December the Ham Hustle. Julie Keller and Valerie Albert collaborated on a tribe wide fitness and wellness challenge. We participated in Lapwai and Kamiah Schools "Pink Nights" for breast cancer awareness. The mammogram mobile was here in October and April and we held a blood drive in March. Crissy, Tami, Sonya and Alishia participated in car seat installation events with our state partners held in rural towns on the reservation Lapwai, Orofino, Kamiah, Grangeville, and Cottonwood. Julie Keller in collaboration with the Diabetes Program held Community Cooking Classes in Lapwai and Kamiah. In Lapwai Julie and Marissa provided a cooking demonstration and education concerning high blood pressure and Mark Souza performed blood pressure checks. In Kamiah foot care education was provided by Tami and meal prep assistance was provided by Tami and Sonya for Julie. Fifteen people were in attendance but there were over 300 views on social media. Mark, Tami, Sonya and LCSC students participated in the point in time homeless count.

## Grants:

Crissy Garcia manages the Department of Health and Welfare Subgrant-Tobacco Prevention and Control. They have a program called Diapers and Wipes which offers free diapers and wipes as incentive for pregnant, post-partum and other people living in the home to complete the smoking cessation program and test nicotine free. Julie Keller manages the WIC grant. Crissy Garcia and Alishia West received Portland Area Wellness for Every American Indian to Achieve and View Health Equity (WEAVE) grants one for tobacco cessation which Crissy manages, and one for breastfeeding which Alishia manages one of the achieved goals was to purchase a Breastfeeding Pod for Kamiah. Crissy applied for Eat Together

Idaho stipend which purchased all ingredients for a family meal and included family conversation starters and parent information for 30 participants.

**Challenges:**

Providing evidence-based care in meeting the needs of the community

**Future Goals:**

Men's Wellness Conference May 9, 2024 at the Clearwater River Casino. Recruitment for MCH Native Spirit program. Partner with the American Lung Association to build capacity for a sustainable youth vaping/tobacco intervention alternative to suspension and youth tobacco cessation curriculum in our schools. Continued cooking classes in Lapwai and Kamiah. PRIDE Event in June. Kamiah Youth Wellness Camp in July.

**Community Health Photos:** Mileage Club in Lapwai & Kamiah, Farewell Retirement for Valerie Albert, Crissy Garcia & Alishia West, provide sexual education books to the Lapwai Elementary School.



# Purchased/Referred Care

Contact: (208) 843-2271 Appointment Hotline: (208) 621-4955 Fax: (208) 843-2687 Email: prc@nimiipuu.org

## Department Staff:

Pam Reisdorph, PRC Supervisor - Ext. 2836  
 Trina Rogers, PRC Claims Specialist  
 Celiisa Booker, PRC Technician

William Antell, PRC Data Entry Technician  
 (Vacant) - PRC Referral Specialist

## Program Purpose/Overview:

The Purchased/Referred Care (PRC) program pays for covered medical and dental services not available at the Nimiipuu Health Clinics. Patients who meet the residency, referral and alternate resource requirements are eligible for PRC services.

Referral Appointments: When referral appointments are scheduled, the patient must notify the PRC office to ensure a purchase order number is generated and promptly provided to the outside provider or facility. This process is important to prevent billing errors created by inaccurate insurance information.

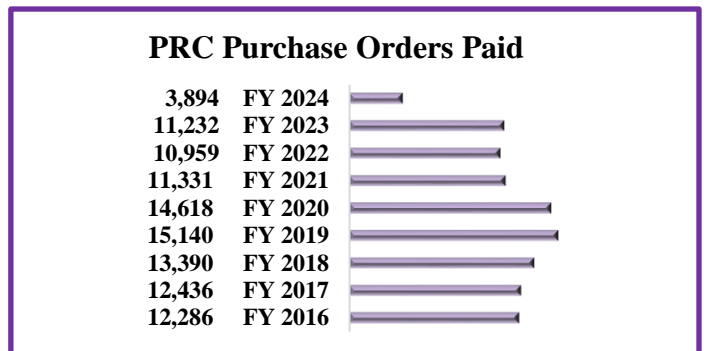
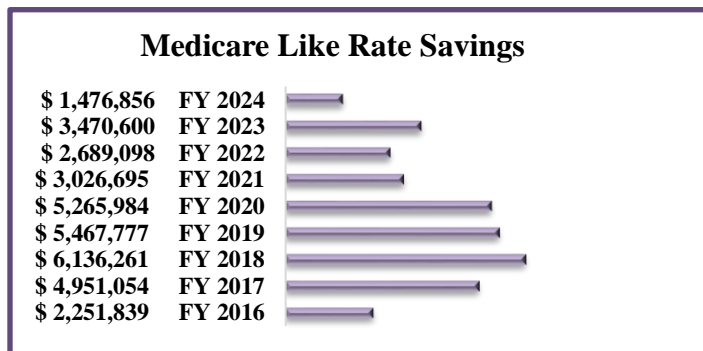
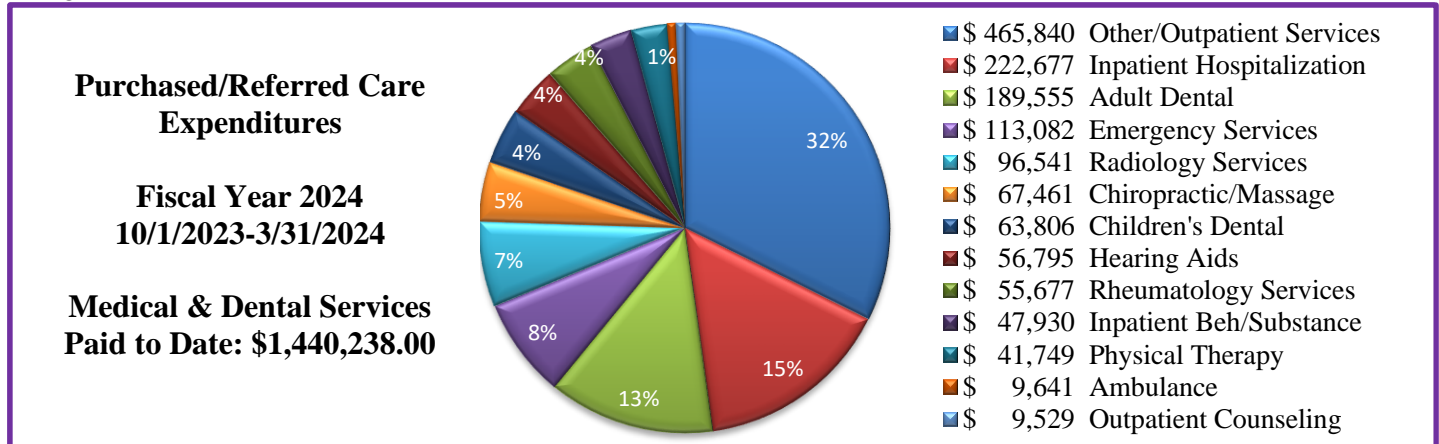
Emergency & Minor Care Service Notification: During hours when the Nimiipuu Health clinics are closed, emergency and minor care services are considered “self-referrals”. Patients are required to notify the PRC office within 72 hours of receiving emergency and minor care services.

Patient Bills: Submit all medical and dental bills to the PRC office promptly. Bills can be faxed, emailed, or dropped off at Lapwai and Kamiah Clinics. See PRC contact information above.

For additional information about the PRC program visit the PRC tab on Nimiipuu Health website: [nimiipuuhealth.org](http://nimiipuuhealth.org)

## PRC Announcement – Congratulations to the class of 2024!

If you are planning to head off to college this fall, it is essential to take steps to maintain your eligibility for Purchased/Referred Care (PRC). Now is a great time to contact a Patient Care Coordinator (PCC) at the Nimiipuu Health clinics. They will guide you through the process of updating your patient chart and provide information on verifying your college student status.



# Quality Improvement/ Risk Management

Contact: (208) 843-2271

## Department Staff:

McCoy Oatman, Quality Improvement / Risk Manager, [mccoyo@nimiipuu.org](mailto:mccoyo@nimiipuu.org) or ext.2857

Aillia Wilson, Patient Advocate - [patientadvocate@nimiipuu.org](mailto:patientadvocate@nimiipuu.org), ext.2973 or Direct: (208) 621-5009

## Program Purpose/Overview:

The mission of the QI/Risk Program is to ensure the provision of quality healthcare in a culturally sensitive and confidential manner.

All services having a direct or indirect impact on the quality of patient care and safety are reviewed by the QI/Risk Program. Our goal is to help NMPH staff develop an understanding of how risk management, infection prevention, peer review and other essential clinical and administrative programs are related to Quality Improvement (QI).

The QI/Risk Management Department is a two-person department, consisting of the Quality Improvement Risk Manager and the Patient Advocate. The Quality Improvement Risk Manager position is filled by McCoy Oatman and Aillia Wilson is the Patient Advocate. Below are the duties and responsibilities for each position:

- Aillia, our Patient Advocate is responsible for assisting with patient concerns/complaints and questions; she also provides education, outreach, information/referral and advocacy for eligible patients and clients.
- Please fill out the 2024 Patient Satisfaction Survey. The survey will be posted on our social media sites and we will have hardcopies if needed. The Patient Advocate along with our Quality Improvement Manager will analyze the data and make necessary changes for services provided by NMPH. You can also email Aillia Wilson at: [patientadvocate@nimiipuu.org](mailto:patientadvocate@nimiipuu.org).
- McCoy, our QI/Risk Manager is responsible to develop, coordinate, implement, and evaluate the continuous activities for QI and Risk Management programs. In collaboration with Administration and Clinical, this position works to define and resolve opportunities for improvement regarding customer safety and patient care. Collaborates with various internal and external stakeholders to improve member experience, satisfaction, and sustainable outcomes.

## What We Do/Current Projects:

- LGBTQ2S+ Study
- Pharmacy Drive-thru Project
- Medicare Part D Premium Project
- Optometry Color Coded Scheduling
- Diabetes SGLT2 Inhibitors Study
- Disruptive Patient Policy

## Planned Activities/Future Projects

- Presentation to new employees and yearly training for Reporting Adverse Incidents at the All Staff meetings.
- Yearly Training for members of the QI Committee
- Risk Assessment for both the Lapwai and Kamiah facilities
- Lapwai and Kamiah Facilities Risk Assessment Spring 2024
- Yearly training for the Governing Body
- Assisting Departments with developing and implementing QI studies/projects

## Accomplishments:

- Provided training at the all staff meeting.
- Implementing the Issuetrak Patient Comment/Incident reporting software
- Patient Advocate has revised the Patient Comment form to make it user friendly and fillable electronically
- Developed the Quality Improvement Annual Plan and the 2024 schedule for Quality Improvement Reports

# Human Resources

Contact: Direct line: (208) 621-4950 E-mail: hr@nimiipuu.org

## Department Staff:

Carmalita Bohnee, HR Manager  
 Keesha Spencer, HR Generalist  
 Beverly Childers, HR Specialist  
 Evelyn Bohnee, HR Technician

## Program Purpose/Overview:

The Human Resources Office (HRO) is committed to identifying and responding to Nimiipuu Health’s changing needs. We facilitate greater productivity and effectiveness by fostering an environment that values diversity, employee development, and honest feedback. Through sound policies and practices, we balance the needs of employees and the needs of Nimiipuu Health (NMPH) while ensuring compliance with all applicable tribal and employment laws and serving as knowledgeable resources and advisors to administration and staff.

## What We Do/Current Projects:

- Recruitment & Retention
- Employee Benefits—Open Enrollment
- Employee Education & Mandatory Training
- Employee Relations
- Employee Recognition

## Planned Activities/Future Projects:

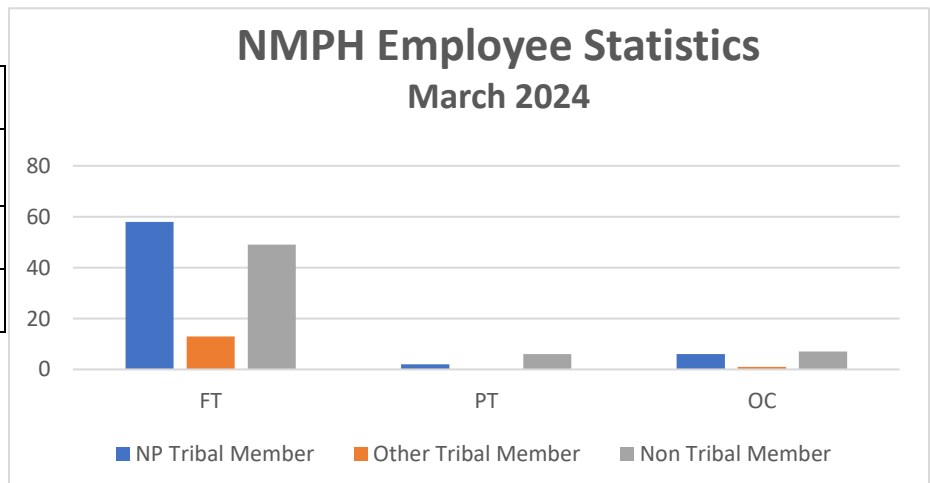
- Begin Employee Benefit Renewal discussion/process
- HRM Updates
- Onboarding
- Compensation study
- HR Quarterly meetings
- Recruitment & Retention
- NMPH Employee Store

## Accomplishments

- Positions filled: HR Generalist, Physician, Fitness Coordinator, Kamiah CHR, Certified Medical Assistant, Administrative Medical Assistant, Memory Program Assistant, and Radiology Technician.
- Beverly Childers, Tribal Human Resources Professional II (THRP) Certified—November 2023
- All Staff—Employee Appreciation/Holiday Party—December 20, 2023
- Participate in local Job Fairs & Career Fairs for high school & college students

## Employee Statistics:

	Full Time	Part Time	On-Call
NP Tribal Member	58	2	6
Other Tribe	13	0	1
Non-Tribal	49	6	7



# **Business Office/Medical Records/Benefits Coordination**

Contact: (208) 843-2271 Fax: (208) 843-2658

## **Department Staff:**

Tina L. Bullock, Manager Ext.2985

Eva Higheagle, Lead Billing/Account Receivable Specialist II

Ruth Corbett-Munoz, Certified Coder II

Aaron Nicholai, Coder I

Wilma Williams, Billing Technician I

Jolanda Villalobos, Billing Technician I

Camielle Chapman, Billing Technician I

Jessica Redheart, Medical Records Technician II

Jeanette Jackson, Medical Records Technician I

Artrette Sampson, Benefits Coordinator

## **Business Office - Program Purpose/Overview:**

The Business Office (BO) team has extensive expertise in revenue reimbursement services. Our team has experience with Clinical Coding and Billing several types of patient care visits such as Medical, Laboratory, Optometry, and Behavioral Health etc. Clinical Billing generates revenue for Nimiipuu Health to utilize and supplement the Indian Health Service (IHS) budget dollars. Revenue generated by BO has historically allowed the expansion of programs and services within NMPH.

## **Medical Records - Program Purpose/Overview:**

The Medical Records (MR) team assists patients, providers, and referral facilities with client Release of Information processes to assist with our patient's continuity of care. The MR staff scan clinical records into patient files daily which are received from many hospitals and specialty clinic. Scanning of records is a part of the patient referral process at NMPH. MR is currently in the process of archiving all unused paper charts, the deadline to have this project completed is June 30, 2024. Medical Records must complete insurance audits several times per year. These audits are to confirm NMPH is billing for correct services to insurance companies.

## **Benefits Coordination – Program Purpose/Overview**

Benefits Coordination assists NMPH patients in applying for Medical Benefits/Insurance and alternate resource applications (Medicare, Medicaid, Your Health Idaho, Washington Medicaid, etc.). They also assist, on a limited basis, clients requesting assistance with Social Security Disability Determinations and offer alternate resource application assistance priority to clients with Purchased/Referred Care (PRC) high cost claims. The revenue from alternate resources, such as insurance, allows NMPH to offer more Direct Care services and saves Purchased and Referred Care dollars to pay additional outside patient costs.

## **What We Do/Current Projects:**

- ICD-10, CPT, and HCPC Clinical Coding of patient visits
- Patient Billing and Collections
- Revenue management with claims aging investigation and resolution
- Assist NMPH Finance with BO portion of annual Financial audit
- Assist Medical Department with Provider Insurance Credentialing
- Continuing CEU education for Coding staff
- Register patients for the Medicare B & D Premium Payback Program annually
- Meet with Idaho and Washington Medicaid to assure Managed Care Organizations (MCO) are paying correctly
- Statewide Health Insurance Benefits Advisors (SHIBA) -on-site April 2024 to offer health insurance counseling.
- Verifying claims on eCAMS government website for patients with VA coverage
- Closed out all clinical data for Fiscal Year 2023

## **Planned Activities/Future Projects:**

- Rebilling of several claims after the Change Healthcare cybersecurity attack
- Finalize payment of premiums for Medicare Part D clients
- Working with NMPH IT to allow Lab, Xray and Nurse only visits to create claims for Washington Medicaid and their five Managed Care Organizations to begin paying these visits at the All-Inclusive Rate of \$719.00.
- Continue working with Greenway support to complete tickets
- Continue to attend quarterly Medical Care Advisory Committee (MCAC) meetings



- Train new Benefits Coordinator once hiring process is completed

**Business Office Accomplishments:**

- Added 39 more clients to the Medicare Part D enrollment
- Completed HEDIS audit from Regence Blue Shield of Idaho
- Archived four shipments of records to NARA

## Laboratory/X-ray

Contact: (208) 843-2271 ext. 2823

**Department Staff:**

Brenda Gillispie, Supervisor, ext.2823  
 Consuelo Cruz, Medical Technologist  
 Michelle Bennett, Medical Laboratory Scientist  
 Laurel Foster, Phlebotomist/Laboratory Technician  
 Lori Drury, Radiological Technologist  
 Rhonda Blegen, Kamiah Phlebotomist/Lab Tech



**Program Purpose/Overview**

To perform diagnostic laboratory and radiology testing of the highest quality in a caring and compassionate setting while using all the available resources for the benefit of our patients.

**What we do/Current/Future Projects:**

- Laboratory purchased a new urinalysis analyzer. It is a Clinitek Status +. Correlations and computer interface recently completed. The previous analyzer, Clinitek 500 is obsolete.
- All staff are working on the required yearly competencies. This ensures every employee stays up to date and competent in performing and reporting patient testing.

**Accomplishments:**

- Laboratory continues to receive 100 % on all proficiency testing. Proficiency testing is an accreditation requirement. Unknown test samples are tested and graded. This ensures the equipment is working adequately and staff competencies are acceptable.
- Laboratory and Radiology department numbers:

	Sept	Oct.	Nov.	Dec.	Jan.	Feb.	March	Totals
<b>Lab Patients</b>	550	474	475	383	350	404	425	3061
<b>X-ray Patients/ Exams</b>	69/86	42/57	62/76	46/53	80/98	75/88	57/68	431/526
<b>COVID-19 Tests</b>	199	109	131	116	50	81	69	755

**Planned scheduled activities:**

- Maintain laboratory accreditation through quality policies and procedures, as well as continued monitoring and quality assurance of all patient related activities.

# Dental

Contact: Dental Direct Line: (208) 621-4945 Fax: (208) 843-9408 Kamiah: (208) 935-0733

## Department Staff:

JoAnna Hendren, Registered Dental Hygienist (RDH), Supervisor  
David Eichler, Doctor of Medicine in Dentistry (DMD), Lead Dentist  
Jesse Guzman, Doctor of Dental Surgery (DDS)  
Michelle McGorky (DDS)  
Martin Palmer (DDS)-Locum. Jan.-Apr.2024  
Jeffrey Lathen (RDH)  
Christie Lussoro, Dental Coder/Biller

Julianne Big Man, Dental Receptionist  
Tina Roy, Expanded Function Dental Assistant (EFDA) (Kamiah)  
Mellissa Wilson (EFDA) (Kamiah)  
Suzanne McAtty (EFDA)  
Ariel King (EFDA)  
Jamie LeFavour (EFDA)  
Rachael Brewer (EFDA)  
Raquel Broncheau (DA)

## Program Purpose/Overview:

Nimiipuu Health Dental offers a wide array of dentistry including exams, cleanings, emergency treatment, periodontal treatment, fillings, root canals, oral surgery, orthodontics, dentures, crowns, partials, and bridges.

Our dental staff proudly serves our patients by treatment and prevention of dental related diseases. Patient education is provided by NMPH dental staff to increase patient awareness about dental diseases and preventives that effect their overall health. When necessary, we provide referrals for procedure-specific specialty care.

NMPH Dental follows best practices as outlined by the CDC and OSHA in order to safely meet the dental needs of our patients.

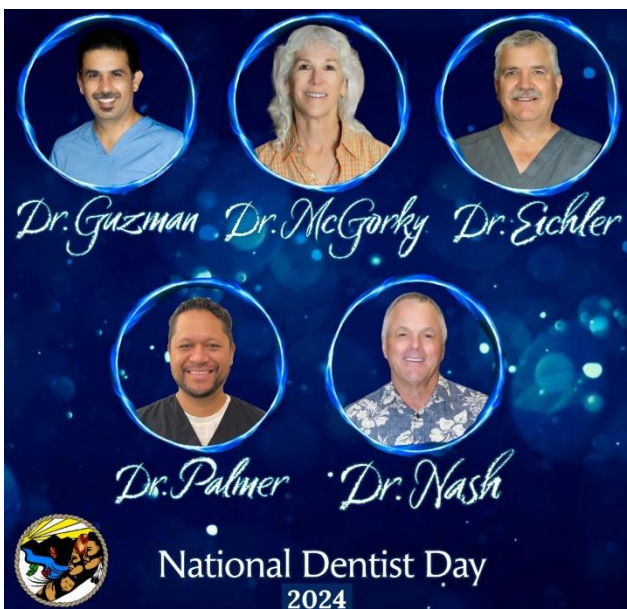
## What We Do/Current Projects:

Other than providing quality dentistry, the dental department is active in the community. We attend health and job fairs. We complete fluoride applications, screenings, and oral health education in the local schools. Dental staff aided the National Guard with their mission to provide dental services in our local schools.

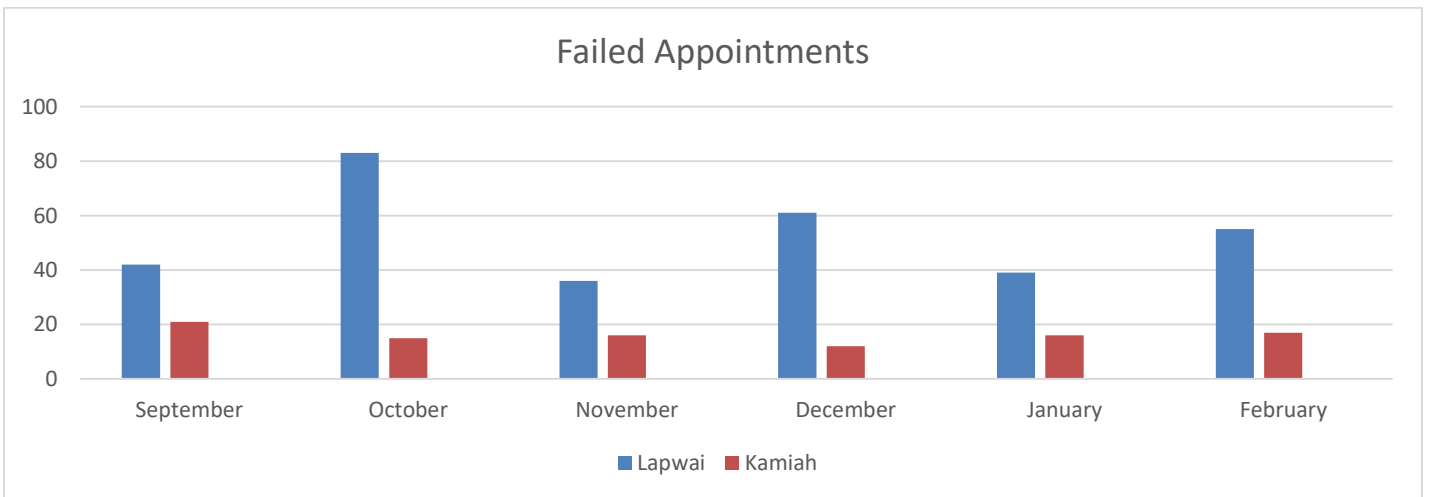
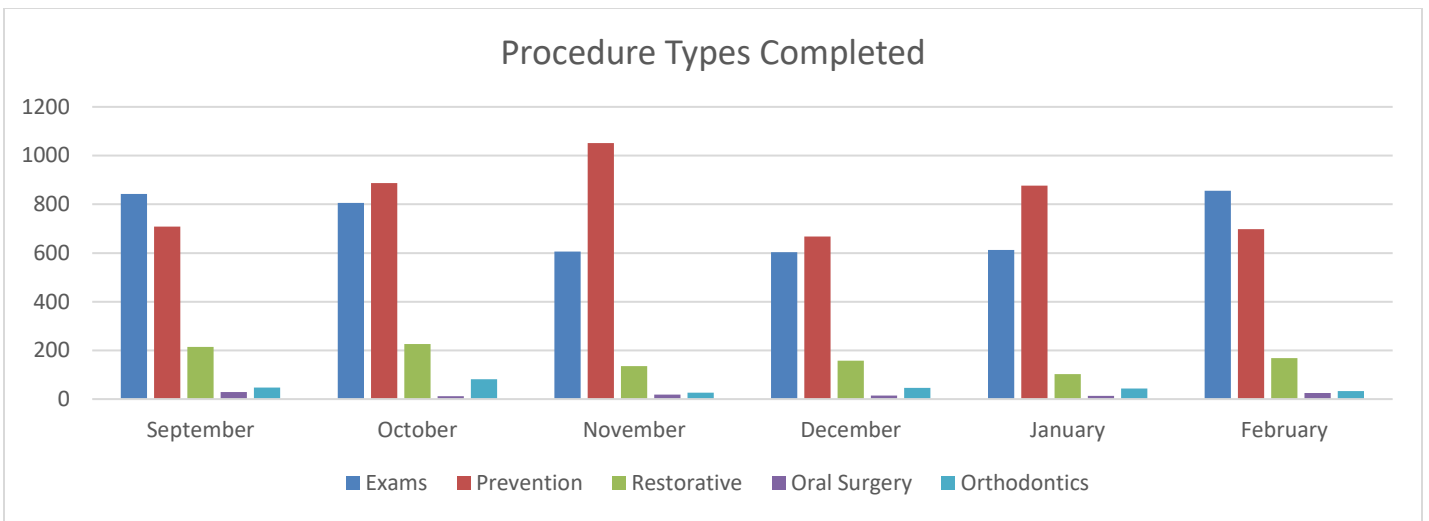
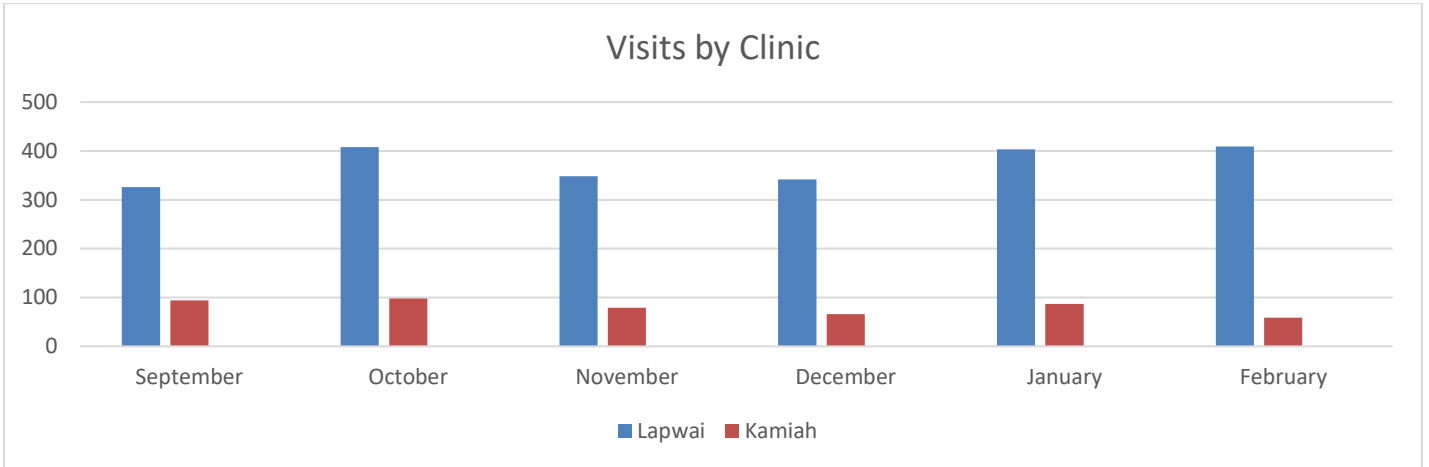
## Planned Activities/Future Projects:

Dental is purchasing a digital scanner to streamline the crown and bridge process. A scanner will make the impression more comfortable for the patient, and it also speeds up the return time for the permanent prosthesis.

**Dental Photos:** National Dentist Day- March 6, 2024, Fluoride treatment at LHS Elementary



**Dental Graphs:**



# Behavioral Health

Contact: Behavioral Health Direct Line: (208) 843-7244 Fax: (208) 843-7394

## Department Staff:

Karen Hendren, Licensed Clinical Social Worker (LCSW) – Behavioral Health Director  
Toni Eneas – Administrative Assistant  
Tonia Aripa, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician  
Heather Foster, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician  
Sabrina Wakefield, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician  
Tammy Everson, Licensed Clinical Social Worker (LCSW) – Co-Occurring Clinician  
Dora Axtell, Licensed Master Social Worker (LMSW) – Clinician  
Alex “Tei” Tall Bull – Recovery Coach (Kamiah)  
Sasheena Williams – Recovery Coach  
Kiara Garcia, Licensed Master Social Worker (LMSW) – Co-Occurring Clinician  
Kristy Kuehfuss, PhD – Contracted Psychologist  
Ada Fryer - Drug & Alcohol Counselor  
Brandy Blackeagle Recovery Coach - Kamiah  
Brack Adkins – Peer Recovery Coach – Lapwai

## Program Purpose/Overview:

The mission of the Behavioral Health Department is to promote mental wellness in Nimiipuu Health patients by providing evidence based, confidential, and culturally sensitive treatment within a well-designed, comprehensive behavioral health system.

## Current Projects:

- Two additional Recovery Coaches chosen
- Awarded “Healthcare Partner of the Year” by Upriver Youth Leadership Council (UYLC) in Kamiah
- Integrated “Red Road Recovery” into SUD curriculum (Native American focused)
- Hired new Drug and Alcohol Counselor
- Continued collaboration with Treatment Center to ascertain viability of building a local Tribal Detox/Treatment center

## Attended & Planned Activities:

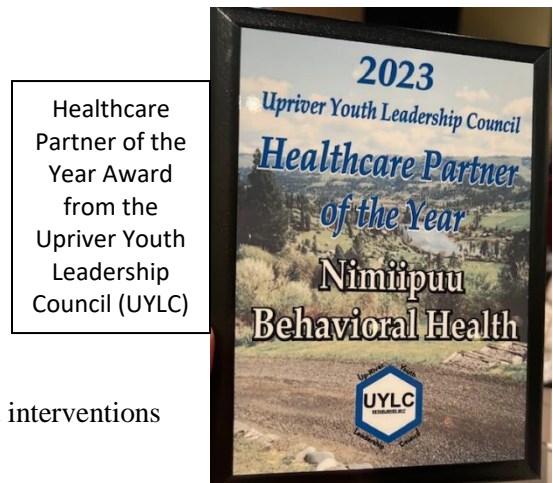
- 2023/2024
  - Sponsor weekly Wellbriety Meetings
  - Sober events with clients in recovery
  - Will attend Native Healing Conference - June 2024
  - 2-day Recovery camp-out Kamiah April 2024
  - Gona Conference attendance May 2024

## Accomplishments:

- Continuing Education completed for all clinicians
- Completed several trainings and research of new evidence-based interventions
- Introduction of Native American curriculum in SUD program
- Added two employees to Recovery program

## Challenges:

- Lack of resources for Severe Persistent Mental Illness
- Lack of transitional / sober housing for Tribal members returning from inpatient treatment
- Lack of Detox centers
- Continue to work on improving communications/collaboration with other tribal departments



# Facilities

Contact: (208) 843-2271 ext.2828

## Department Staff:

Jim Stitt, Facilities Manager,  
jstitt@nimiipuu.org, ext. 2828  
Mark Broncheau, Maintenance Technician  
Daniel Lawyer, Maintenance Technician  
Nelson Sampson, Custodian  
Jerry McCain, Custodian (Kamiah)

Delia Minkey, Lead Environmental Services  
Technician (EVS)  
Steve Guzman, (EVS)  
Carol Ellenwood (EVS)  
Tamara Padilla, (EVS)  
Alyssa Guzman, On-Call (EVS)

## Program Purpose/Overview:

Our staff strives to maintain the integrity and cleanliness of our clinics in Lapwai and Kamiah to present our communities with safe and hygienic healthcare facilities

## What We Do/Current Projects:

- Installation of nursing pods at Lapwai and Kamiah
- Working on construction of the Assisted Living Facility in Lapwai
- Working with the City of Lapwai to find solutions to the water shortage
- Interior painting at Kamiah

## Planned Activities/Future Projects:

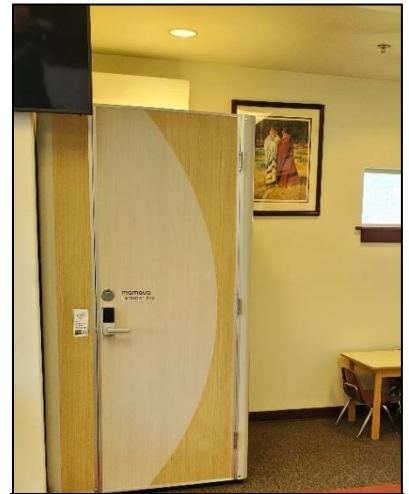
- Planning to replace the flooring in the Kamiah Clinic
- Will be soliciting bids for work on our roof drainage system

## Accomplishments:

- Repaired membrane roofing of Lapwai Clinic
- New sign and speed bump in Pharmacy Drive Through

## Partnerships:

- Enterprise Fleet
- Kenaston Corporation
- USDA Rural Development



Mamava Nursing Pod in Kamiah



Speed Bump & Sign—Pharmacy Drive Through  
Lapwai



Assisted Living Facility Construction Progress

# Pharmacy

Contact: Pharmacy Refill Line: (208) 621-4963 Fax: (208) 843-2119

## Department Staff:

Tyler Cowart, Chief Pharmacist, 1 year  
Christina Hammond, Clinical/Staff Pharmacist, 10 years  
Kimberly Merrill, Staff Pharmacist, 3 years  
Natasha Stamper, Staff Pharmacist, 6 years  
Rita Jamison, Staff Pharmacist, 24 years  
Linore Rider, Certified Pharmacy Technician, 9 years

Jennifer MacMenamin, Certified Pharmacy Technician, 7 years (Kamiah)  
Ann White, Pharmacy Technician (on-call), 4 years  
Amber Porter, Certified Pharmacy Technician, 2 years  
Sadie Smith, Certified Pharmacy Technician, 1 year  
Elizabeth Murillo, Pharmacy Technician, 9 years  
Fianna Hayes, Certified Pharmacy Technician, 1 year

## Program Purpose/Overview:

Our purpose and function is to provide pharmaceutical services to Nez Perce Tribal members, descendants, and members of other tribes. We meet the needs of individuals by maintaining a robust stock of medication within a fiscally responsible limit.

## What We Do/Current Projects:

- Fill prescriptions and request refills as needed
- Review each medication for accuracy and safety
- Contact providers for dose changes, medication changes and patient requests as needed
- Fill weekly med sets for patients at the provider's request or the patient's request
- Order medications, vaccines and supplies to have medications readily available
- Counsel patients on new medications, medication changes, and patient questions
- Adjust doses for warfarin, a blood-thinning agent, based on INR lab values
- Maintain medication list for the providers based on what a patient is currently taking
- Workup patients for providers to offer insight on compliance and potential dose issues
- Serve as gatekeepers to controlled substances
- Earn revenue for the clinic by maximizing third party billing
- Operate a patient assistance program which allows our budget to stretch further
- Order supplies and stock crash carts in the clinic
- Guide care for treatment of hepatitis

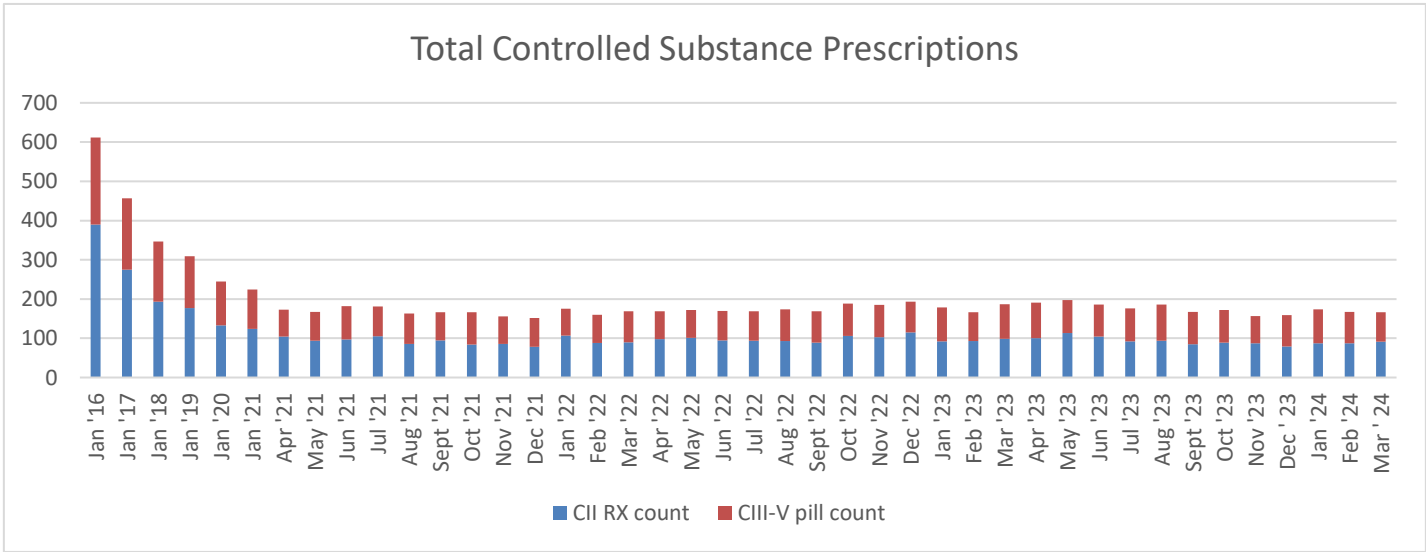
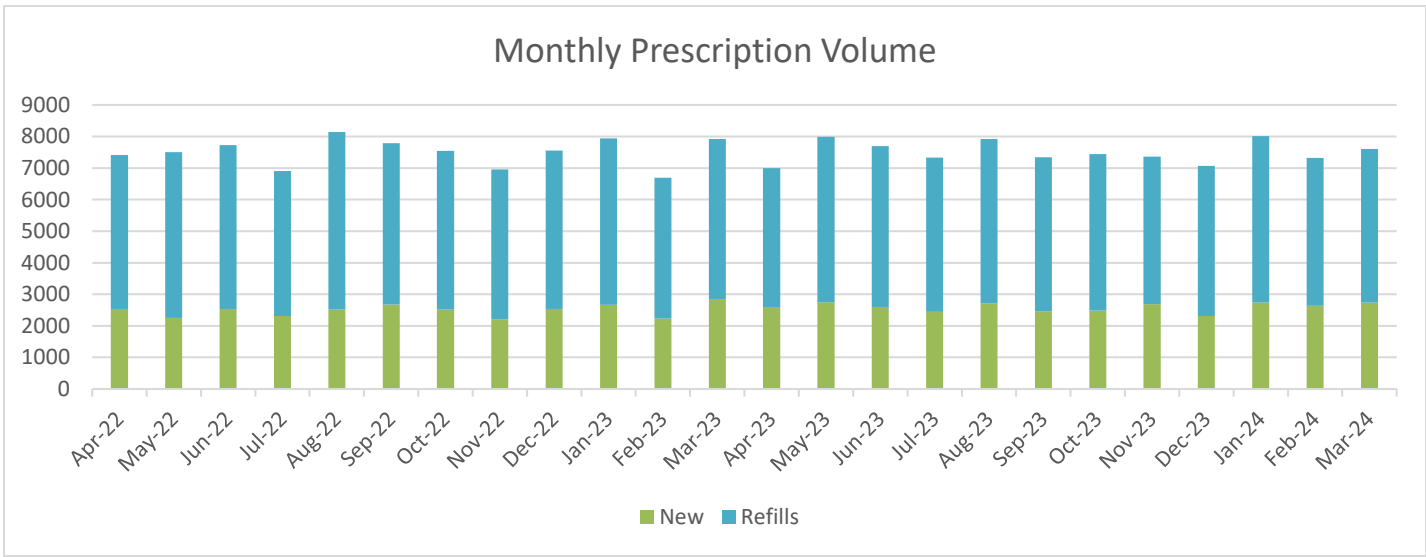
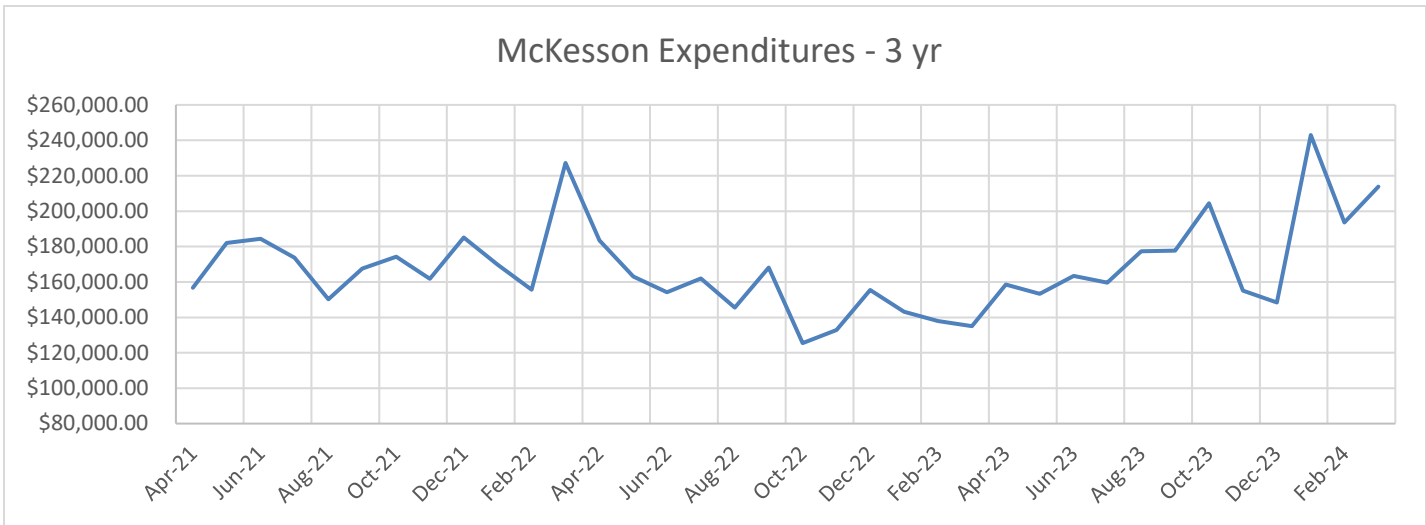
## Planned Activities/Future Projects

- We will be involved in the upcoming assisted living facility's pharmaceutical services
- A clinical pharmacist will work with providers to assist with care of chronic diseases
- Require all technicians to become board certified

## Accomplishments:

- Filled 51,714 prescriptions for 2,223 patients
- Generated ~ \$3,000,000 of third-party revenue

# Pharmacy Graphs



# Communications

Contact: Communications Direct Line: (208) 621-4964

## Department Staff:

Cara Montelongo, Communications Program Manager

E-mail: [caram@nimiipuu.org](mailto:caram@nimiipuu.org)

Work Cell: (208)790-2360



Cara in the Black Hawk Helicopter after IRT meeting w/ National Guard 4/2/24

**Stay Connected!** Find us on [Instagram](#), [Facebook](#), [LinkedIn](#), and [YouTube](#) by searching Nimiipuu Health or check out our website at [nimiipuuhealth.org](http://nimiipuuhealth.org)

## Program Purpose/Overview:

To provide culturally sensitive, accurate information to the correct audiences to promote quality healthcare.

Vision: To empower the community to take control of their health with a wealth of knowledge and educational tools provided.

## What We Do:

We strive to inform the community of all updates that may affect those who frequent our facilities using various forms of media such as print, online, social media, our website, flyers, in-house email, in-house publication specifically in our bathrooms, digital outdoor signage, and radio to name a few. We also utilize the NPT online newsletter, and mass email for notifications. We share new employees and transfer introductions, time changes, closures (both known and immediate/unknown), information on departments and what they offer. We celebrate our staff for their accomplishments such as passing clinical tests, gaining certifications, and positive feedback from the community. We spread awareness of observed important healthcare days/months. We also inform the community of NMPH events as well as share other events from the tribe and tribal programs or anything that could benefit the community members' health and wellbeing.

## Current Projects:

- New employee intros ongoing- In-house when they come onboard & to the community after 90-day intro
- Updates in-house, online/social media, NPT Newsletter, digital sign, flyers for multiple events – (Mileage Club, Closures, Fitness Center hours/Classes, Events, etc.)
- Men's Wellness Event, May 9 - Flyer, agenda, PPT slide show, video, Facebook LIVE recording, etc. for our Community Health Department
- Mother's Day Event & Diabetes Education Class notifications
- Ongoing meetings with National Guard, Medical, Dental, District Schools for upcoming IRT, May 13-17
- Diabetes & Nutrition, monthly Community Cooking Class, LIVE on Fb, flyers, community notice
- Meetings with Mezia Media and Behavioral Health for possible video for the community
- Meetings for the ALF, Safety Committee, Employee Association/Scholarship Committee

## Future Projects

- NMPH Newsletter development – Cost to send is a barrier- for now, sending monthly e-mail notifications for happenings at NMPH
- IRT 2024, May 13-17, in Lapwai all week & Kamiah 2 days
- Video with Behavioral Health

## Accomplishments:

- Worked with tribal youth, Athena Moses. She set up a table in the Lapwai Clinic Lobby to spread community awareness about the dangers of fentanyl, March 25
- Surveys for Staff & patients with Human Resources
- Video collaboration with Dr. Capawana, Q&A for Men's Wellness



## Finance

Contact: (208) 843-2271 Fax: (208) 843-2102

### Department Staff:

Sergio Islas, MBA, Financial Management Officer (FMO)  
Sonya Pablo, BS, Accountant  
Shelley Simpson, Purchasing Specialist  
Evelyn Bohnee, Accounting Technician I



### Program Purpose/Overview:

The Finance Department at Nimiipuu Health Clinic is responsible for managing and reporting on the financial and accounting affairs of the Clinic. This includes organizing and preparing appropriate accounts, as well as providing financial information to management and stakeholders, such as grantors. Finance also conducts all purchases, processes payroll, administers property, and arranges travel for our staff in accordance with the established policies and procedures contained in our Finance Manual.

Current Grants: Early Detection of Alzheimer’s Disease in Native Americans (Memory Care Program), Special Diabetes Program for Indians (Diabetes), Drug Overdose Prevention Grant (Naloxone), Idaho Vaccine Grant, Medicaid Administrative Match (MAMs), Tobacco Cessation, Taskforce Opioid Response (TOR), Women, Infants & Children (WIC), Wellness for Every American Indian to Achieve and View Health Equity (WEAVE-NW) – Breastfeeding, WEAVE-NW – Tobacco Cessation, Your Health Idaho (YHI).

### Direct Contract Support Cost (DCSC):

In 2016 the Nez Perce Tribe received the DCSC Settlement from Indian Health Service. Through NP 15-215 NPTEC recognized that all future benefits derived from these funds should be exclusively utilized to enhance programs and services offered by NMPH to serve its patients both now and for future generations to come. In the past this funding was utilized for various purposes including the payment of insurance premiums for high-cost users. A resolution was passed through NP 23-099 establishing a policy for which funds were to be utilized including a process for Nez Perce Tribal members to apply for assistance. Nimiipuu Health is allowed to drawdown \$250,000 per Fiscal Year and \$750,000 every 5th year as funding allows. Through March we have expanded approximately \$50,000 and have assisted approximately 100 Tribal members.

For FY23, NPTEC initially decided that no DCSC money could be used and later approved a reduced \$50,000.00. With the departure of the previous Finance Manager, it became clear that the policy needed to be amended to include points of clarification to address issues which arose in the first several months. This was done through “NP 23-099 Amended” in November of 2023 and then again in March of 2024. It has been a learning process on how best to administer the DCSC Program, changes have been made and there are likely to be more. This money is for the benefit of Tribal Members, however there is limited funding. The limit is up to \$1,000 per Tribal member, however if the maximum amount were used by an individual, we could only assist 250 Tribal members. As a result, criteria will likely be amended in the future, needing to take into account emergency health issues as a priority in funding.

### Upcoming Projects:

Currently working on the construction of the Assisted Living Facility (ALF) and preparing for upcoming construction/improvement projects identified in the 2022 & 2023 Backlog of Essential Maintenance and Repairs (BEMAR) from Indian Health Service, Kamiah Clinic, Nimiipuu Health phone systems and others. We are also reviewing current policies/procedures to update where needed.

Nimiipuu Health Budget Summary (March, 2024)

Benchmark: 50%

Revenue/Funding	Annual Budget	Amended Budget	Year to Date	Remaining	YTD % Budget
Federal Funding Agreement	\$ 12,000,000	\$ 12,000,000	\$ 11,952,727	\$ 47,273	100%
Third Party Collections	9,000,000	9,000,000	5,238,456	3,761,544	58%
Miscellaneous Revenue	15,000	15,000	1,000	14,000	7%
Orthodontic Revenue	25,000	25,000	21,000	4,000	84%
Ophthalmology Revenue	30,000	30,000	20,665	9,335	69%
Interest Revenue	150,000	150,000	283,339	(133,339)	189%
Indirect Revenue	60,000	60,000	36,933	23,067	62%
Direct Contract Support Cost	100,000	250,000	-	250,000	0%
Prior Year Retained Earnings	4,413,150	4,876,150	-	4,876,150	0%
<b>Total available funding</b>	<b>\$ 25,793,150</b>	<b>\$ 26,406,150</b>	<b>\$ 17,554,119</b>	<b>\$ 8,239,031</b>	<b>68%</b>

**Expenditures**

Administration - Lapwai	\$ 976,000	\$ 976,000	\$ 480,483	\$ 495,517	49%
Administration - Kamiah	57,000	57,000	20,499	36,501	36%
Behavioral Health	1,620,600	1,620,600	660,091	960,509	41%
Benefits Coordination	161,000	161,000	52,327	108,673	33%
Business Office	616,000	630,500	315,080	315,420	50%
Community Health - Lapwai	439,500	439,500	170,774	268,726	39%
Community Health - Kamiah	184,500	184,500	69,965	114,535	38%
COVID-19 Response	250,000	250,000	27,172	222,828	11%
Dental Lapwai	1,562,200	2,010,700	814,750	1,195,950	41%
Dental Kamiah	570,500	570,500	233,939	336,561	41%
Direct Contract Support Cost	100,000	250,000	43,490	206,510	17%
Facilities - Lapwai	1,058,400	1,058,400	431,310	627,090	41%
Facilities - Kamiah	467,950	467,950	49,379	418,571	11%
Finance	419,000	419,000	203,488	215,512	49%
Human Resources	507,500	507,500	233,829	273,671	46%
Integrated Health	250,000	250,000	70,048	179,952	28%
Information Technology	678,000	678,000	262,360	415,640	39%
Laboratory	1,045,000	1,045,000	471,319	573,681	45%
Maternal Child Health	176,500	176,500	53,997	122,503	31%
Medical - Lapwai	4,146,500	4,146,500	1,660,600	2,485,900	40%
Medical - Kamiah	708,000	708,000	344,007	363,993	49%
Medical Records	128,500	128,500	62,321	66,179	48%
Nutrition	149,000	149,000	55,657	93,343	37%
Optometry	702,500	702,500	292,462	410,038	42%
Pharmacy	3,839,000	3,839,000	1,903,138	1,935,862	50%
Public Health	530,000	530,000	199,224	330,776	38%
Purchased & Referred Care	4,234,000	4,234,000	1,751,151	2,482,849	41%
Quality Improvement	216,000	216,000	88,006	127,994	41%
<b>Total Expenditures</b>	<b>\$ 25,793,150</b>	<b>\$ 26,406,150</b>	<b>\$ 11,020,866</b>	<b>\$ 14,772,284</b>	<b>42%</b>